

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto)
Sent: Friday, 9 December 2022 1:43 PM
To: Jenny Lew; Precise Auto Service; SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D208824/C02/SMR7208Z/LEWLC & YOUR REF: SKT8656U, DOA:07.12.2022 09:40 (SGT) TO CONDUCT PRS

Dear Jenny,

Thank you for the assignment.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 9 December 2022 12:18 PM
To: Precise Auto Service <Support@preciseauto.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208824/C02/SMR7208Z/LEWLC & YOUR REF: SKT8656U, DOA:07.12.2022 09:40 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Precise Auto Service <Support@preciseauto.sg>

Sent: Friday, 9 December 2022 12:14 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D208824/C02/SMR7208Z/LEWLC & YOUR REF: SKT8656U, DOA:07.12.2022 09:40 (SGT) TO CONDUCT PRS

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Dear Jenny,

We refer to your email dated 09/12/2022.

We regret to inform you that we are unable to agree to your list of surveyors.

Our list of proposed surveyors for Single Joint Expert is as follows:-

1. Andrew OwYong;
2. Vincent Ng;
3. Anthony Lim;
4. Leslie Lim;
5. Tan Chin Suan;
6. Patrick Ng Kong Beng;
7. Matthew Yong Chin Ng;
8. Ong Hock Leng;
9. Jayson Liaw Leong San; and
10. Fong Kok Heng.

Kindly contact the repairers, **M/s Precise Auto Service** at **67457367** for pre-repair inspection arrangements ASAP.

Thank you.

Best Regards,

Arine

On Fri, 9 Dec 2022 at 10:19, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D208824/C02/SMR7208Z/LEWLC

Your reference: SKT8656U

Dear Sirs / Madam,

ACCIDENT INVOLVING SMR7208Z & SKT8656U on 07/12/2022

We refer to your email of 07/12/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 9 December 2022 10:01 am

To: Precise Auto Service <Support@preciseauto.sg>; Jenny Lew
<jenny.lew@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208824/C02/ SMR7208Z/LEWLC & YOUR REF: SKT 8656U,
DOA:07.12.2022 09:40 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS SKT 8656U** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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