## Rajes (LKK Auto)

From: Lynn Khong < lynn.khong@sg.cntaiping.com>

**Sent:** Thursday, 8 December 2022 4:47 PM **To:** Selamatshahh Zainal; SUR; assignments

Cc: Briana Yee Zi Jing; Aziz Norsani; Jackson Teo Ban Chye; Desmond Ng

Subject: OUR REF: SNM22D208815/C02/ GBK3142Y/KHONGLH & YOUR REF: SLD8646X,

DOA:17.08.2022 09:55 (SGT) | SJE LKK

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Zainal,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

#### **Ethoz 22 Tampines Street 92**

Thank you

Regards,

#### Lynn Khong

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

Sent: Thursday, 8 December 2022 2:59 pm

To: Lynn Khong < lynn.khong@sg.cntaiping.com>

Cc: Briana Yee Zi Jing <Briana.Yee@ethozprotect.com>; Aziz Norsani <Aziz.Norsani@ethozprotect.com>; Jackson Teo

Ban Chye <jackson.teo@ethozprotect.com>; Desmond Ng <Desmond.Ng@ethozprotect.com>

**Subject:** RE: OUR REF: SNM22D208815/C02/ GBK3142Y/KHONGLH & YOUR REF: SLD8646X, DOA:17.08.2022 09:55 (SGT) TO CONDUCT PRS

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Dear Lynn,

Please make arrangement for Marcus Chua LKK to conduct the survey at Ethoz 22 Tampines Street 92.

Warmest Regards, Selamatshahh Zainal



DID: 6654 7519 Fax: 6654 7543

From: Lynn Khong < <a href="mailto:lynn.khong@sg.cntaiping.com">lynn.khong@sg.cntaiping.com</a>>

Sent: Thursday, December 8, 2022 2:50 pm

To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>

**Cc:** Briana Yee Zi Jing < <a href="mailto:Briana.Yee@ethozprotect.com">Briana.Yee@ethozprotect.com</a>>; Aziz Norsani < <a href="mailto:Aziz.Norsani@ethozprotect.com">Aziz.Norsani@ethozprotect.com</a>>; Jackson Teo

Ban Chye < jackson.teo@ethozprotect.com >; Desmond Ng < Desmond.Ng@ethozprotect.com >

Subject: RE: OUR REF: SNM22D208815/C02/ GBK3142Y/KHONGLH & YOUR REF: SLD8646X, DOA:17.08.2022 09:55 (SGT)

TO CONDUCT PRS

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# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

## **Lynn Khong**

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Sent: Thursday, 8 December 2022 12:53 pm

**To:** Selamatshahh Zainal <<u>Selamatshahh.Zainal@ethozprotect.com</u>>; Lynn Khong <<u>lynn.khong@sg.cntaiping.com</u>> **Cc:** Briana Yee Zi Jing <<u>Briana.Yee@ethozprotect.com</u>>; Aziz Norsani <<u>Aziz.Norsani@ethozprotect.com</u>>; Jackson Teo

Ban Chye < <u>jackson.teo@ethozprotect.com</u>>; Desmond Ng < <u>Desmond.Ng@ethozprotect.com</u>>

Subject: RE: OUR REF: SNM22D208815/C02/ GBK3142Y/KHONGLH & YOUR REF: SLD8646X, DOA:17.08.2022 09:55 (SGT)

TO CONDUCT PRS

WITHOUT PREJUDICE via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SLD8646X soonest possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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