

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC1903168
Your Ref : SLG9530Z
Date : 07/02/2023

ALLIANZ INSURANCE SINGAPORE PTE LTD
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle SKQ1413R and your Insured SLG9530Z ON 30/11/2022 22:50 ALONG JLN EUNOS

We refer to the above matter.

Please assess through your Insured's (SLG9530Z) report and our Client (SKQ1413R) – TAN MOH CHYE STEVEN's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance
- 4) GIA Search and Rental Invoice

The above vehicle was surveyed by Workshop from ALLIANZ on 08/12/2022.

We would quantify our claim as below:-

Cost of Repair	: \$3,858.24
Rental	: \$600.00(6 Day X \$100) Surveyor recommend 4 days. Add 1 Sunday and 1 Public Holiday
Medical Fee	: \$135.00
LTA Search	: \$2.00
=====	
Total	: \$4,595.24

Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel: 6483 1244 Fax: 6483 6170

Kee Mui Hong

Authorization to Act

I, TAH MOH CHYE STEVEN (the third party claimant) of 352 Hongkong Ave 7 #11-735 S530352 (address), owner of SKQ1413R (Vehicle No) hereby authorize **Ah Lim Motor Company** (the workshop) to act for me in respect to my claim for the repair cost and / or rental and / or loss of use (Claim) for my vehicle no SKQ1413R that was damaged pursuant to the accident which occurred on 30/11/2022 (date) along Jln Endus (location) involving the vehicle no SLG95307 (the accident).

I further authorize the workshop to settle the above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive the payment further to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.

Dated this 01 day of Dec (month) 20 22 (year)



Signed by Third party claimant
Owner vehicle no: SKQ 1413R



Signed by the workshop

Personal Data Protection Act 2012

I/ we acknowledge and consent to Ah Lim Motor Company collecting, using and disclosing and / or processing my/our personal data to Third Party service providers and/or Insurance company my / our personal data for the purpose of processing the claims and related insurance / claim matters.



Owner signature

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : TAN MOH CHYE STEVEN
352 HOUGANG AVE 7
#11-735
SINGAPORE 530352
TEL: 81239008
ATTN:

Claim No: MC1903168
No: AL1907929
Date: 06 Feb 2023
Policy No: 5128234010
Veh Reg No: SKQ1413R
Make/Model: HONDA SHUTTLE 1.5G
CVT
Chassis No: GK82102627
TP Ins Co: ALLIANZ

Your Ref No: SKQ1413R
Claim Type: Third Party
Accident Date: 30/11/2022
TP Veh Reg No: SLG9530Z

Tax Invoice-Final Repair Cost to Vehicle No :SKQ1413R

Description	Quantity	List Price S\$	Amount S\$
SPARE PARTS			
1 REAR WINDSCREEN MLDG	1 PC	149.20	
2 TAILGATE	1 PC	1,193.40	
3 TAILGATE EMBLEM	1 PC	38.40	
4 TAILGATE SHUTTLE LOGO	1 PC	59.40	
5 REAR BUMPER	1 PC	1,180.20	
6 REAR BUMPER CLIPS	8 PC	28.00	
7 REAR BUMPER CHROME MLDG	1 PC	148.20	
		2,796.80	
	Less 20%	559.36	2,237.44
Special Nett			
8 INNER SEAL	1 PC	20.00	
9 WINDSCREEN SEALANT	1 PC	40.00	
10 REVERSE SENSOR	1 SET	200.00	
		260.00	260.00
LABOUR			
11 TO DISCONNECT AND CHECK ELECTRICAL WIRING, WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS, TEST AND RECTIFY FOR PROPER FUNCTIONING.	1 PC	15.00	
12 TO REMOVE AND REINSTALL/REPLACE FRONT/REAR WINDSCREEN.	1 PC	120.00	
13 TO REMOVE AND REINSTALL/REPLACE WIPER COMPARTMENT SUCH AS WIPER MOTORS AND WIPER BLADES.	1 PC	60.00	
14 TO REMOVE AND REINSTALL/REPLACE FRONT/REAR BUMPER SENSORS.	1 PC	50.00	
15 TO SPRAY ANTI-RUST COATING ON AFFECTED AREAS.	1 PC	30.00	
16 TO DISMANTLE ALL DAMAGED PARTS.TO CUT & WELD REAR END PANEL.TO KNOCK & REPAIR SPARE TYRE PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	1 PC	400.00	
17 TO SPRAY TAILGATE,REAR BUMPER	1 PC	400.00	
		1,075.00	1,075.00

