

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 30.12.2022

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLT 1399X / SND 2381A ON 08.12.2022

We are the authorized repair workshop for the owner of motor vehicle no: **SLT 1399X**, which was involved in the captioned accident with your insured vehicle no: **SND 2381A**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 5,350.00
2) Loss of Rental	\$ 750.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 6,102.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Lelawati Binte Joe ("the third party claimant")
of Blk 138 Pasir Ris Street 11 #07-207 S 510138 (address),
owner of SLT 1399X (vehicle no.) hereby authorize
Fastech Auto Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLT 1399X that was
damaged pursuant to the accident which occurred on 08.12.2022 (date) along
Johor Causeway toward JB custom (location)
involving vehicle no/s SND 2381A ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 19 day of 12 (month) 20 22 (year)

Signed by "the third party claimant"



Signed by "the workshop"

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **FASTECH AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,350.00** (Repair Cost), **S\$500.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLT1399X** that was damaged pursuant to the accident which occurred on **08/12/2022** (date) along (location) **WOODLANDS CAUSEWAY LINK AT THE BRIDGE** involving vehicle no/s **SND2381A**. This is pursuant to the inspection conducted on **09/12/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **LELAWATI BINTE JOE** (the third party claimant") of vehicle no. **SLT1399X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLT1399X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of April (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 23288

Date : 28.12.2022

Vehicle No : SLT 1399X

Make/Model : TOYOTA SIENTA 1.5 CVT

Chassis/Eng# :

Accident Date : 08.12.2022

Claim No :

Reference : 1222 -23288

Policy No :

	Amount
To proceed on lump sum repair	S\$ 5000.00

E. & O. E.

Total : S\$ 5000.00

GST @ 7% : S\$ 350.00

Amount Due : **S\$ 5350.00**


for FASTECH AUTO PTE LTD

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. **23048**

Name LELAWATI BINTE JOE			REG. No. SMM 34896		MAKE MODEL:									
ADDRESS BLK 138 Pasir ris street 11					DIESEL		PETROL		E	1/4	1/2	3/4	F	
#07-207			KM IN		DATE & TIME IN 24.12.2022 @ 10:28 a.m.									
Singapore S10138			KM OUT		DATE & TIME OUT 19.12.2022 @ 11:50 a.m.									
			KM DRIVEN		TIME USED									
NAMED DRIVER														
DRIVING LICENCE NO S681XS09F			DATE OF EXPIRY			PLACE OF ISSUE			HOURS @S\$					
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			5 DAYS @S\$ 150.00 \$ 750.00					
ADD NAMED DRIVER														
DRIVING LICENCE NO			DATE OF EXPIRY			PLACE OF ISSUE			WEEKS @S\$					
PASSPORT NO			DATE OF ISSUE			PLACE OF ISSUE			MONTHS @S\$					
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)														
SUB-TOTAL														
TOTAL RENTAL \$ 750.00														
DELIVERY FEE														
COLLECTION FEE														
X PER DAY \$ PER WEEK \$ PER MONTH \$														
BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)														
X PER DAY \$ PER WEEK \$ PER MONTH \$														
PREPAYMENT TOTAL CHARGE														
CHECK DEPOSIT														
CASH														
RECEIPT NO. NETT CHARGE														
AMOUNT DUE / REFUND														

IMPORTANT NOTES:

This vehicle is licenced to carry 04 passenger only.
 No refund will be given for vehicle returns early.
 No refund will be given for period left in vehicle.
 Hirer is liable to pay loss of earnings while damaged vehicle is under repair.
 Hirer is liable to pay all parking fee and traffic summonses.
 Vehicle return during office hour only.
 No service on public holiday and Sunday.
 Geographical areas: Singapore & West Malaysia.
 Driver must be:
 a) 18 years old and above.
 b) Holding a valid relevant class of driving license.
 The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement.
 The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.

ADDITIONAL CONDITIONS:

COMPREHENSIVE COVERED EXCESS:

*Section I – Used in S'pore only : SGD 2000.00 *Section I – Used outside S'pore : SGD 4000.00
 *Section II – Used in S'pore only : SGD 1500.00 *Section II – Used outside S'pore : SGD 3000.00
 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00

THIRD PARTY COVERED EXCESS:

*Hirer must bear all costs to the damages of the return vehicle.
 *Section II – Used in S'pore only : SGD 1500.00
 *Hirer must bear all costs to the damages of the return vehicle.
 *Section II – Used outside S'pore : SGD 3000.00

YOUNG AND INEXPERIENCE DRIVER

Hirer or any authorized driver who is aged 22 years old (on the date of accident) and below or possess only 18 month or less driving experience.

