

EzLyna (LKKAUTO)

From: jouis <jouis@jinauto.com.sg>
Sent: Tuesday, 27 December 2022 4:33 pm
To: EzLyna (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: Accident involving SBB5445H (Hyundai Elantra) & SGD2622M (Aig) on 08/12/22 ***
LKK REF: CC6/AIG22012336/pa3
Attachments: SBB5445 RB & LOA.pdf

Dear Ezlyna,

We submit our claim as follow :

Repair cost S\$5320.04
Loss of use S\$ 400.00 (5days)

Please let us have your offer to settle

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: JIN AUTO SERVICES [mailto:jin@jinauto.com.sg]
Sent: Wednesday, 14 December 2022 3:00 PM
To: 'EzLyna (LKKAUTO)' <ezlyna@lkkauto.com>
Cc: jouis@jinauto.com.sg; jordan@jinauto.com.sg; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Subject: Accident involving SBB5445H (Hyundai Elantra) & SGD2622M (Aig) on 08/12/22 *** LKK REF: CC6/AIG22012336/pa3

Hi Lyna,

Kindly establish liability.

Thank you.

Best Regards,
Jordan

JIN AUTO SERVICES PTE LTD

Acknowledgement

Accident involving SBB 5445 H & SHD 2622M on 8/12/2022
Along Serangoon North Ave 1

1. I/We, Chia Yong Heng (Xie Yong Heng), the owner of
Vehicle Registration Number: SBB 5445 H have been advised by Jin Auto Services Pte Ltd
and understand the content of **my/our** motor claim as specify herein:

Type of Claim : ☐ Claim Own-Policy Only
☒ Direct Settlement With Third Party Insurer

2. The compulsory Policy Excess: stated in **my/our** Motor Policy is applicable
for own damage claim.
3. You have **my/our** full authority to negotiate a settlement with the third party and/or his/her/their
insurers on such terms as you deem fit. Upon settlement of **my/our** claim, you are authorized to
sign any Discharge Voucher or any document to confirm **my/our** acceptance of the settlement as
full and final discharge of **my/our** claim, on **my/our** behalf.
4. **Loss Of Use and Cost Of Rental** shall be computed in accordance to the number of days as
recommended by the surveyor and the benchmark rates published in State Court Practice Direction
for Non-Injury Motor Accident (NIMA) Claims.
5. **I am/We are** fully aware that Jin Auto Services Pte Ltd is assisting **me/us** in **my/our** Third Party
Claim, **I/We** shall release Jin Auto Services Pte Ltd against any liability, loss claim or proceedings
which may arise out of or in the course of or by reason of execution of the services.
6. In the event that Third Party Insurer is not prepared to settle the claim due to breach of policy or
other reasons, you may without referring to **me/us** to commence legal proceedings against Third
Party on **my/our** behalf to recover the damages. **I/We** shall render **my/our** co-operation for the
legal claim process. The entire amount claimed shall belong and make payable to **Jin Auto
Services Pte Ltd** absolutely.

Signed By :



Name: CHIA YONG HENG

NRIC No: 4738B

Date: 18/12/22

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, JIN AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,320.04 (Repair Cost), S\$250.00 Loss of Use/~~Rental~~, for vehicle no. SBB5445H that was damaged pursuant to the accident which occurred on 08/12/2022 (date) along SERANGOON AVE 1 (location) involving vehicle no/s SGD2622M. This is pursuant to the inspection conducted on 19/12/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner CHIA YONG HERNG (XIE YONGHENG) (the third party claimant”) of vehicle no. SBB5445H make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SBB5445H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of 04 (month) 2023 (year)



Signed by appointed surveyor



Jouis
Signed by “the workshop” (with chop)

JIN AUTO SERVICES PTE LTD

Blk 14 #01-412 Defu Lane 10 Singapore 539195
Tel: 6289 8126 (24 hrs) Fax: 6287 0590
Email: jin@jinauto.com.sg
Company Reg. No: 200704370C GST Reg. No: 200704370C

TAX INVOICE

M/s AG Insurance

Invoice No: 19340

Vehicle No: SBB 5445 H

Date: 27/12/2022

[illegible]

N.B No responsibility will be accepted for any loss or damage to any Vehicles or parts left in this workshop for any reason whatsoever.

