

## Rajes (LKK Auto)

---

**From:** Rajes (LKK Auto)  
**Sent:** Thursday, 8 December 2022 10:39 AM  
**To:** Tan Kah Leong; assignments; SUR  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D208286/C02/PC1322J/TANKL & YOUR REF: INS/IC/ZHR/0331/2022, SMC2740P, D.O.A. 10.11.2022, TO CONDUCT PRS & REVERT ON DIRECT SETTLEMENT

Dear Kah Leong,

Thank you for the assignment.  
Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 7 December 2022 7:00 PM  
**To:** Muhammad Zuhri <zuhri@tanchong.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OUR REF: SNM22D208286/C02/PC1322J/TANKL & YOUR REF: INS/IC/ZHR/0331/2022, SMC2740P, D.O.A. 10.11.2022, TO CONDUCT PRS & REVERT ON DIRECT SETTLEMENT

### WITHOUT PREJUDICE

Dear Zuhri,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>  
**Sent:** Wednesday, 7 December 2022 11:11 am  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM22D208286/C02/PC1322J/TANKL & YOUR REF: INS/IC/ZHR/0331/2022, SMC2740P, D.O.A. 10.11.2022, TO CONDUCT PRS & REVERT ON DIRECT SETTLEMENT

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Tan,

Kindly assign [7. MOHD TAUFIKH (LKK)] to survey this vehicle.

However, YI reported or not reported.

Best Regards,  
ZUHRI  
Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472  
Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** 18 November 2022 11:27  
**To:** Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>  
**Subject:** RE: OUR REF: SNM22D208286/C02/PC1322J/TANKL & YOUR REF: INS/IC/ZHR/0331/2022, SMC2740P, D.O.A. 10.11.2022, TO CONDUCT PRS & REVERT ON DIRECT SETTLEMENT

**Without Prejudice**

Dear Zuhri,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Our insured has yet to report the accident, therefore, we are unable to comment on Direct Settlement/liability.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 18 November 2022 11:18 am

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; 'Muhammad Zuhri' <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>

**Subject:** OUR REF: SNM22D208286/C02/PC1322J/TANKL & YOUR REF: INS/IC/ZHR/0331/2022, SMC2740P, D.O.A. 10.11.2022, TO CONDUCT PRS & REVERT ON DIRECT SETTLEMENT

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear [Kah Leong](#)

Please refer to the below email.

Kindly **conduct PRS SMC2740P & revert on D.S.** soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. **All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.**

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Muhammad Zuhri <[zuhri@tanchong.com](mailto:zuhri@tanchong.com)>  
**Sent:** Thursday, November 17, 2022 4:02 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** ACCIDENT INVOLVING SMC2740P & PC1322J ON 10.11.2022 INS/IC/ZHR/0331/2022 DIRECT SETTLEMENT  
**Importance:** High

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Officer In Charge,

Our customer vehicle: SMC2740P  
**Your insured vehicle: PC1322J**

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$110.00 / Use \$60.00. GIA Report / Estimate attached for your action.

Vehicle not with us.

Best Regards,  
ZUHRI  
Tan Chong Motor Sales Pte Ltd  
913 Bukit Timah Road  
Singapore 589622  
Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472  
Email: [zuhri@tanchong.com](mailto:zuhri@tanchong.com)  
Website: [www.tanchong.com](http://www.tanchong.com) :: [www.nissan.com.sg](http://www.nissan.com.sg)

