

Veron Chen (LKKAUTO)

From: Shawn Chua <shawn.chua.cr@eurokars.com.sg>
Sent: Friday, 16 December 2022 2:43 PM
To: Veron Chen (LKKAUTO)
Cc: Stephanie Loke; Derek Oh; Tan Wei Cin; ESPL - Claims Admin; admin-d; SUR
Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212

Your Ref: **M12D00162212**
UOI Insured: **SKS8450B**

Good afternoon.

Insured has towed out their vehicle from our premise on 16/12/22 as they will be getting other workshop to assist on their repair.

Therefore we will be withdrawing the OD claim from our side.

Thanks.

Mr Shawn Chua
Insurance Claims Officer
27A Tanjong Penjuru, Singapore 609042
T: (65) 6331 0680 D: (65) 6331 0685
E: shawn.chua.cr@eurokars.com.sg W: www.eurokarsgroup.com



From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: 16 December 2022 10:30 AM
To: Shawn Chua <shawn.chua.cr@eurokars.com.sg>
Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212

Some people who received this message don't often get email from veronchen@lkkauto.com. [Learn why this is important](#)

Dear Shawn,

As instructed by our client, please proceed to repair the **insured vehicle SKS 8450B. Repair cost up to S\$13,600/-. (Excess \$750/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Friday, 9 December 2022 12:17 PM

To: Shawn Chua <shawn.chua.cr@eurokars.com.sg>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212

Importance: High

Dear Shawn,

Please update your record of our new address.

We will appoint LKK Auto Consultants to contact you.

Aside to LKK, kindly proceed with this new assignment and acknowledge receipt.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: Shawn Chua <shawn.chua.cr@eurokars.com.sg>

Sent: Friday, 9 December 2022 11:07 am

To: LEE KATIE <katielee@uoi.com.sg>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>

Subject: SKS8450B Mazda 3 OD Claim

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Insurance Insured: **SKS8450B**

Good morning.

We are assisting your insured, **SKS8450B** to claim under their own policy.

Attached is **SKS8450B GIA report & estimate** for your perusal.

Kindly arrange for survey as vehicle has been left at **27A Tanjong Penjuru S609042 Level 5**.

Thanks.

Mr Shawn Chua

Insurance Claims Officer

27A Tanjong Penjuru, Singapore 609042

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