

## Rajes (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 6 December 2022 6:08 PM  
**To:** ying; Admin A; assignments  
**Cc:** jenny.ho@smemotor.com.sg  
**Subject:** RE: OUR REF: SNM22D208745/C02/ YQ5368X/TAYHP & YOUR REF: SLE368X, DOA:02.12.2022 21:18 (SGT) TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with SME MOTOR to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** ying <ying@smemotor.com.sg>  
**Sent:** Tuesday, 6 December 2022 5:19 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** jenny.ho@smemotor.com.sg  
**Subject:** Re: OUR REF: SNM22D208745/C02/ YQ5368X/TAYHP & YOUR REF: SLE368X, DOA:02.12.2022 21:18 (SGT) TO CONDUCT PRS

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Dear Irene,

We would like to choose Mr Marcus Chua (LKK) to survey the vehicle.

Kindly advise liability.

thanks & regards

YING

On 6/12/2022 5:10 pm, Irene Tay wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

- |                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.



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| WeCh

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Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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**From:** Claims Dept of CTI [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Sent:** Tuesday, 6 December 2022 10:21 AM  
**To:** ying [ying@smemotor.com.sg](mailto:ying@smemotor.com.sg); Irene Tay  
[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)  
**Cc:** [jenny.ho@smemotor.com.sg](mailto:jenny.ho@smemotor.com.sg)  
**Subject:** RE: OUR REF: SNM22D208745/C02/ YQ5368X/TAYHP & YOUR REF: SLE368X, DOA:02.12.2022 21:18 (SGT) TO CONDUCT PRS

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Irene,

Please refer to the above subject.

Kindly **conduct** PRS SLE368X soonest possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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