

Veron Chen (LKKAUTO)

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Friday, 28 April 2023 11:54 AM
To: Taufikh (LKKAUTO)
Cc: Veron Chen (LKKAUTO); junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying
Subject: RE: PRS -SLG4828Z(TP) RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-

Hi Mr Taufikh,

Noted and we confirm on the finalized amount.

Thank you

MIRA

Administration Officer

Dickson Auto Care Centre Pte Ltd

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

www.dicksongroup.com.sg

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From: Taufikh (LKKAUTO) [mailto:Taufikh@lkkauto.com]
Sent: Friday, 28 April 2023 11:34 am
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: PRS -SLG4828Z(TP) RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-

Hi Mira,

Please refer attached, previous estimate did not add in labour. Revised COR I/s \$5900, 8 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: Taufikh (LKKAUTO)
Sent: Friday, April 28, 2023 9:56 AM
To: DACC Mahirah <mahirah@dacc.com.sg>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: PRS -SLG4828Z(TP) RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-

Hi Mira,

Please refer attached, COR LS \$4150 , 8 days.

Subject to insurance approval.

Regards
Taufikh
Lkk Auto

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Wednesday, April 26, 2023 11:47 AM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: FW: PRS -SLG4828Z(TP) RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-

Hi Mr Taufikh,

Following up on my email sent on 20th December 2022 for the finalized amount please.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
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From: DACC Mahirah [<mailto:mahirah@dacc.com.sg>]
Sent: Monday, 9 January 2023 1:28 pm
To: taufikh@lkkauto.com
Cc: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: FW: PRS -SLG4828Z(TP) RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-

Hi Mr Taufikh,

Following up on the finalized amount please.

Thank you,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
(A member of the Dickson Group)
29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
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From: DACC Mahirah [<mailto:mahirah@dacc.com.sg>]

Sent: Tuesday, 20 December 2022 12:01 pm

To: taufikh@lkkauto.com

Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>

Subject: FW: PRS -SLG4828Z(TP) RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-

Hi Mr Taufikh,

Our Ref: SLG4828Z

Please find attached the supplementary quotation. Kindly provide us with the finalized please.

Thank you,

MIRA

Administration Officer

Dickson Auto Care Centre Pte Ltd

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T: 6668 1122 | F: 6668 1123 | E: mahirah@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

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From: Cheah, Esther [<mailto:cheah.esther@libertyinsurance.com.sg>]

Sent: Wednesday, 14 December 2022 9:21 am

To: A/L Valiganu Balan, Ghobi <valiganu.ghobi@libertyinsurance.com.sg>

Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>; Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; DACC Mahirah <mahirah@dacc.com.sg>

Subject: PRS -SLG4828Z(TP) RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-

WITHOUT PREJUDICE

Hi Ghobi,

TPD-PRS from SLG4828Z -2nd veh

Reassign to Ghobi, PRS from TPW- SLG4828Z -2nd veh

Thank you.

Best Regards,

Esther Cheah
Claims Department

Liberty Insurance Pte Ltd
51 Club Street #03-00 Liberty House
Singapore 069428
DID: (65) 63280794



From: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>
Sent: Wednesday, December 7, 2022 5:02 PM
To: DACC Mahirah <mahirah@dacc.com.sg>; Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Cheah, Esther <cheah.esther@libertyinsurance.com.sg>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>
Subject: RE: {EXTERNAL} RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-EC

Dear Sir/Madam,

Without Prejudice basis

Noted and will survey the vehicle tomorrow.

For Survey/Resurvey Arrangement: Email to workshopestimate@libertyinsurance.com.sg
**** To avoid any delay, required one working day in-advance notice & before 3pm. ****

Thanks
Workshop Estimate

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Wednesday, December 7, 2022 4:50 PM
To: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Cheah, Esther <cheah.esther@libertyinsurance.com.sg>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; 'Siew Ying' <siewying@dacc.com.sg>
Subject: {EXTERNAL} RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-EC

Dear Sir/Madam,

	Please fill in the mandatory field	
	Request Survey date	8 DEC 2022
	Workshop name	DICKSON AUTO CARE CENTRE PTE LTD
	Workshop location for survey	29 UBI ROAD 4, DICKSON AUTO CENTRE, (S) 408619

Choice of surveyor	Mohamad Taufikh Bin Hamid
Contact Person & Phone	MR POON / 9011 5602

Thank you,

MIRA

Administration Officer

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From: Work Shop Estimate (SG) [<mailto:workshopestimate@libertyinsurance.com.sg>]

Sent: Wednesday, 7 December 2022 11:41 am

To: DACC Mahirah <mahirah@dacc.com.sg>; Work Shop Estimate (SG)

<workshopestimate@libertyinsurance.com.sg>; Cheah, Esther <cheah.esther@libertyinsurance.com.sg>

Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>

Subject: RE: TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-EC

WITHOUT PREJUDICE

Dear Sirs / Madam

Kindly refer to below and input your **date of survey / workshop location** for survey & your **choice of surveyor** within 2 working day

Survey appointment will be strictly by email only.

