Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 27 December 2022 12:30 PM

To: KENNY LIM CHING GHEE
Cc: MT_Claim_SG; Admin A

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJD 1319K DOA: 06.10.2022 ***

LKK REF: CC4/LPC22012233/Upa3

Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_SJD1319K.pdf; LKK SURVEY

PHOTOS.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, December 27, 2022 7:48 AM

To: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJD 1319K DOA: 06.10.2022 *** LKK REF:

CC4/LPC22012233/Upa3

Lonpac External - General

Our Ref: 22/22/22/VC04/026398 (Kenny's case)

Dear Mei Kwan,

Please see attached.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Monday, 26 December 2022 1:28 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; CS A Team <<u>cs</u>-

a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJD 1319K DOA: 06.10.2022 *** LKK REF:

CC4/LPC22012233/Upa3

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>
Sent: Wednesday, December 7, 2022 11:50 AM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJD 1319K DOA: 06.10.2022 *** LKK REF:

CC4/LPC22012233/Upa3

Dear Kenny,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com>

Sent: Wednesday, 7 December 2022 11:25 AM

To: GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>
Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; assignments <<u>assignments@lkkauto.com</u>>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJD 1319K DOA: 06.10.2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Wednesday, 7 December 2022 10:01 AM **To:** assignments assignments@lkkauto.com

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Siow Szelin <<u>szelin.siow@fastechauto.com.sg</u>> **Subject:** FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SJD 1319K DOA: 06.10.2022

Lonpac External - General

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin < szelin.siow@fastechauto.com.sg

Sent: Wednesday, 7 December 2022 9:57 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG < < < claim@lonpac.com >

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJD 1319K DOA: 06.10.2022

Without Prejudice

Dear Gerald,

Please arrange (Marcus Chua - LKK) to conduct the pre-repair survey.

Thank you

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, December 7, 2022 09:54

To: Siow Szelin < szelin.siow@fastechauto.com.sg Cc: MT_Claim_SG < mt_claim@lonpac.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJD 1319K DOA: 06.10.2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/VC05/026398 (Kenny 's case)

Dear Szelin,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Bryan Tammi Ang - LKK
4	Qing Guo Qiong- LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Nazril- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Siow Szelin < szelin.siow@fastechauto.com.sg

Sent: Wednesday, 7 December 2022 9:45 am **To:** MT_Claim_SG <mt_claim@lonpac.com>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SJD 1319K DOA: 06.10.2022

Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: GBD 2028M.

Date of accident: 06/10/2022

Please arrange Pre-repair Inspection for my client's vehicle no: SJD 1319K.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least $\underline{10 \text{ motor surveyors}}$ within $\underline{2}$ $\underline{\text{days}}$ of the notice.

Thank you

Best Regards, Szelin Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.