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Ind. Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel: 6483 1244 Fax: 6483 6170

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : TAN MOH CHYE STEVEN
352 HOUGANG AVE 7
#11-735
SINGAPORE 530352
TEL: 81239008
ATTN:

Claim No: MC1903168
No: AL1907929
Date: 06 Feb 2023
Policy No: 5128234010
Veh Reg No: SKQ1413R
Make/Model: HONDA SHUTTLE 1.5G
CVT
Chassis No: GK82102627
TP Ins Co: ALLIANZ

Your Ref No: SKQ1413R
Claim Type: Third Party
Accident Date: 30/11/2022
TP Veh Reg No: SLG9530Z

Tax Invoice-Final Repair Cost to Vehicle No :SKQ1413R

Description	Quantity	List Price S\$	Amount S\$
		Total	S\$ 3,572.44
		Add GST @ 8%	285.80
		Total Amount Payable	S\$ 3,858.24

TOTAL: SINGAPORE DOLLAR THREE THOUSAND EIGHT HUNDRED FIFTY EIGHT AND CENTS TWENTY FOUR ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 08/12/2022

For AH LIM MOTOR COMPANY

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel 6483 1244 Fax 6483 6170

E. & O. E.

AUTHORISED SIGNATURE

Ace Auto

18, Ubi Road 4 #02-05 Ubi Car Mall
Singapore 408616 Reg no : 53029719A

To : Ah Lim Motor Company
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint
Singapore 568047

Invoice No : A5033

Date 4/1/2023

Vehicle No : SLW9901C

Make / Model : Mazda 3

Rent to : Tan Moh Chye Steven - SKQ1413R

Account : Ah Lim Motor Company

Rental Ref : 5033

		Days	Rate	Total
Duration :	From:29/12/2022 08.55am	6	\$ 100.00	\$ 600.00
	TO : 04/01/2023 14.55pm			
	Grand Total			\$ 600.00

ACE AUTO

for Ace Auto

ACE Auto

18 Ubi Road 4, #02-07 Singapore 408616
Tel: 6483 6143 Fax: 6483 6170
Registration No. 53029719 A

EXCESS: S\$22,000 / - O.D.
S\$1,500 / - T.R

1128310371
No. 5033

RENTAL AGREEMENT / INVOICE

Hirer's Name TAN MOK CHIE STEVEN		Date of Birth	Passport / Nric No.	Nationality
Address 352 HONGAY AVE 7		Occupation	Driving Licence No.	Date of Licence Obtained
Postal Code 411735		Contact No	Mobile Phone No. 81239008	Own Vehicle No. SK Q1413R
Driver Name		Date of Birth	Passport / Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Licence Obtained
Postal Code		Contact No	Mobile Phone No.	Handwritten Signature

CHECK OUT

Date 29/12	Time 8:55	Mileage 51455 KM	E 1/4 1/2 3/4 F
Date 04/01	Time 2:55 pm	Mileage 37641 KM	E 1/4 1/2 3/4 F

Pay _____ for every quarter tank petrol if the petrol is less than the check out amount.

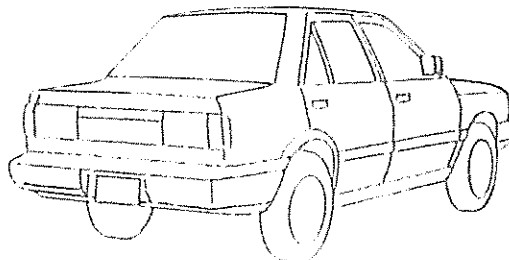
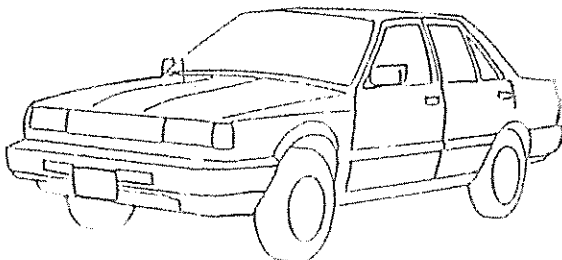
CHECK IN

