

## Rajes (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 8 December 2022 12:01 PM  
**To:** jin@tcmg.com.sg; assignments  
**Cc:** 'Ling Leong Hui'; 'Gerald'; hslautosvs@gmail.com  
**Subject:** RE: OUR REF: SNM22D208043/C02/ GBK7775U/CHNGPW & YOUR REF: TCMG/YN 9602 J/1222/HSL , DOA:07.11.2022 10:30 (SGT) TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Dear Sirs

We refer to your email of 08/12/2022

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

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Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** jin@tcmg.com.sg <jin@tcmg.com.sg>  
**Sent:** Thursday, December 8, 2022 11:19 AM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Gerald' <gerald@tcmg.com.sg>; hslautosvs@gmail.com  
**Subject:** RE: OUR REF: SNM22D208043/C02/ GBK7775U/CHNGPW & YOUR REF: TCMG/YN 9602 J/1222/HSL ,  
DOA:07.11.2022 10:30 (SGT) TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Madam,

We refer to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,  
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO MARK GO LLC  
51 Chin Swee Road #03-91  
Singapore 160051  
Tel: 6532 2455  
Fax: 6538 9850

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Thursday, December 8, 2022 10:49 AM  
**To:** [jin@tcmg.com.sg](mailto:jin@tcmg.com.sg)  
**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; [hslautosvs@gmail.com](mailto:hslautosvs@gmail.com)  
**Subject:** RE: OUR REF: SNM22D208043/C02/ GBK7775U/CHNGPW & YOUR REF: TCMG/YN 9602 J/1222/HSL ,  
DOA:07.11.2022 10:30 (SGT) TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Our reference: **SNM22D208043C02/ GBK7775U/Chngpw**  
Your reference: TCMG/YN 9602 J/1222/HSL

Dear Sirs

**ACCIDENT INVOLVING GBK7775U & YN9602J ON 07/11/2022**

We refer to your email of 07/12/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, December 8, 2022 10:39 AM

**To:** [jlin@tcmg.com.sg](mailto:jlin@tcmg.com.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** 'Ling Leong Hui' <[lhling@tcmg.com.sg](mailto:lhling@tcmg.com.sg)>; Gerald <[gerald@tcmg.com.sg](mailto:gerald@tcmg.com.sg)>; [hslautosvs@gmail.com](mailto:hslautosvs@gmail.com)

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DOA:07.11.2022 10:30 (SGT) TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Adeline,

Please refer to the above subject.

Kindly **conduct PRS YN 9602 J** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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