

## Rajes (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Tuesday, 6 December 2022 8:04 PM  
**To:** Claims ARCO; assignments  
**Cc:** SUR  
**Subject:** RE: OUR REF: SNM22D208707/C02/SJM2968H/TANKL & YOUR REF: GBJ 1097M, DOA:02.12.2022 18:10 (SGT) TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sirs/Mdm,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please forward a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims ARCO <claims@arcolaw.sg>  
**Sent:** Tuesday, 6 December 2022 1:30 pm  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM22D208707/C02/ SJM2968H/TANKL & YOUR REF: GBJ 1097M, DOA:02.12.2022 18:10 (SGT) TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

We are instructed to reject your proposed list of surveyors.

Kindly arrange for your surveyor to get in touch with the contact person to survey the vehicle.

Thank you.

Best Regards,

*Admin*

**ARCO LAW LLC**

6 Jiak Chuan Road

#04-01 Singapore 089262

Website : [www.arcolaw.sg](http://www.arcolaw.sg)



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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Monday, December 5, 2022 2:55 PM  
**To:** Claims ARCO <claims@arcolaw.sg>  
**Subject:** RE: OUR REF: SNM22D208707/C02/ SJM2968H/TANKL & YOUR REF: GBJ 1097M, DOA:02.12.2022 18:10 (SGT) TO CONDUCT PRS

**Without Prejudice**

Dear Sirs/Mdm,

We refer to your email dated 05.12.2022..

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 5 December 2022 1:43 pm  
**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM22D208707/C02/ SJM2968H/TANKL & YOUR REF: GBJ 1097M, DOA:02.12.2022 18:10 (SGT) TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Kah Leong,

Please refer to the above subject.

Kindly **conduct PRS GBJ 1097M** soonest possible.

Please contact our claims department Tan Kah Leong **6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
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DID: (65) 63896116 | F: (65) 62247175

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