VEHICLE NO.	5LW 9901 C	MODEL	Mazda 3
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IMPORTANT NOTES:-

- This vehicle is restricted to SINGAPORE use only.
- BE WARNED: Hirer / Driver shall be fully responsible for all consequences including all outstanding summons and all costs incurred to & by the owner for any invalid entry in Malaysia.
- No refund will be given for vehicle that returns early.
- The hirer shall be liable to pay the first _____ for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability is _____ any accident.
- Hirer shall pay all parking fines & traffic summons, incurred during the period of rental.
- Extension:- One day's advance notice is required otherwise No extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension:- Refer to prevailing rates.
- Please check water & engine oil daily as preventive maintenance.

	UNIT		RATE (\$)	TOTAL (\$)
RATE PER DAY		@		
RATE PER WEEK		@		
RATE PER MONTH		@		
GRAND TOTAL				
DEPOSIT				
EXTENSION ____ DAYS				
TOTAL PAYABLE AMOUNT				
DEPOSIT REFUNDABLE	SS			
CHANGED OVER FROM VEH.				DATE



120f
Handwritten signature

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Driver Signature

for ACE Auto

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLG9530Z

Date of Accident

30/11/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 01/06/2022 - 26/04/2023

Requested By KEE MUI HONG (AH LIM MOTO...

Requested Date 01/12/2022 17:04

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

TAN MING KAI NICHOLAS

BILL REF. NO.
8122989546Z

BILL DATE
01 DEC 2022

LOCATION
QEMD QCAEZ

HRN
Q12022989546Z

NRIC / FIN / MRN
S9836948A

VISIT DATE ► **01 DEC 2022 01:50 AM**

352 HOUGANG AVENUE 7
#11-735
SINGAPORE 530352

TOTAL AMOUNT(BEFORE GOVT SUBSIDY)	\$	275.95
GOVT SUBSIDY	\$	-140.95
TOTAL AMOUNT (BEFORE GST)	\$	135.00
7% GST	\$	9.45
GST absorbed by Govt	\$	-9.45
TOTAL AMOUNT (AFTER GOVT SUBSIDY)	\$	135.00
TOTAL AMOUNT PAYABLE	\$	135.00
Net Payment made	\$	-135.00
FINAL AMOUNT PAYABLE	\$	0.00

\$ 0.00

FINAL AMOUNT PAYABLE

CHARGES

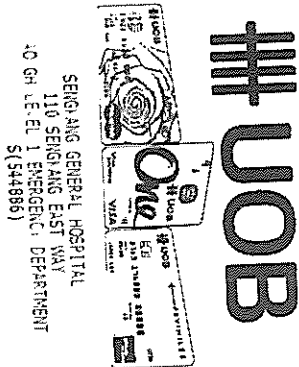
SERVICES	DESCRIPTION	BEFORE GOVT SUBSIDY (\$)	AFTER GOVT SUBSIDY (\$)
TREATMENT SERVICES	A&E ATTENDANCE FEE	270.00	135.00
MEDICATIONS	DRUGS / PRESCRIPTIONS / INJECTIONS	5.95	0.00
	TOTAL AMOUNT (BEFORE GOVT SUBSIDY)	275.95	
	GOVT SUBSIDY	-140.95	
	TOTAL AMOUNT (BEFORE GST)		135.00
	7% GST		9.45
	GST absorbed by Govt (for subsidised patient only)		-9.45
	TOTAL AMOUNT (AFTER GOVT SUBSIDY)		135.00

PAYMENT SUMMARY

	TOTAL AMOUNT (AFTER GOVT SUBSIDY)	135.00
SCHEMES (SCHEME ID) / PAYOR	REFERENCE NO.	AMOUNT PAYABLE (\$)
TAN MING KAI NICHOLAS	S9836948A	135.00

Payment Summary to be continued on page 2

DATE/TIME: 01/12/22 02:41:06
P/D: 000001050640684 INV: 112810
T/D: 51513981 TRACE: 133129
BATCH: 009317
ECR NO: 0000000002000144526
S/W: 2310.00.01.1
APPR CODE: 001611
CONTACTLESS SALE
MASTERCARD OFFUS
***** 5290
EXT PAYPASS
RTX MAN 000021133129
CARD NAME DBS Debit
BASE : \$ 135.00
TOTAL : \$ 135.00
I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
*** CUSTOMER COPY ***
THANK YOU, HAVE A NICE DAY



Hsiao Tong (LKKAuto)

From: muihong@ahlimmotor.com.sg
Sent: Thursday, 23 February 2023 5:42 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z *** LKK REF: CC4/AIS22012236/pa3
Attachments: LA - SKQ1413R.pdf

Dear Hsiao Tong,

Thanks for email.

