

23.05.2023

India International Insurance Pte Ltd
64 Cecil Street
#04-00/#05-00 IOB Building
Singapore 049711

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: SLF6349G and SLP9174X on 30.11.2022

We are the authorized repair workshop for the owner of motor vehicle no: SLF6349G which was involved in the captioned accident with your insured vehicle: SLP9174X . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.


01)	Lumpsum repair	\$	4,050.00
		\$	<u>4,050.00</u>
	GST 8%	\$	<u>324.00</u>
	Sub Total	\$	<u>4,374.00</u>
02)	GIA search fee	\$	7.45
03)	Rental car 6 days	\$	648.00
	Grand Total	\$	<u><u>5,029.45</u></u>

We enclosed herewith the following documents to support the claims:-

- a) GIA report
- b) Invoice

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Shaun
97432262

LETTER OF AUTHORITY

To whom it may concern,

ACCIDENT INVOLVING : SLF6349G and SLP9174X on 30/11/2022

I/We ONG CHENG BOON Reg No.:SXXXX246E

Owner of motor vehicle no : SLF6349G do hereby appoint M/S YEW TEE AUTOMOBILE TECH PTE LTD as my/our authorized representative to write,negotiate and settle my/our claims against the other party involved in the abovementioned accident. M/S YEW TEE AUTOMOBILE TECH PTE LTD shall have absolute discracion to settele the matter at the best terms.

I/WE also confirm and instruct that any agreed settlement sum in respect of my/our claims be paid to M/S YEW TEE AUTOMOBILE TECH PTE LTD and such payment will constitute a full and final discharge of my/our claims.

I/WE further authorize M/S YEW TEE AUTOMOBILE TECH PTE LTD to execute the discharge voucher on my/our behalf.

Signature of Owner,



EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0010787
Claimant Ref: SLF6349G

We/I, YEW TEE AUTOMOBILE TECH PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 4,374.00 (repair cost), S\$ 648.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLF6349G that was damaged pursuant to the accident which occurred on 30/11/2022 (date) at JUNCTION OF VISTA GREEN EXCHANGE (location) involving vehicle no. SLP9174X (insured vehicle). This is pursuant to the inspection conducted on 23/12/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ONG CHENG BOON ("the third party claimant") of vehicle no. SLF6349G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLF6349G (vehicle no.) as a result of the accident.

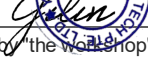
We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.


We/I authorize you to pay the total amount of S\$ 5,029.45 to YEW TEE AUTOMOBILE TECH PTE LTD.

Dated this 28 day of JULY, 2023

CLAIMANT:

Signature: 
Signed by "the workshop" (with chop)
Name: CHUA YI LIN
NRIC: G1520796K
Address: 39 WOODLANDS CLOSE #01-12
MEGA@WOODLANDS S(737856)
Nationality: MALAYSIAN
Occupation: ADMIN

WITNESS:

Signature: 
Signed by appointed Surveyor
Name: LKK Auto Consultants Pte Ltd
NRIC: 199607198R
Address: 51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)
Nationality: _____
Occupation: _____

**YEW TEE AUTOMOBILE TECH PTE LTD**

BR: SYNERGY@KB, 25 KAKI BUKIT ROAD 4 #01-61 S(417800)BR:
MEGA@WOODLANDS, 39 WOODLANDS CLOSE #01-12 S(737856)GST Reg
No. 200311009C
Singapore 737856
67653373 67023113
INFO@YEWTEEGROUP.COM
WWW.YEWTEEGROUP.COM
Company Registration No. 200311009C

ADDRESS

INDIA INTERNATIONAL
INSURANCE PTE LTD
INDIA INTERNATIONAL
INSURANCE PTE LTD

TP Tax Invoice MC23050007**DATE** 23/05/2023**VEHICLE NO.**

SLF6349G

ACTIVITY	QTY	RATE	TAX	AMOUNT
LUMP SUM REPAIR	1	4,050.00	SR	4,050.00

Cheque should be crossed & made payable to "YEW TEE
AUTOMOBILE TECH PTE LTD" and strictly send to our HQ
address.

