



**THINK ONE AUTOCARE PTE LTD**

RCB:201322501G GST:201322501G  
No.60 Jalan lam Huat #02-32 Carros Centre  
Singapore 737869  
Tel:(65)6454 3300 Fax:(65)6256 4988  
Email:enquiry\_autocare@thinkone.com.sg

Our Ref :PC2963C  
Your Ref :SZK1329D  
Date :10.03.2023

LONPAC INSURANCE BERHAD  
300 BEACH ROAD #17-04/06  
THE CONCOURSE  
SINGAPORE 199555

Dear Sirs,

Accident involving **PC2963C** along **WOODLANDS AVE 7 TOWARDS GAMBAS AVE**  
on **03.12.2022** at **22:20** hrs

We are authorized by the owner **RIDEWELL TRAVEL PTE LTD** of vehicle  
**PC2963C**

to claim damages and loses against your insured in connection with the above road  
accident.Our client's vehicle was damaged and our client has been put to loss and  
expenses,particular of which are as follows:

a) Cost of repair (inc 7%gst) JO202212-0012	\$ 7,452.00
b) Loss of use 3days @\$250 (42seater) as Benchmark Rates	\$ 750.00
c) Lta search fee	\$ 2.00
	<hr/>
	\$ 8,204.00

We enclose herewith the supporting documents for your perusal.

Please let us have your cheque payment made in favour of Think One Autocare Pte Ltd.

Your Faithfully



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Michael Ng  
HP:91288488  
DID:65453300  
michaelng@thinkone.com.sg

## **AUTHORISATION TO ACT**

I / We, **RIDEWELL TRAVEL PTE LTD** of **TRADE HUB 21**  
("the third party claimant") (address)

**26 BOON LAY WAY #01-75 S'PORE 609970** owner of **PC2963C**  
(vehicle number)

hereby authorised **THINK ONE AUTOCARE PTE LTD** ("the workshop) to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. **PC2963C** that was damaged pursuant to the accident which  
occurred on **03.12.2022** along **WOODLANDS AVENUE 7 TOWARDS GAMBAS AVENUE**  
(date)  
involving vehicle number(s) **SKZ1329D** ("the other party").

I/We further authorised the workshop to settle my above mentioned claim in a manner that  
they deem fit and the workshop is further authorised to receive payment further to settlement  
of my claim with payment cheque(s) being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on  
a without prejudice and without admission of liability basis insofar as the driver / owner /  
insurers of the other vehicle(s) is concerned.

\*Should the case could not reach to a settlement, I / We authorised Think One Autocare to  
proceed with all the necessary legal means and should this case failed,

I/We **RIDEWELL TRAVEL PTE LTD** agreed and will bear / pay  
all the repair costs and legal fees costs due incurred by Think One Autocare Pte Ltd

Dated this **7** (day) of **DEC** (month) **20 22** (year)



Signed by "the third party claimant"  
(with company's stamp if applicable)



Signed by "the workshop"  
(with company stamp)



# LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VP05/026667  
DATE : 20 JULY 2023

## DISCHARGE VOUCHER

I/We, RIDEWELL TRAVEL PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SKZ1329D the sum of Singapore Dollar Eight Thousand Only (\$8,000.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving PC2963C and SKZ1329D on 03/12/2022 along/at WOODLANDS AVE 7 TOWARDS GAMBAS AVE.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ WU FEI AND/OR WU GUAN RU ANDREW) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "THINK ONE AUTOCARE PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date



.....  
Name of vehicle owner /Date

**THINK ONE AUTOCARE PTE LTD**

RCB:201322501G GST:201322501G

60 Jalan Lam Huat #02-32 CARROS CENTRE SINGAPORE 737869

Tel:(65)6844 3300/ (6545 3300Fax:(65)6256 4988 (65)6256 1284

Email:enquiry\_autocare@thinkone.com.sg

Bill To : LONPAC INSURANCE BERHAD

Address : 300 BEACH ROAD #17-04/06

: THE CONCONCOURSE

: SINGAPORE 199555

Attn:

Tel:

Hp:

Invoice Ref :JO202212-0012

Date 10.03.2023

Vehicle Number :PC2963C

Make/Model :YUTONG ZK6126

Mileage(km) :

Staff ID :NSP

Remarks/Ref :

S/N	Description	Amount S\$
1	COST OF REPAIR PC2963C DOA.03.12.2022	6,900.00

E &amp; O.E.

