

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 8 December 2022 2:50 PM
To: June Phua (Cheng Hoe Motor); admin-d; Admin A; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: Repair Survey (Single Joint Expert) - SMW3397K (3/12/22) , ERGO REF. CDMCG22002616-001 (Ergo Insured - YP6157L)

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Thursday, 8 December 2022 11:35 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: Repair Survey (Single Joint Expert) - SMW3397K (3/12/22) , ERGO REF. CDMCG22002616-001 (Ergo Insured - YP6157L)

Hi Pauline,

Our selection as below :-

LKK	Byran / Andrew Ling
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Kindly assist to arrange.
Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Wednesday, December 7, 2022 3:29 PM
To: chmotor@singnet.com.sg
Subject: FW: Repair Survey (Single Joint Expert) - SMW3397K (3/12/22) , ERGO REF. CDMCG22002616-001 (Ergo Insured - YP6157L)

Dear June

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, 7 December 2022 3:12 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Repair Survey (Single Joint Expert) - SMW3397K (3/12/22) , ERGO REF. CDMCG22002616-001 (Ergo Insured - YP6157L)

Hi,

Attached our client report.
Kindly provide us your surveyor listing for the selection of survey.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Zheng Hanyang
Sent: Tuesday, December 6, 2022 2:46 PM
To: chmotor@singnet.com.sg
Cc: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: RE: ERGO REF. CDMCG22002616-001 - ENQUIRY OF LIABILITY - SMW3397K, DOA 3/12/22 (Ergo Insured - YP6157L)

- Without Prejudice –

Dear Sir/Mdm,

Based solely on BOLA and not to be construed as admission of liability under common law, we propose direct settlement in full.

Please forward your LOD to claims@ergo.com.sg in due course. Thank you

Your acceptance of our offer constitutes a binding agreement in the full and final settlement of your claim. By clearing our cheque/upon receipt of our payment, you are discharging ERGO Insurance Pte Ltd and our insured/s from all further liabilities arising directly or indirectly from the said accident.

Data Classification: Confidential, C3

Warmest Regards,
Zheng HanYang
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9176
hanyang.zheng@ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 6 December 2022 2:11 pm
To: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; chmotor@singnet.com.sg
Subject: ERGO REF. CDMCG22002616 - ENQUIRY OF LIABILITY - SMW3397K, DOA 3/12/22 (Ergo Insured - YP6157L)

Hi Hanyang

Please advise, thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Tuesday, 6 December 2022 1:18 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: ENQUIRY OF LIABILITY - SMW3397K, DOA 3/12/22 (Ergo Insured - YP6157L)

Dear Sir/ Madam,

Attached our client report.

Kindly advise on liability and are you agree on **DIRECT SETTLEMENT?**

* **Pls advise who is the claim handler?**

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

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