

## Hsiao Tong (LKKAUTO)

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**From:** muihong@ahlimmotor.com.sg  
**Sent:** Thursday, 23 February 2023 5:42 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z \*\*\* LKK REF: CC4/AIS22012236/pa3  
**Attachments:** LA - SKQ1413R.pdf

Dear Hsiao Tong,

Thanks for email.

Client's LA is already on page 2 of our claim documents. We attached herewith for your reference again.

Our Bank Details as follows

PayNow UEN -m06470300BMBB

Transfer to : Maybank Account - 4210102503

Please do indicate **OUR** client veh no or **OUR** claim Ref or **Our** Tax Invoice no on the payment records.

Do email bank transfer notification to [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)

Thanks !

Best Regards,

Kee Mui Hong  
Ah Lim Motor Company  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint  
Singapore 5680487  
Tel : 64831244 Fax : 64836170

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Thursday, 23 February 2023 3:40 pm  
**To:** muihong@ahlimmotor.com.sg  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z \*\*\* LKK REF: CC4/AIS22012236/pa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$ 4,495.24(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **30 Nov 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** [muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg) <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Sent:** Monday, February 20, 2023 9:58 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z \*\*\* LKK  
REF: CC4/AIS22012236/pa3

Dear Hsiao Tong,

Thanks for the offer.

We are agreeable to the offer.

Please send over DV soonest

Best Regards,

Kee Mui Hong

Ah Lim Motor Company

10, Ang Mo Kio Industrial Park 2A

#01-09 AMK Autopoint

Singapore 5680487

Tel : 64831244 Fax : 64836170

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 15 February 2023 4:43 pm

**To:** Mui Hong <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z \*\*\* LKK  
**REF:** CC4/AIS22012236/pa3

WITHOUT PREJUDICE

DEAR SIRS,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 3,858.24
2. Loss of Rental (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
4. MEDICAL FEE (DRIVER – TAN MING KAI NICHOLAS)	\$ 135.00
<b>Total</b>	<b>\$ 4,495.24</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Mui Hong <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Sent:** Tuesday, February 7, 2023 6:04 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z \*\*\* LKK REF: CC4/AIS22012236/pa3

Dear Claims,

Please see attached the Claim Documents for our client SKQ1413R DOA: 30/11/2022 Pwith Allianz INSURED SLG9530Z \*\*\* LKK REF: CC4/AIS22012236/pa3

Please advise your offer.

Thanks

Best Regards,

Kee Mui Hong  
Ah Lim Motor @ AMK  
10, Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint S568047  
Tel : 6483 1244 Fax : 6483 6170

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Wednesday, 14 December 2022 12:58 PM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: Check Liability - SKQ1413R DOA: 30/11/2022 POLICY NO. 5128234010 YOUR INSURED SLG9530Z \*\*\*  
LKK REF: CC4/AIS22012236/pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Sent:** Wednesday, 7 December 2022 1:55 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Cc: Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** Check Liability - SKQ1413R DOA: 30/11/2022 POLICY NO. 5128234010 YOUR INSURED SLG9530Z \*\*\* LKK  
REF: CC4/AIS22012236/pa3

Hi Hsiao Tong,

My client has video footage.  
Pls refer to it.  
Pls advise liability for this case.  
Thanks!

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 7 December 2022 1:41 PM

**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

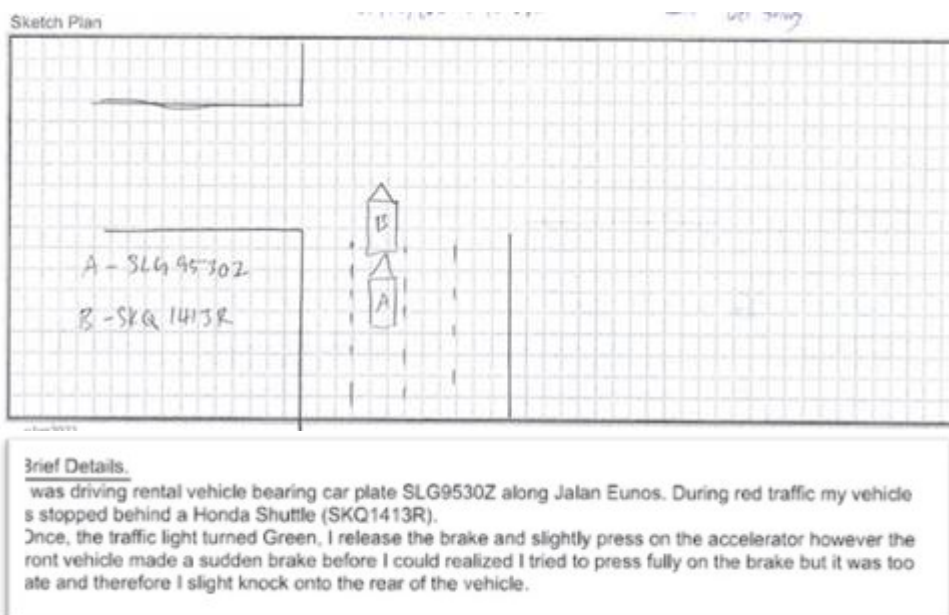
**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: ARRANGE FOR SURVEY - SKQ1413R DOA: 30/11/2022 POLICY NO. 5128234010 YOUR INSURED SLG9530Z \*\*\* LKK REF: CC4/AIS22012236/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



**Please provide us the following and arrange for survey.**

- **evidence i.e. video and scene photo (if any)**
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** Monday, December 5, 2022 9:49 AM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Subject:** [A/V UNSCANNABLE][EXT] ARRANGE FOR SURVEY - SKQ1413R DOA: 30/11/2022 POLICY NO. 5128234010  
YOUR INSURED SLG9530Z

**Warning:** This email contains an unscanned attachment. You should not open attachments or click on links unless you recognize the sender, expect the email and know the content is safe.

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Hi Claims Dept,

Kindly arrange for survey.

Note: Vehicle is not in – to be arrange.

Pls advise OIC & liability for this case.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170