

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Wednesday, 7 December 2022 2:18 PM  
**To:** GERALD POH WEE BIN; Admin A  
**Cc:** MT\_Claim\_SG; assignments  
**Subject:** RE: Arrange Survey Third Party Claim - Accident Involving SNB9428P (TLM) and YQ3267S (Lonpac) on 03.12.2022

**Categories:** HMK

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 7 December 2022 1:53 PM  
**To:** assignments <assignments@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; wei.shong@tlmotor.com.sg  
**Subject:** FW: Arrange Survey Third Party Claim - Accident Involving SNB9428P (TLM) and YQ3267S (Lonpac) on 03.12.2022

## Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg) <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>

**Sent:** Wednesday, 7 December 2022 1:44 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg); [sharon.ten@tlmotor.com.sg](mailto:sharon.ten@tlmotor.com.sg)

**Subject:** Arrange Survey Third Party Claim - Accident Involving SNB9428P (TLM) and YQ3267S (Lonpac) on 03.12.2022

Without Prejudice

Your ref:- YQ3267S

Our ref: -SNB9428P

Dear Sir/Madam,

We refer to the above matter.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

**Please arrange survey as soon as possible.**

Thank you.

Regards,



**Lam Wei Shong**  
**William**

[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**

1 Defu Lane 6  
Singapore 539365

<http://www.tlmotor.com.sg>

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