

Our Ref: CT1222/SH 9408G/KS(st)
Date: 11.01.2023



INDIA INTERNATIONAL INSURANCE P/L
64 CECIL STREET #04-00/06-00
Singapore 049711

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 06.12.2022 INVOLVING SH 9408G & SMV6258P ALONG NGEE ANN CITY
DROP-OFF POINT**

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 9408G, which was involved in the captioned accident with your insured vehicle No SMV6258P.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,979.50
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 2,807.75**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SH9408G , SMV6258P
NGEE ANN CITY DROP-OFF POINT****ON 06-Dec-22 11:50**

I / We

TAN SONG CHOR MELVIN (Hirer) NRIC No.: **SXXXX400J**

and/or

(Relief) NRIC No.: **SXXXX400J**

Taxi Number

SH9408G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

06-Dec-2022

Name of Hirer

TAN SONG CHOR MELVIN

Hirer NRIC

SXXXX400J

Signature :



Address

**56 CHAI CHEE DRIVE #09-146
460056**

Contact No.

96317965

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0010971
Claimant Ref: SH9408G

We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 989.75 (repair cost), S\$ 330.38 (loss of income), S\$ 7.45 (loss of rental), S\$ 7.45 (search fee & towing fee), vehicle no. SH9408G that was damaged pursuant to the accident which occurred on 06/12/2022 (date) at 391 ORCHARD RD, DRIVEWAY-PICK UP POINT (location) involving vehicle no. SMV6258P (insured vehicle). This is pursuant to the inspection conducted on 08/12/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SH9408G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SH9408G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,327.58 to COMFORTDELGRO ENGINEERING PTE LTD

Dated this 11th day of July, 2023

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

Signed by "the workshop" (workshop)

Kand

CLAIMS DEPARTMENT

COMFORTDELGRO ENGINEERING PTE LTD

59 LOYANG DRIVE

SINGAPORE 508969

CLAIMS DEPARTMENT

COMFORTDELGRO ENGINEERING PTE LTD

59 LOYANG DRIVE

SINGAPORE 508969

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD
IOB Building

64 CECIL STREET #04-00/06-00
SINGAPORE 049711

CONTACT NO: 62238122

VEHICLE NO
SH 9408G

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
02.04.2019

CHASSIS CODE
KMH851CVKU141569

NO/DATE
92989496 29.12.2022

JOB NO.
305538859

ODOMETER READING

JOB TYPE

Description : 3P.06.12.22/C

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,850.00
Add GST @ 7.000 %	129.50
Total Invoice amount	1,979.50

Issued by : KATHERINETAN 29.12.2022 15:35:38
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22120088

Date: 08 December 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 06/12/2022 @ 11:50 hrs
ALONG Ngee Ann City Drop-off Point
INVOLVING SMV6258P

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH9408G** (the "Taxi"). The Taxi was hired to **TAN SONG CHOR MELVIN IC NO SXXXX400J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Dec 2022 / 16:11:08

Receipt Date/Time : 06 Dec 2022 / 16:11:08

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221206-002957

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMV6258P				
As at 06 Dec 2022/11:50:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMV6258P Enquiry Fee 20221206160937811615	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	452419XXXXXX8347	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
1	42	2145	2320
2	291	0620	1805
3	344	2000	0550
4	226	0655	1755
5	113	2000	2318
6	231	0655	1800
7	397	2005	0555
8	153	0820	1755
9	270	2210	0550
10	230	0900	1730
11	130	2000	2320

94089

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
			FROM	TO	FROM	TO
5/12 MON	SC. ZONE	482752	0730	1805		
5/12	SC. ZONE	443061	1955	0549		
6/12 TUES	SC. ZONE	443161	0650	1630		
6/12/22	Accident	IN	1430			
9/12/22	Repair	OUT	1645			
11/12						
11/12 Thurs						
12/12						
9/12 FRI						
9/12						
10/12 SAT						

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Dec 2022 08:20	CIm Veh Model Changed	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[R] Jumani Bin Masudin
2	07 Dec 2022 08:20	CIm Created	Reg No: SH9408G. Acct Date: 2022/12/06. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[R] Jumani Bin Masudin
3	07 Dec 2022 08:25	CIm Submitted	2834.12.	[R] Jumani Bin Masudin
4	09 Dec 2022 14:40	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Jacelyn Loh
5	09 Dec 2022 14:40	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/20	[I] Jacelyn Loh
6	09 Dec 2022 14:40	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Jacelyn Loh
7	09 Dec 2022 14:43	Assignment 1st Accessed		[A] HOW MEI KWAN
8	09 Dec 2022 14:53	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	09 Dec 2022 14:53	Adj Adjuster Assigned	[None] -> Muhammad Nazril Bin Abdullah	[A] HOW MEI KWAN
10	09 Dec 2022 15:41	CIm Dtl Modified	Insured Name: CTPL -> GRAB RENTALS PTE LTD. Insured ID: 199303821R -> 201617200 G. Claimant's Name: CTPL -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
11	08 Jan 2023 23:27	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	30 Jan 2023 15:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/20. Mandate Remarks: Dear Sir, please proceed with h direct settlement. Thank you.	[I] Derrick Tan Ming Chye
13	30 Jan 2023 15:43	Adj Mandate Set	Approved:0.00:Dear Sir, please proceed with direct settlement. Thank you.	[I] Derrick Tan Ming Chye
14	24 Apr 2023 11:25	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/12/20. Mandate Remarks: Dear Sir, please provide updates. Thank you.	[I] Derrick Tan Ming Chye
15	24 Apr 2023 11:25	Adj Mandate Set	Approved:0.00:Dear Sir, please provide updates. Thank you.	[I] Derrick Tan Ming Chye
16	24 May 2023 14:27	Adj Mandate Request	Cur.Req:1327.58:PODS Liability: 50% Based on OI's VF, both parties should exercise equal cautions. *Quantum: \$1,327.58. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	24 May 2023 14:57	Adj Mandate Set	Approved:1327.58.	[I] Derrick Tan Ming Chye

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2880020	07 Dec 2022 08:20:25	OD/TP Case (Repairer)	Motor	ComfortDelGro Engineering Pte Ltd	ComfortDelGro Engineering Pte Ltd (Loyang)	SH9408G		xx.xx
2880101	07 Dec 2022 10:18:32	TP Case (Insurer)	Motor	ComfortDelGro Engineering Pte Ltd	India International Insurance Pte Ltd (HQ)	SH9408G		xx.xx
2894858	08 Jan 2023 23:27:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH9408G	SMV6258P	11.00
2952427	22 Apr 2023 19:57:51	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SH9408G	Derrick Tan Ming Chye	xx.xx

