

## Veron Chen (LKKAUTO)

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**From:** Claims Dept <claims\_rar@bifrostauto.com>  
**Sent:** Friday, 12 May 2023 11:52 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Finalization  
**Subject:** Re: FW: SLR 7149 Y - FINALIZATION ; DOA: 06/12/2022

WITHOUT PREJUDICE

Dear Veron,

We accept the finalized amount of **LS \$5050/ 6 DAYS** of repair for Vehicle number: **SLR 7149 Y**  
We will follow up with the LOD shortly.

Thank you!

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Regards,  
Ivie  
Motor Claims Department  
BIFROST AUTO PTE LTD

On Sat, 6 May 2023 at 22:05, Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Emi,

Any updates.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, May 3, 2023 1:26 PM  
**To:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com); Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Subject:** FW: SLR 7149 Y - FINALIZATION ; DOA: 06/12/2022

Dear Emi,

Any updates.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Finalization <[finalization@lkkauto.com](mailto:finalization@lkkauto.com)>  
**Sent:** Thursday, April 27, 2023 7:09 PM  
**To:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>  
**Cc:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** SLR 7149 Y - FINALIZATION ; DOA: 06/12/2022

Hi Emi,

We will be advising our principal for the costs of repairs in \$5050.00 (L/S, before GST), 6 days. Subject to their approval.

Best Regards,

Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>

**Sent:** Friday, 27 January 2023 3:09:53 pm (UTC+08:00) Kuala Lumpur, Singapore

**To:** Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>

**Subject:** Re: SLR 7149 Y - FINALIZATION ; DOA: 06/12/2022

WITHOUT PREJUDICE

**3rd Reminder**

Dear Taufikh,

Good day to you!

We refer to our email dated 16 December 2022.

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number : **SLR 7149 Y**.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Emi

Motor Claims Department

BIFROST AUTO PTE. LTD

On Fri, 13 Jan 2023 at 10:33, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

WITHOUT PREJUDICE

**2nd Reminder**

Dear Taufikh,

I hope this email finds you well.

Please let us have finalization of Vehicle Number **SLR 7149 Y**

Your attention to this matter is highly appreciated.

Thank you in advance for your assistance.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Respectfully,

Emi

Motor Claims Department

On Fri, 30 Dec 2022 at 10:05, Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)> wrote:

WITHOUT PREJUDICE

**1st Reminder**

Dear Taufikh,

Good day to you!

We have yet to receive a response from you. We refer to our email dated 16 Dec 2022. We are seeking for your help to please facilitate the finalization of Vehicle Number: **SLR 7149 Y**

Hear from you soon!

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Emi

Motor Claims Department

BIFROST AUTO PTE. LTD

On Fri, 16 Dec 2022 at 18:34, Claims Dept <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)> wrote:

WITHOUT PREJUDICE

Dear Taufikh,

Please kindly send us a copy of the Adjusted Marked Estimate with adjusted parts price, to help us facilitate the finalization of Vehicle Number: **SLR 7149 Y**

Your help is highly appreciated.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Respectfully,

Emi

Motor Claims Department

BIFROST AUTO PTE. LTD