

## Rajes (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 8 December 2022 2:27 PM  
**To:** service@kkimhin.com.sg; assignments; Admin A  
**Cc:** 'Sandra (Gmail)'  
**Subject:** RE: OUR REF: SNM22D208752/C02/ SDA8665B/TAYHP & YOUR REF: SKF 486 U, DOA:05.12.2022 16:10 (SGT) TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with KKIMHIN to conduct survey.

Regards,

Irene Tay

-----Original Message-----

From: service@kkimhin.com.sg <service@kkimhin.com.sg>  
Sent: Thursday, 8 December 2022 1:56 PM  
To: Irene Tay <irene.tay@sg.cntaiping.com>  
Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>; service@kkimhin.com.sg  
Subject: RE: OUR REF: SNM22D208752/C02/ SDA8665B/TAYHP & YOUR REF: SKF 486 U, DOA:05.12.2022 16:10 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene

Thank you for your email.

We would like to choose LKK Kenneth.

Before we arrange for survey, we would like to know if your insured reported and the liability as my client wants the survey and repairs to be done at the same time.

Thank you for your understanding.

Best Regards  
Sandra  
6452 7018  
9622 2116  
K. Kim Hin Auto Pte Ltd

-----Original Message-----

From: Irene Tay <irene.tay@sg.cntaiping.com>  
Sent: Thursday, 8 December 2022 1:11 pm

To: service@kkimhin.com.sg

Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>

Subject: RE: OUR REF: SNM22D208752/C02/ SDA8665B/TAYHP & YOUR REF: SKF 486 U, DOA:05.12.2022 16:10 (SGT) TO CONDUCT PRS

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- |                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regrette

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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-----Original Message-----

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 8 December 2022 12:07 PM

To: service@kkimhin.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: 'Sandra (Gmail)' <sandrakhong@gmail.com>

Subject: RE: OUR REF: SNM22D208752/C02/ SDA8665B/TAYHP & YOUR REF: SKF 486 U, DOA:05.12.2022 16:10 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly conduct PRS SKF 486 U soonest possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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