

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 25 January 2023 2:20 PM
To: Jaime Tay; SUR
Subject: RE: PRS - SND8546C (Pre-Inspection) / Your Vehicle : GBD6973H | DOA - 05/12/2022 // EQI REF: DM22HO02125/JT
Attachments: SND8546C IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SND 8546C.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, 7 December 2022 11:24 AM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: PRS - SND8546C (Pre-Inspection) / Your Vehicle : GBD6973H | DOA - 05/12/2022 // EQI REF: DM22HO02125/JT

Dear Jaime,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 7 December 2022 7:44 AM
To: assignments <assignments@lkkauto.com>
Subject: PRS - SND8546C (Pre-Inspection) / Your Vehicle : GBD6973H | DOA - 05/12/2022 // EQI REF: DM22HO02125/JT

Dear Sirs,

Please find GIA reports fyn.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

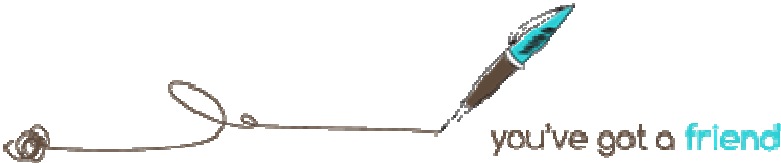
As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
[Executive](#) | [Claims](#)



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Jaime Tay
Sent: Wednesday, 7 December 2022 7:43 AM
To: 'HD Perfect Autowork' <hdperfectautowork@gmail.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: PRS - SND8546C (Pre-Inspection) / Your Vehicle : GBD6973H | DOA - 05/12/2022 // EQI REF: DM22HO02125/JT

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Irene,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
[Executive](#) | [Claims](#)



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From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Tuesday, 6 December 2022 7:49 PM
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: Re: PRS - SND8546C (Pre-Inspection) / Your Vehicle : GBD6973H | DOA - 05/12/2022 // EQI REF: DM22HO02125/JT

Dear Jaime,

Please arrange **LKK Auto Consultants** to come and conduct the survey for vehicle SND8546C.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Dec 6, 2022 at 6:58 PM Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Irene,

Any available video footage?

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

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Regards,

Jaime Tay

Executive | Claims

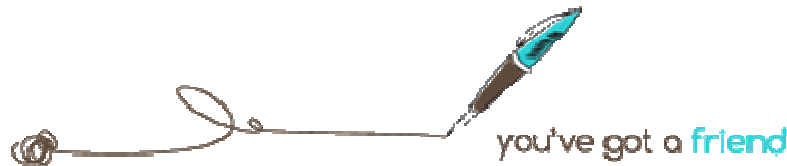


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Tuesday, 6 December 2022 5:55 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: Re: PRS - SND8546C (Pre-Inspection) / Your Vehicle : GBD6973H | DOA - 05/12/2022

Dear Jaime,

Please find enclosed our client's (SND8546C) GIA Report for your kind attention.

Kindly arrange the survey accordingly.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Dec 6, 2022 at 5:48 PM Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Irene,

Please let us have your client's GIA report in order for us to register the claim and proceed with PRS.

Our insured has not reported the accident.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

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Regards,

Jaime Tay

Executive | Claims



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A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Tuesday, 6 December 2022 5:33 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>

Subject: SND8546C (Pre-Inspection) / Your Vehicle : GBD6973H | DOA - 05/12/2022

Dear Sir / Madam,

We are instructed by **Goh Jun Hao Jason** to notify you of a road traffic accident on **05/12/2022** at about **23:25 hours** at/along **Keong Saik Road towards Kreta Ayer Road** involving our client's/customer's vehicle registration number **SND8546C** and vehicle registration number **GBD6973H** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875