SUB TOTAL	\$	6,900.00
GST 8%	\$	552.00
TOTAL SGD	\$	7,452.00



Customer's Signature / Co.Stamp

for Think One Autocare Pte Ltd

## INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SKZ1329D

Date of Accident

04/12/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **11/01/2022 - 10/01/2023**Requested By **Ng Shee Pan (THINK ONE AUT...**Requested Date **05/12/2022 14:48**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

**Company Name:**

Think One Autocare Pte Ltd

**Bank Account Details**

**Beneficiary Name:**

Think One Autocare Pte Ltd

**Bank Name / Branch Name:**

Maybank Singapore Ltd. Textile Centre

**Bank Account No.:**

04211026534

**Bank Code / Branch Code:**

7302 / 021

**Swift Code**

MBBESGS2

**Email Address:**

michaelng@thinkone.com.sg

(For notification of payment details)

**Name/Designation/Telephone/Email of Contact person.:**

Manager Thomas Tay

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



**Authorised Signature and Company Stamp**

**Date:**

25.07.2023

**Acknowledged by :**

**Name / Date:**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 27 July 2023 9:08 AM  
**To:** GERALD POH WEE BIN  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022 \*\*\* LKK REF : CC4/LPC22012234/Kpa3

Dear Sirs,

For an update, we have settled the matter at a global sum of \$8,000.00 (all-in) with third party.

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Thursday, July 6, 2023 3:33 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [SEEK MANDATE] - ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022 \*\*\* LKK REF : CC4/LPC22012234/Kpa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, July 6, 2023 8:53 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** [SEEK MANDATE] - ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

\*\*\* LKK REF : CC4/LPC22012234/Kpa3

Your ref: **22/22/22/VP05/026667**

Our ref : CC4/LPC22012234/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKZ1329D(LONPAC) AND PC2963C(TP) ON 03/12/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he changed lane and collided with third party vehicle.

We seek your approval to offer repairer **"THINK ONE AUTOCARE PTE LTD"** at **\$8,054.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 23,364.83	\$ 7,452.00 (\$6,900.00 + 8% GST)
2. Loss of Use (3days x \$250.00)	\$ 750.00	\$ 600.00 (3days x \$200.00)
3. LTA / GIA SEARCH FEE	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 24,116.83</b>	<b><u>\$ 8,054.00</u></b>

Surveyor recommended 3days for repair .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/06/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, March 14, 2023 8:11 PM

**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022 \*\*\* LKK REF : CC4/LPC22012234/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 7 December 2022 2:44 PM

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

**Lonpac External - General**

Our Ref : 22/22/22/VP05/026667

Dear Meng Yan,

Please forward the video footage to the case handler.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Frank Wu Fei <[wufei\\_789@hotmail.com](mailto:wufei_789@hotmail.com)>  
**Sent:** Wednesday, 7 December 2022 1:55 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

Dear Gerald

Attached the video is for your kind perusal.

Thanks and best regards

Wu Frank

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, December 7, 2022, 13:30  
**To:** Frank Wu Fei <[wufei\\_789@hotmail.com](mailto:wufei_789@hotmail.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

## Lonpac External - General

Dear Frank,

I have managed to retrieve the video footage and shall review the recording.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Frank Wu Fei <[wufei\\_789@hotmail.com](mailto:wufei_789@hotmail.com)>  
**Sent:** Wednesday, 7 December 2022 1:17 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [andrewwu@gmail.com](mailto:andrewwu@gmail.com); [honghuang\\_66@hotmail.com](mailto:honghuang_66@hotmail.com)  
**Subject:** Re: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

Hi Gerald

Other photos as well.

Thanks

Regards  
Wu Fei

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**From:** Frank Wu Fei <[wufei\\_789@hotmail.com](mailto:wufei_789@hotmail.com)>  
**Sent:** Wednesday, December 7, 2022, 10:37  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [andrewwu@gmail.com](mailto:andrewwu@gmail.com) <[andrewwu@gmail.com](mailto:andrewwu@gmail.com)>;  
[honghuang\\_66@hotmail.com](mailto:honghuang_66@hotmail.com) <[honghuang\\_66@hotmail.com](mailto:honghuang_66@hotmail.com)>  
**Subject:** Re: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

Hi Gerald

Thanks, noted

We would like to seek Third Party claim from bus' insurer.

We are the victims, the private bus suddenly collided onto our car from right side of our rear wheel to front door when my son Andrew Wu filtering the right lane for turning. Andrew applied signal for a few seconds, the bus squeezed into the right lane with fast speed and caused such accident. It is still bus duty not to collide any vehicle in front, even it means he must apply emergency brake.

We attach the photos, and will send all relevant photos, videos to you in next email.

Best regards

Wu Fei

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Wednesday, December 7, 2022, 08:39  
**To:** [wufei\\_789@hotmail.com](mailto:wufei_789@hotmail.com) <[wufei\\_789@hotmail.com](mailto:wufei_789@hotmail.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

**Lonpac External - General**

Our Ref : 22/22/22/VP05/026667

Dear Sirs,

We have received a third party claim from the driver of PC2963C.

Kindly note that we will be carrying out an investigation and will proceed to defend and/or negotiate a settlement of this claim and any further claims arising from this accident as we deem appropriate.

If there are any further evidence which you would to bring to our attention in support of your case within 7 days of this letter.

Should you require any information or details, please contact us.

Kindly also note that you are required to notify us immediately upon receipt of all letters, claims, Writ of Summons, Traffic Police action issue against you. This includes all or any impending prosecution, inquest, fatal inquiry or offer of composition fine in connection with the above accident.

Please note that any failure on your part to observe this will result in us exercising our rights

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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