

Hsiao Tong (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 6 July 2023 3:33 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022 *** LKK REF : CC4/LPC22012234/Kpa3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, July 6, 2023 8:53 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022
*** LKK REF : CC4/LPC22012234/Kpa3

Your ref: **22/22/22/VP05/026667**
Our ref : CC4/LPC22012234/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKZ1329D(LONPAC) AND PC2963C(TP) ON 03/12/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he changed lane and collided with third party vehicle.

We seek your approval to offer repairer **"THINK ONE AUTOCARE PTE LTD"** at **\$8,054.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 23,364.83	\$ 7,452.00 (\$6,900.00 + 8% GST)
2. Loss of Use (3days x \$250.00)	\$ 750.00	\$ 600.00 (3days x \$200.00)
3. LTA / GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 24,116.83	\$ 8,054.00

Surveyor recommended 3days for repair .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, March 14, 2023 8:11 PM

To: geraldpoh@lonpac.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022 *** LKK REF : CC4/LPC22012234/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 7 December 2022 2:44 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

Lonpac External - General

Our Ref : 22/22/22/VP05/026667

Dear Meng Yan,

Please forward the video footage to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Frank Wu Fei <wufei_789@hotmail.com>

Sent: Wednesday, 7 December 2022 1:55 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

Dear Gerald

Attached the video is for your kind perusal.

Thanks and best regards

Wu Frank

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, December 7, 2022, 13:30

To: Frank Wu Fei <wufei_789@hotmail.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

Lonpac External - General

Dear Frank,

I have managed to retrieve the video footage and shall review the recording.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Frank Wu Fei <wufei_789@hotmail.com>
Sent: Wednesday, 7 December 2022 1:17 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; andrewwu@gmail.com; honghuang_66@hotmail.com
Subject: Re: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

Hi Gerald

Other photos as well.

Thanks

Regards
Wu Fei

From: Frank Wu Fei <wufei_789@hotmail.com>
Sent: Wednesday, December 7, 2022, 10:37
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; andrewwu@gmail.com <andrewwu@gmail.com>;
honghuang_66@hotmail.com <honghuang_66@hotmail.com>
Subject: Re: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

Hi Gerald

Thanks, noted

We would like to seek Third Party claim from bus' insurer.

We are the victims, the private bus suddenly collided onto our car from right side of our rear wheel to front door when my son Andrew Wu filtering the right lane for turning. Andrew applied signal for a few seconds, the bus squeezed into the right lane with fast speed and caused such accident. It is still bus duty not to collide any vehicle in front, even it means he must apply emergency brake.

We attach the photos, and will send all relevant photos, videos to you in next email.

Best regards

Wu Fei

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, December 7, 2022, 08:39

To: wufei_789@hotmail.com <wufei_789@hotmail.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: ACCIDENT INVOLVING SKZ1329D & PC2963C ALONG WOODLANDS AVE 7 ON 3.12.2022

Lonpac External - General

Our Ref : 22/22/22/VP05/026667

Dear Sirs,

We have received a third party claim from the driver of PC2963C.

Kindly note that we will be carrying out an investigation and will proceed to defend and/or negotiate a settlement of this claim and any further claims arising from this accident as we deem appropriate.

If there are any further evidence which you would to bring to our attention in support of your case within 7 days of this letter.

Should you require any information or details, please contact us.

Kindly also note that you are required to notify us immediately upon receipt of all letters, claims, Writ of Summons, Traffic Police action issue against you. This includes all or any impending prosecution, inquest, fatal inquiry or offer of composition fine in connection with the above accident.

Please note that any failure on your part to observe this will result in us exercising our rights

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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