## Meng Yan (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Thursday, 8 December 2022 3:04 PM

To: Admin AP Automotive Services; admin-d; assignments; SUR

**Cc:** Chua, Gek Tiang Ruth; paul; Marcus Teo; Nic Chia; Chrystia Liew; info

Subject: LKK/AL \ CMTD2204380/RUC - ARRANGE PRI FOR SMC 6433A (YOUR REF: SCX

1888L) acc on 29.11.22

#### Without Prejudice

Our Reference: CMTD2204380/RUC

Your Reference: SMC6433A

Dear Zaleha,

We refer to your email reply and agreed to appoint Mr. Adrian of LKK Auto to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

#### Hi LKK Auto,

Please arrange **Mr Adrian** to conduct the survey for **SMC6433A** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Ruth.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



# Innovation for Wellbeing

#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Admin AP Automotive Services < mota@apautomotive.services>

Sent: Thursday, December 8, 2022 2:48 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; paul <paul@apautosg.com>; Marcus Teo

<marcus@apautosg.com>; Nic Chia <nic@apautomotive.services>; Chrystia Liew

<chrystia@apautomotive.services>; info <info@apautosg.com>; ClickUp: SMC 6433A <a.c.3y3fge1.u-</pre>

37601221.8b251575-ba27-4252-acbf-d87720fd0e70@tasks.clickup.com>

Subject: Re: PRI \ CMTD2204380/RUC - ARRANGE PRI FOR SMC 6433A (YOUR REF: SCX 1888L) acc on 29.11.22

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

### Dear Grace Teo,

We are pleased to choose LKK - Adrian Ling to inspect our client vehicle.

Thank you.

**Best Regards** 

# **Zaleha**

Motor Claims Manager

AP Automotive Services Pte Ltd

(65) 6970 4786 (65) 9329 4240

mota@apautomotive.services

www.apautosg.com

56 Loyang Way #04-04 Loyang Enterprise Building S508775 | UEN:202022890H

On Thu, 8 Dec 2022 at 14:21, Claims - Motor Survey < MotorSurvey@sompo.com.sg > wrote:

Our Reference: CMTD2204380/RUC

Your Reference: SMC6433A

### **Without Prejudice**

ONLY
OUR Email: motorsurvey@sompo.com.sg
Attention:
M/S AP Automotive Services Pte Ltd
Dear Zaleha,
ACCIDENT INVOLVING SCX1888L & SMC6433A ON 29.11.22
We refer to your Notice of Accident dated 08/12/2022.
Please be informed that <b>Ms. Ruth Chua</b> is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sg
Tutil.chua@sompo.com.sg
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your
client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**EMAIL** 

**Pre-Repair Survey** 

Date: 08/12/2022

Motor Surveyor	Surveyor
FormTeam Consultancy	Frankie Pang
	Chow BoXiong
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

**Best Regards** 

**Grace Teo** 

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>



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From: Admin AP Automotive Services < mota@apautomotive.services >

Sent: Thursday, December 8, 2022 2:08 PM

**To:** Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>; Gnoh, Pau Loong < <a href="PauLoong.Gnoh@sompo.com.sg">PauLoong.Gnoh@sompo.com.sg</a>> <a href="Cc: paul <p>Cc: paul paul@apautosg.com">paul@apautosg.com</a>; Marcus Teo <a href="Marcus@apautosg.com">marcus@apautosg.com</a>; Nic Chia <a href="marcus@apautomotive.services">marcus@apautosg.com</a>; Nic Chia <a href="marcus@apautomotive.services">marcus@apautomotive.services</a>;

Chrystia Liew <chrystia@apautomotive.services>; info <info@apautosg.com>; ClickUp: SMC 6433A <a.c.3y3fge1.u-37601221.8b251575-ba27-4252-acbf-d87720fd0e70@tasks.clickup.com>

Subject: ARRANGE PRI FOR SMC 6433A (YOUR REF: SCX 1888L)

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir / Madam "WITHOUT PREJUDICE"

Kindly arrange your surveyor to inspect our vehicle at

56 Loyang Way,

#04-04 Loyang Enterprise Building,

Singapore 508775

Contact Person: ZALEHA - 9329 4240

Please do not hesitate to contact me should you have any queries thereof.

**Best Regards** 

## **Zaleha**

Motor Claims Manager

AP Automotive Services Pte Ltd

(65) 6970 4786 (65) 9329 4240

mota@apautomotive.services

www.apautosq.com