	Please fill in the mandatory field	
	Request Survey date	
	Workshop name	
	Workshop location for survey	
	Choice of surveyor	
	Contact Person & Phone	

For Survey/Resurvey Arrangement: Email to workshopestimate@libertyinsurance.com.sg

**** To avoid any delay, required one working day in-advance notice & before 3pm. ****

LIST OF APPOINTED SURVEYORS

NO	NAME	DESIGNATION	COMPANY NAME
1	Liberty In-house	Automotive Assessor	Liberty Insurance Pte Ltd
2	You Jing Feng	Automotive Assessor	Form Team Consultancy

3	Adam Ng	Automotive Assessor	Form Team Consultancy
4	Soon Han Xin Gary	Automotive Assessor	Form Team Consultancy
5	Chow Bo Xiang	Automotive Assessor	Form Team Consultancy
6	Ng You Han	Automotive Assessor	Form Team Consultancy
7	Adrian Ling Wai Ping	Automotive Assessor	LKK Auto Consultants
8	Xing Guo Qiang	Automotive Assessor	LKK Auto Consultants
9	Mohamad Taufikh Bin Hamid	Automotive Assessor	LKK Auto Consultants
10	Ang Bryan Tani	Automotive Assessor	LKK Auto Consultants

Thank you
Workshop estimate

From: DACC Mahirah <mahirah@dacc.com.sg>
Sent: Wednesday, December 7, 2022 11:05 AM
To: Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>
Cc: junteo@dacc.com.sg; poon@dacc.com.sg; Siew Ying <siewying@dacc.com.sg>
Subject: {EXTERNAL} TP CLAIM - SLG4828Z // SLN8579D AVS22/3367-EC

Dear Sir/Madam,

We would like to request for a survey inspection for the following vehicle please. Kindly **advise the time** as vehicle is with owner.

Survey Type : (New Survey / Resurvey)	New
Vehicle to be surveyed :	SLG4828Z
Liberty insured vehicle:	SLN8579D
Date of Accident :	29 NOV 2022
Date of Survey :	8 DEC 2022
Name of Workshop :	DICKSON AUTO CARE CENTRE PTE LTD
Address of Survey Location :	29 UBI ROAD 4, DICKSON AUTO CENTRE, (S) 408619
Name of Contact Person :	MR POON
Contact Number :	9011 5602
Any Undercarriage involved : (please indicate Yes / No)	No

Please find attached GIA report and the quotation.

Thank You,

MIRA
Administration Officer

Dickson Auto Care Centre Pte Ltd
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29 Ubi Road 4, Dickson Auto Centre, Singapore 408619
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From: Jun Teo [<mailto:junteo@dacc.com.sg>]
Sent: Friday, 2 December 2022 3:52 pm
To: 'Motor Claims' <motorclaims@tokiomarine.com.sg>; 'Wong Tui Tui' <wongtuitui@tokiomarine.com.sg>
Cc: Mira (mahirah@dacc.com.sg) <mahirah@dacc.com.sg>; Poon (poon@dacc.com.sg) <poon@dacc.com.sg>; Siew Ying (siewying@dacc.com.sg) <siewying@dacc.com.sg>
Subject: FW: ACCIDENT REPORTING OUR REF: SLG4828Z // YOUR REF: SLN8579D

Thank You

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

T: 6668 1122 | F: 6668 1123 | E: junteo@dacc.com.sg | 24/7 Roadside Assistance: 6668 1129

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From: Jun Teo [<mailto:junteo@dacc.com.sg>]
Sent: Friday, 2 December 2022 12:46 pm
To: 'hr@getgo.sg.' <hr@getgo.sg>; 'Support' <enforcement@getgo.sg>
Cc: Poon (poon@dacc.com.sg) <poon@dacc.com.sg>; Mira (mahirah@dacc.com.sg) <mahirah@dacc.com.sg>; Siew Ying (siewying@dacc.com.sg) <siewying@dacc.com.sg>
Subject: ACCIDENT REPORTING OUR REF: SLG4828Z // YOUR REF: SLN8579D

Dear Sir/Madam,

Greetings from Dickson Auto Care Centre!

Our customer (owner of vehicle SLG4828Z) got into an accident with your hirer on 29TH November 2022.

He have made the accident reporting and we are assisting him with the repairs. Could you please provide us with Get Go's motor insurance company for us to arrange a surveyor to inspect on the vehicle before we could proceed with the repair please.

We seek your understanding and appreciate your immediate response.

Please do let us know should you require any further assistance.

Thank You

Regards,

JUN

RECEPTIONIST-CUM-ADMINISTRATIVE OFFICER

DICKSON AUTO CARE CENTRE PTE LTD

(A member of the Dickson Group)

29 Ubi Road 4, Dickson Auto Centre, Singapore 408619

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