COMPREHENSIVE COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)

*Section I – Used in S'pore only : SGD 6000.00 *Section I – Used outside S'pore : SGD 12,000.00
 *Section II – Used in S'pore only : SGD 6000.00 *Section II – Used outside S'pore : SGD 12,000.00
 *W/screen Excess In S'pore : SGD 100.00 *W/screen Excess Outside S'pore : SGD 100.00

THIRD PARTY COVERED EXCESS: (YOUNG AND INEXPERIENCE DRIVER)

*Hirer must bear all costs to the damages of the return vehicle.
 *Section II – Used in S'pore only : SGD 6000.00

*Hirer must bear all costs to the damage of the return vehicle.
 *Section II – Used outside S'pore : SGD 12,000.00

Hirer is responsible for any costs to the
THIRD PARTY DAMAGE / INJURY claims.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES
 OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

SIGNED BY THE PARTIES HERETO ON THE DAY OF

X

RENTER'S/DRIVER'S SIGNATURE

X

DYNAMIC CAR RENTAL

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LELAWATI BINTE JOE

Invoice : DCR-2022-12-10

Date : 24.12.2022

Agreement No : 23048

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SMM 3489G</u> (1222-23288)	\$ 750.00
Rental Period from <u>19.12.2022</u> to <u>24.12.2022</u> .	
<hr/>	
E. & O. E.	Total \$ <u>750.00</u>

KE LI

for Dynamic Car Rental

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

snd2381a

Date of Accident

08/12/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **15/12/2021 - 14/12/2023**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **09/12/2022 09:49**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG22012322/Upa3

30 December 2022

Leong Gar Hein (Liang Jiaxian)

76A Redhill Road
#08-02 Redhill Rise
SINGAPORE 151076

Dear Sir/Madam,

**ACCIDENT INVOLVING SND2381A (AIG) AND SLT1399X AT/ALONG
WOODLANDS CAUSEWAY LINK AT THE BRIDGE ON 08/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLT1399X** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,
Ezlyna

**I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Ezlyna Eng
Case Handler
DID:6841 6051
Email: ezlyna@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Dec 2022 12:08	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	09 Dec 2022 12:08	Clm Veh Model Changed	(206522) TOYOTA SIENTA 1.5 CVT STD (A).	[A] HOW MEI KWAN
3	09 Dec 2022 12:08	Clm Created	Reg No: SLT1399X. Acct Date: 2022/12/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	09 Dec 2022 12:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	09 Dec 2022 12:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/20	[A] HOW MEI KWAN
6	09 Dec 2022 12:08	Adj Mandate Set	Approved:0.00.Reinspr:Adj decides.	[A] HOW MEI KWAN
7	09 Dec 2022 12:08	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	09 Dec 2022 12:08	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	09 Dec 2022 12:08	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	09 Dec 2022 12:08	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	13 Dec 2022 08:06	Clm Registration Modified	Acct Time:00:00:00->09:15:00.	[I] AIG OneClaim Integration User
12	13 Dec 2022 14:15	Clm Registration Modified	Acct Time:09:15:00->09:00:00.	[I] Perumal, Vilasini
13	30 Dec 2022 10:48	Clm Dtl Modified	Claimant's Name: - -> LELAWATI BINTE JOE. Claimant's ID: -> S6815509F.	[A] HOW MEI KWAN
14	17 Jan 2023 09:41	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	17 Jan 2023 09:41	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	17 Jan 2023 09:41	Clm Dtl Modified	JPJ Reg. Date: -> 2017/10/19.	[A] JOANNE LEE KHANG MIN
17	17 Jan 2023 09:41	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	10 Feb 2023 15:03	Adj Mandate Request	Cur.Reg:5852.00:Liability: 100% (BOLA 27) OI rear ended TP. *Quantum: \$5,852.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
19	23 Feb 2023 10:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/20. Mandate Remarks: unable to view report. upload to merimen and reseek mandate.	[I] Goh, Jeremy-CX
20	23 Feb 2023 10:58	Adj Mandate Set	Maintained:unable to view report. upload to merimen and reseek mandate.	[I] Goh, Jeremy-CX
21	03 Apr 2023	Adj Mandate Request	Cur.Reg:5852.00:Liability: 100% (BOLA 27) OI rear ended TP. *Quantum: \$5,852.00 (all-in). Please refer to adjuster report (via email) for d	[A] Ezlyna

AUDIT TRAIL				
No.	On	Audit	Remarks	By
	10:20		etails. *For your approval please.	
22	03 Apr 2023 10:44	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/12/20. Mandate Remarks: man date approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX
23	03 Apr 2023 10:44	Adj Mandate Set	Approved:5852.00:mandate approved. subject to documents in order. settle at best.	[I] Goh, Jeremy-CX

Date From



 Date To



 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2881497	09 Dec 2022 12:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLT1399X	SND2381A	11.00
2899911	17 Jan 2023 09:41:47	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLT1399X	SND2381A	11.00