

Huey Yon (LKKAUTO)

From: Pauline Soh <Pauline.soh@ergo.com.sg>
Sent: Friday, 17 February 2023 9:08 AM
To: Huey Yon (LKKAUTO)
Subject: RE: ERGO REF. CDMPG22002619 - Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK3992E

Hi Huey Yon

It’s already in the subject heading - ERGO REF. **CDMPG22002619**

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world’s leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: Friday, 17 February 2023 9:06 am
To: Pauline Soh <Pauline.soh@ergo.com.sg>
Subject: RE: ERGO REF. CDMPG22002619 - Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK3992E

You don't often get email from hueyyon@lkkauto.com. [Learn why this is important](#)

Dear Pauline,

Kindly provide us claim no.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, December 12, 2022 9:38 AM
To: Pauline Soh <pauline.soh@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: ERGO REF. CDMPG22002619 - Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK3992E

Dear Pauline,

Please be informed that survey conducted on 8.12.22.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 12 December 2022 9:06 AM
To: WWClaims WW <claims.wickedworks@gmail.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: ERGO REF. CDMPG22002619 - Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK3992E

Hi LKK

Please assist, thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: WWClaims WW <claims.wickedworks@gmail.com>
Sent: Monday, 12 December 2022 9:02 am
To: Pauline Soh <pauline.soh@ergo.com.sg>
Subject: Re: ERGO REF. CDMPG22002619 - Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK3992E

Hi,

May I know the status of the Surveyor?
I would like to expedite the repair asap.

Thank you.

On Wed, 7 Dec 2022, 14:51 Pauline Soh, <pauline.soh@ergo.com.sg> wrote:

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



From: WWClaims WW <claims.wickedworks@gmail.com>
Sent: Wednesday, 7 December 2022 10:54 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: FW: Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK3992E

Dear Ms Pauline,

Any Surveyor of your choice will be good enough for us.

Do let us know in advance the day and time.

Thank you.

On Tue, 6 Dec 2022, 17:06 ERGO Insurance Pte. Ltd. (Claims Department), <claims@ergo.com.sg> wrote:

Dear June

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: WWClaims WW <claims.wickedworks@gmail.com>

Sent: Tuesday, 6 December 2022 3:31 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: FW: Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK2292E

You don't often get email from claims.wickedworks@gmail.com. [Learn why this is important](#)

Hi,

My apologies the involving Vehicle number are SMK3992E & SJH5632H, not SMK2292E.

Should I re-email with the right Car plate number?

On Tue, 6 Dec 2022, 15:25 ERGO Insurance Pte. Ltd. (Claims Department), <claims@ergo.com.sg> wrote:

Hi June

Both not our Insured, hence we shall ignore this email.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: WWClaims WW <claims.wickedworks@gmail.com>
Sent: Monday, 5 December 2022 4:52 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK2292E

You don't often get email from claims.wickedworks@gmail.com. [Learn why this is important](#)

Hi,

We are instructed by Mr Mohamed Alfie Bin Mohamed Amin to notify you of a road traffic accident on 02 December 2022 at about 1530hrs along Carpark 6 Tampines Street 92 involving our client's vehicle registration number SJH5632H and vehicle registration number SMK2992E driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9004 0057, should you require more information.

Kindly arrange a survey at Blk 13 Kaki Bukit Road 4, Bartley Biz Centre, #01-04, Singapore 417807.

--

Warmest Regards,

June

Wicked Works Garage Pte Ltd

13 Kaki Bukit Road 4

#01-04 Bartley Biz Centre S(417807)

Contact: 98801469

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is

free of errors, virus or interference.
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.
Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.
ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.