Client's LA is already on page 2 of our claim documents. We attached herewith for your reference again.

Our Bank Details as follows

PayNow UEN -m06470300BMBB

Transfer to : Maybank Account - 4210102503

Please do indicate **OUR** client veh no or **OUR** claim Ref or **Our** Tax Invoice no on the payment records.

Do email bank transfer notification to muihong@ahlimmotor.com.sg

Thanks !

Best Regards,

Kee Mui Hong
Ah Lim Motor Company
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint
Singapore 5680487
Tel : 64831244 Fax : 64836170

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 23 February 2023 3:40 pm
To: muihong@ahlimmotor.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z *** LKK REF: CC4/AIS22012236/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$ 4,495.24(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **30 Nov 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: muihong@ahlimmotor.com.sg <muihong@ahlimmotor.com.sg>

Sent: Monday, February 20, 2023 9:58 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z *** LKK
REF: CC4/AIS22012236/pa3

Dear Hsiao Tong,

Thanks for the offer.

We are agreeable to the offer.

Please send over DV soonest

Best Regards,

Kee Mui Hong

Ah Lim Motor Company

10, Ang Mo Kio Industrial Park 2A

#01-09 AMK Autopoint

Singapore 5680487

Tel : 64831244 Fax : 64836170

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 15 February 2023 4:43 pm

To: Mui Hong <muihong@ahlimmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z *** LKK
REF: CC4/AIS22012236/pa3

WITHOUT PREJUDICE

DEAR SIRS,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,858.24
2. Loss of Rental (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
4. MEDICAL FEE (DRIVER – TAN MING KAI NICHOLAS)	\$ 135.00
Total	\$ 4,495.24

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mui Hong <muihong@ahlimmotor.com.sg>

Sent: Tuesday, February 7, 2023 6:04 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z *** LKK REF: CC4/AIS22012236/pa3

Dear Claims,

Please see attached the Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z *** LKK REF: CC4/AIS22012236/pa3

Please advise your offer.

Thanks

Best Regards,

Kee Mui Hong
Ah Lim Motor @ AMK
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint S568047
Tel : 6483 1244 Fax : 6483 6170

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 14 December 2022 12:58 PM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Check Liability - SKQ1413R DOA: 30/11/2022 POLICY NO. 5128234010 YOUR INSURED SLG9530Z ***
LKK REF: CC4/AIS22012236/pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Wednesday, 7 December 2022 1:55 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Check Liability - SKQ1413R DOA: 30/11/2022 POLICY NO. 5128234010 YOUR INSURED SLG9530Z *** LKK
REF: CC4/AIS22012236/pa3

Hi Hsiao Tong,

My client has video footage.
Pls refer to it.
Pls advise liability for this case.
Thanks!

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 7 December 2022 1:41 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

