

Rajes (LKK Auto)

From: Rajes (LKK Auto)
Sent: Wednesday, 7 December 2022 3:22 PM
To: Irene Tay; Claims Dept of CTI
Cc: assignments; SUR
Subject: RE: OUR REF: SNM22D208225/C02/ PC3410A/TAYHP & YOUR REF: PC3716T, DOA:14.11.2022 06:50 (SGT) TO CONDUCT PRS

Dear Irene,

As spoken to Steven, the workshop is **POH LEE REPAIR & SERVICING OF VEHICLES** instead Almighty Automotive. Kindly amend Merimen.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, 7 December 2022 9:40 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OUR REF: SNM22D208225/C02/ PC3410A/TAYHP & YOUR REF: PC3716T, DOA:14.11.2022 06:50 (SGT) TO CONDUCT PRS

Dear Irene,

Please provide contact details of Almighty Automotive. The contact number you provide in Merimen unable to contact.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 6 December 2022 5:18 PM
To: Steven Tan <almightyautomotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OUR REF: SNM22D208225/C02/ PC3410A/TAYHP & YOUR REF: PC3716T, DOA:14.11.2022 06:50 (SGT) TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to liaise with ALMIGHTY AUTOMOTIVE to conduct survey.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Steven Tan <almightyautomotive@hotmail.com>

Sent: Tuesday, 6 December 2022 12:08 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D208225/C02/ PC3410A/TAYHP & YOUR REF: PC3716T, DOA:14.11.2022 06:50 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene,

We are ok with any surveyor.

Regards

Steven Tan

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, November 29, 2022 5:27 PM

To: Steven Tan <almightyautomotive@hotmail.com>

Subject: RE: OUR REF: SNM22D208225/C02/ PC3410A/TAYHP & YOUR REF: PC3716T, DOA:14.11.2022 06:50 (SGT) TO CONDUCT PRS

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regrette

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 29 November 2022 2:14 PM

To: Steven Tan <almightyautomotive@hotmail.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208225/C02/ PC3410A/TAYHP & YOUR REF: PC3716T, DOA:14.11.2022 06:50 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly **conduct PRS PC3716T** soonest possible.

Please contact our claims department Irene Tay **6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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