

Rajes (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 8 December 2022 8:33 AM
To: Joel Ng; assignments; SUR
Subject: RE: OUR REF: SNM22D208796/C02/SNE380K/TANCHC & YOUR REF: SJS5867P, D.O.A. 06.12.2022 TO CONDUCT PRS

Follow Up Flag: Follow up
Flag Status: Completed

WITHOUT PREJUDICE

Dear Joel,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Joel Ng <joel@falconair.com.sg>
Sent: Thursday, 8 December 2022 7:51 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208796/C02/SNE380K/TANCHC & YOUR REF: SJS5867P, D.O.A. 06.12.2022 TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Pls assign Marcus Chua of LKK to conduct the survey.

Thanks and regards,

Joel Ng
Falcon-Air (Tampines)
67897997

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On 8 Dec 2022, at 07:32, Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D208796/C02/SNE380K/TANCHC

Your reference: SJS5867P

Dear Sirs,

ACCIDENT INVOLVING SNE380K & SJS5867P ON 06/12/2022

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 7 December 2022 5:23 pm

To: 'joel@falconair.com.sg' <joel@falconair.com.sg>; Jacqueline Tan
<jacqueline.tan@sg.cntaiping.com>

Subject: OUR REF: SNM22D208796/C02/SNE380K/TANCHC & YOUR REF: SJS5867P, D. O. A.
06.12.2022 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the above subject.

Kindly **conduct PRS SJS5867P** soonest possible.

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: joel@falconair.com.sg <joel@falconair.com.sg>
Sent: Tuesday, December 6, 2022 5:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: 3pty against your insured SNE380K(SJS5867P)

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Dear Sir/Mdm,

Pls see attached document and provide a list of 10 surveyors.

Thanks and regards,

Joel Ng

Falcon-Air Auto Services Pte Ltd (Tampines)

[Tel:67897997](tel:67897997)