

Veron Chen (LKKAUTO)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Friday, 16 December 2022 2:34 PM
To: Veron Chen (LKKAUTO)
Cc: SUR; VAUG Claims
Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212

Importance: High

Dear Veron,

Kindly take note that the insured has changed to repair at Vins' Motor Pte Ltd. Vins' Motor agreed to repair at S\$12,000 (before policy excess). They will prepare a quotation and forward to your office soon.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

Our office will close at 3pm on Friday 23rd December and 30th December 2022.

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: LEE KATIE
Sent: Friday, 16 December 2022 10:15 am
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212

Dear Veron,

Stephanie Loke from Eurokars has agreed to repair the vehicle upto S\$13,600. Please proceed to authorise repair upto S\$13,600, policy excess S\$750.

Regards,

Katie Lee

Senior Manager

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

Our office will close at 3pm on Friday 23rd December and 30th December 2022.

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 15 December 2022 11:47 am
To: LEE KATIE <katielee@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Dear Katie,

Contents noted.

Vehicle can authorise repair?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Wednesday, 14 December 2022 6:21 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212
Importance: High

Dear Veron,

Kindly note that Eurokars had spoken with me and agreed to repair the vehicle upto S\$13,600 before policy excess.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

Our office will close at 3pm on Friday 23rd December and 30th December 2022.

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: LEE KATIE

Sent: Tuesday, 13 December 2022 4:27 pm

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212

Dear Veron,

Noted, we will inform the car owner.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

Our office will close at 3pm on Friday 23rd December and 30th December 2022.

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 13 December 2022 11:55 am
To: LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Dear Katie,

Enclosed preliminary revised of vehicle SKS 8450B
Date of survey: 9/12/2022
Number of days (estimated) : 5 days

Repairer able to undertake the repair not exceeding the Nett Value

We have Not authorise repair.

Kindly let us have your approval and provides policy excess

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Friday, 9 December 2022 12:17 PM
To: Shawn Chua <shawn.chua.cr@eurokars.com.sg>
Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SKS8450B Mazda 3 OD Claim / M12D00162212
Importance: High

Dear Shawn,

Please update your record of our new address.

We will appoint LKK Auto Consultants to contact you.

Aside to LKK, kindly proceed with this new assignment and acknowledge receipt.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: Shawn Chua <shawn.chua.cr@eurokars.com.sg>

Sent: Friday, 9 December 2022 11:07 am

To: LEE KATIE <katielee@uoi.com.sg>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>

Subject: SKS8450B Mazda 3 OD Claim

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Insurance Insured: **SKS8450B**

Good morning.

We are assisting your insured, **SKS8450B** to claim under their own policy.

Attached is **SKS8450B GIA report & estimate** for your perusal.

Kindly arrange for survey as vehicle has been left at **27A Tanjong Penjuru S609042 Level 5**.

Thanks.

Mr Shawn Chua

Insurance Claims Officer

27A Tanjong Penjuru, Singapore 609042

T: (65) 6331 0680 D: (65) 6331 0685

E: shawn.chua.cr@eurokars.com.sg W: www.eurokarsgroup.com