E. & O. E.

ADD GST

348 - 04

TOTAL

P5320-04

JIN AUTO SERVICES PTE LTD

Payment via Bank:

PayNow UEN: 200704370C

Fund Transfer: UOB 344-301-2786

*Please indicate Invoice No.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 19 December 2022 2:44 PM
To: cklooising@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SGD2622M (AIG) AND SBB5445H AT/ALONG SERANGOON AVE 1 ON 08/12/2022

Dear Sir/Madam,

Our Ref: CC6/AIG22012336/pa3

ACCIDENT INVOLVING SGD2622M (AIG) AND SBB5445H AT/ALONG SERANGOON AVE 1 ON 08/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SBB5445H** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Dec 2022 15:32	Clm Dtl Modified	Claimant's Name: -> CHIA YONG HERNG (XIE YONGHENG). Claimant's ID: -> SXXXX738B.	[A] HOW MEI KWAN
2	09 Dec 2022 15:32	Clm Veh Model Changed	(205169) HYUNDAI ELANTRA 1.6 AD GLS (A).	[A] HOW MEI KWAN
3	09 Dec 2022 15:32	Clm Created	Reg No: SBB5445H. Acct Date: 2022/12/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] HOW MEI KWAN
4	09 Dec 2022 15:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Dec 2022 15:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/20	[A] HOW MEI KWAN
6	09 Dec 2022 15:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	09 Dec 2022 15:32	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Dec 2022 15:32	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Dec 2022 15:32	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Dec 2022 15:32	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	12 Dec 2022 15:00	Clm Registration Modified	Acct Time:16:00:00->16:05:00. Pol No:2100439650->1900096148-03.	[I] AIG OneClaim Integration User
12	15 Dec 2022 10:16	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
13	15 Dec 2022 10:16	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
14	15 Dec 2022 10:16	Video Downloaded	Downloaded Video - Accident	[I] Tan, Bennie-WZ
15	15 Dec 2022 10:58	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
16	15 Dec 2022 10:59	Video Downloaded	Downloaded Video - Accident	[I] Tan, Wilson-KL
17	19 Dec 2022 14:14	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
18	19 Dec 2022 14:14	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
19	09 Jan 2023 22:51	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	09 Jan 2023 22:51	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	09 Jan 2023	Clm Dtl Modified	JPJ Reg. Date: -> 2017/09/23.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL

No.	On	Audit	Remarks	By
22	09 Jan 2023 22:51	Clm Details Notified		[A] JOANNE LEE KHANG MIN
23	03 Feb 2023 13:41	Adj Mandate Request	Cur.Req:5570.04:Liability: 100% (BOLA 10), OI came from minor road and hit onto TP which is travelling straight on main road *Quantum: \$5,570.04 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
24	17 Feb 2023 20:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/20. Mandate Remarks: Subj to all docs/billings verified in order, SAB.	[I] Tan, Bennie-WZ
25	17 Feb 2023 20:19	Adj Mandate Set	Approved:5570.04:Subj to all docs/billings verified in order, SAB.	[I] Tan, Bennie-WZ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2881670	09 Dec 2022 15:33:36	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SBB5445H	HOW MEI KWAN	xx.xx
2881671	09 Dec 2022 15:33:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SBB5445H	HOW MEI KWAN	xx.xx
2881676	09 Dec 2022 15:36:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SBB5445H	SGD2622M	11.00
2895674	09 Jan 2023 22:51:39	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SBB5445H	SGD2622M	11.00