

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Wednesday, 7 December 2022 2:52 PM
To: claims.wickedworks@gmail.com; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: ERGO REF. CDMPG22002619 - Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK3992E

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: WWClaims WW <claims.wickedworks@gmail.com>
Sent: Wednesday, 7 December 2022 10:54 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: FW: Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK3992E

Dear Ms Pauline,

Any Surveyor of your choice will be good enough for us.

Do let us know in advance the day and time.

Thank you.

On Tue, 6 Dec 2022, 17:06 ERGO Insurance Pte. Ltd. (Claims Department), <claims@ergo.com.sg> wrote:

Dear June

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

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From: WWClaims WW <claims.wickedworks@gmail.com>

Sent: Tuesday, 6 December 2022 3:31 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: FW: Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK2292E

You don't often get email from claims.wickedworks@gmail.com. [Learn why this is important](#)

Hi,

My apologies the involving Vehicle number are SMK3992E & SJH5632H, not SMK2292E.

Should I re-email with the right Car plate number?

On Tue, 6 Dec 2022, 15:25 ERGO Insurance Pte. Ltd. (Claims Department), <claims@ergo.com.sg> wrote:

Hi June

Both not our Insured, hence we shall ignore this email.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

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From: WWClaims WW <claims.wickedworks@gmail.com>

Sent: Monday, 5 December 2022 4:52 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Pre-Repair Inspection for SJH5632H Accident on 02/12/2022 @ 1530HRS at along Carpark of 6 Tampines St 92 involving Vehicle Number SJH5632H & SMK2292E

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Hi,

We are instructed by Mr Mohamed Alfie Bin Mohamed Amin to notify you of a road traffic accident on 02

December 2022 at about 1530hrs along Carpark 6 Tampines Street 92 involving our client's vehicle registration number SJH5632H and vehicle registration number SMK2992E driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9004 0057, should you require more information.

Kindly arrange a survey at Blk 13 Kaki Bukit Road 4, Bartley Biz Centre, #01-04, Singapore 417807.

--

Warmest Regards,



June

Wicked Works Garage Pte Ltd

13 Kaki Bukit Road 4

#01-04 Bartley Biz Centre S(417807)

Contact: 98801469

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