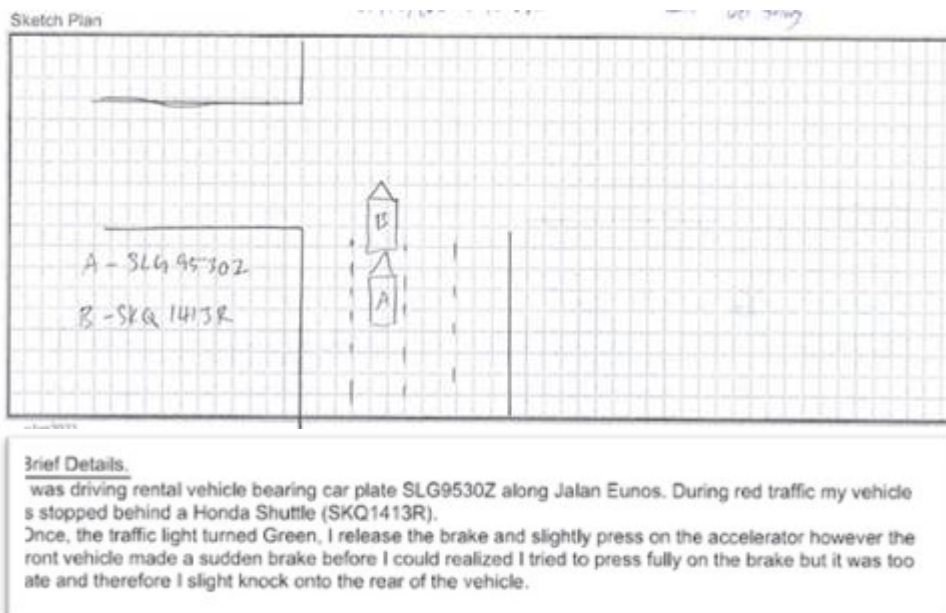
Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: ARRANGE FOR SURVEY - SKQ1413R DOA: 30/11/2022 POLICY NO. 5128234010 YOUR INSURED SLG9530Z *** LKK REF: CC4/AIS22012236/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please provide us the following and arrange for survey.

- **evidence i.e. video and scene photo (if any)**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Monday, December 5, 2022 9:49 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: [A/V UNSCANNABLE][EXT] ARRANGE FOR SURVEY - SKQ1413R DOA: 30/11/2022 POLICY NO. 5128234010
YOUR INSURED SLG9530Z

Warning: This email contains an unscanned attachment. You should not open attachments or click on links unless you recognize the sender, expect the email and know the content is safe.

Hi Claims Dept,

Kindly arrange for survey.

Note: Vehicle is not in – to be arrange.

Pls advise OIC & liability for this case.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 14 December 2022 2:08 PM
To: sean@shariot.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLG9530Z (ALLIANZ) AND SKQ1413R AT/ALONG JALAN EUNOS BEFORE PIE EXIT TOWARD STILL ROAD ON 30/11/2022

Rentzilla [By Email Only]
DRIVER: Cho Rong Kian

Dear Sir/Madam,

You Ref: SLG9530Z
Our Ref: CC4/AIS22012236/Kpa3
ACCIDENT INVOLVING SLG9530Z (ALLIANZ) AND SKQ1413R AT/ALONG JALAN EUNOS BEFORE PIE EXIT TOWARD STILL ROAD ON 30/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SKQ1413R against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to inform you that there is Section II excess of \$2,000.00(Before GST) for third party claim settlements.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	07 Dec 2022 13:34	Clim Dtl Modified	Insured Name: -> Rentzilla. Insured ID: -> 53449665B. Claimant's Name: -> TAN MOH CHYE ST EVEN. Claimant's ID: -> S1807223H.	[A] HOW MEI KWAN
2	07 Dec 2022 13:34	Clim Veh Model Changed	(205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] HOW MEI KWAN
3	07 Dec 2022 13:34	Clim Created	Reg No: SKQ1413R. Policy No: SP2001728725. Acct Date: 2022/11/30. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: Income Insurance Limited (HQ). Workshop: Ah Lim Motor Company (AMK)	[A] HOW MEI KWAN
4	07 Dec 2022 13:34	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	07 Dec 2022 13:34	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/16	[A] HOW MEI KWAN
6	07 Dec 2022 13:34	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	07 Dec 2022 13:36	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
8	15 Feb 2023 16:32	Adj Mandate Request	Cur.Reg:5000.00:Hi KC, Total quantum for settlement is less than \$5,000.00. Pls assist to approve mandate up to \$5K in Merimen. Otherwise, we are unable to process to close. Thanks.	[A] CHEW HSIAO TONG
9	15 Feb 2023 16:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/16	[I] Chan Kian Chuan
10	15 Feb 2023 16:59	Adj Mandate Set	Approved:5000.00.	[I] Chan Kian Chuan

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2880290	07 Dec 2022 13:34:34	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SKQ1413R	RENTZILLA	xx.xx
2880308	07 Dec 2022 13:58:23	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SKQ1413R	HOW MEI KWAN	xx.xx
2880309	07 Dec 2022 13:58:24	Video Upload	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SKQ1413R	HOW MEI KWAN	xx.xx