SUBTOTAL 4,050.00
GST TOTAL 324.00

Paynow UEN: 200311009C
Standard Chartered Bank Account: 0710058365

TOTAL SGD 4,374.00

Accepted By

Accepted Date

**ISSUED BY STAFF**

E. & O.E.

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Dec 2022 / 13:50:42

Receipt Date/Time : 01 Dec 2022 / 13:50:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221201-002100

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLP9174X As at 30 Nov 2022/17:07:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLP9174X Enquiry Fee 20221201134945083945	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
414746XXXXXX6619		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

VEHICLE HIRING AGREEMENT

HIRER'S PARTICULARS

Name (as in I/C) Mr Chen Boon.
NRIC/Passport No: 6917246F Date of Birth: 21/5/1969
Address: Blk 759 Choa Chu Kang. Age: 53
#06-155 S: 680759
Name & Address of Employer _____
Occupation _____ Driving Exp: _____
Driving Licence No: _____ Passed Date: 17/4/1990
D/L Type: Local/Int'l/Others: _____
Tel(O) _____ (R) _____ HP 96805064

DRIVER'S PARTICULARS

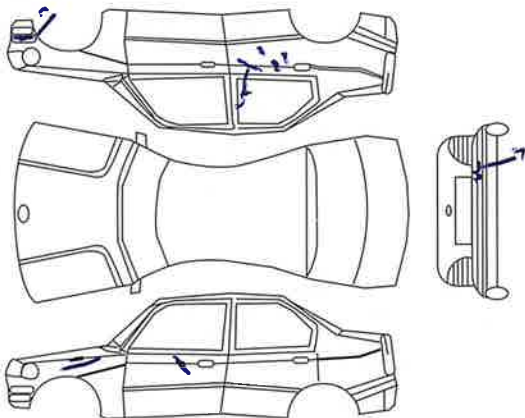
Name (as in I/C) _____
NRIC/Passport No: _____ Date of Birth: _____
Address: _____ Age: _____
S() _____
Occupation _____ Driving Exp: _____ Yrs _____
Driving Licence No: _____ Passed / Expiry Date: _____
D/L Type: Local/Int'l/Others: _____ Contact No: _____

Hirer's Own Vehicle No: <u>SLF63499</u>		Replace Veh No: _____	
Loan Vehicle No: <u>SLH20135</u>		VR No: _____	
Make & Model: <u>Elantra</u>		Auto/Manual Group: _____	
CHARGES : \$ cts			
Daily	<u>6</u> day @ \$ <u>100</u>	Per day	<u>600</u> <u>00</u>
Weekly/Monthly	week @ \$ _____	Per week/Monthly	_____
Others _____			
CDW/PAI	@ \$ _____	Per day/Monthly	_____
Delivery/Collection Svc _____			
GST _____			
OR No: _____		(A) SUB-TOTAL _____	
Petrol Level & Surchage	OUT IN	E 1/4 1/2 3/4 F	
First _____ km FREE per day	GST		<u>48</u> <u>00</u>
Excess mileage is chargeable at _____ cents per km	TOTAL CHARGES		<u>648</u> <u>00</u>

Security Deposit : \$ _____ Bank: _____
CASH/NETS/VISA/MC/AMEX/CHQ No: _____
Expiry Date: _____ Card ID No: _____
Name as in Card: \$250/- Deposit - 4/1/28

NON WAIVER EXCESS (Subject to GST): \$ 2000/-
ACCESSORIES CHECK
☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

INDICATE:
A - Accidents
D - Dents
S - Scratches
X - Crack



Hirer's Signature : _____ Additional Driver's Signature : _____
SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with it's use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<u>4/1/23</u>	<u>1640</u>	<u>108661</u>	<u>SY</u>	
Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"				
Date In	Time In	Mileage	Check By	Remarks
<u>4/1</u>	<u>9am</u>	<u>109009</u>	<u>KM</u>	<u>10/1 - 1215hrs.</u>



A subsidiary of BKW Automobile Pte Ltd

B K W RENT A CAR PTE LTD
UEN/GST No.: 200106276D
120 Lower Delta Road #02-15 Cendex Centre
Singapore 169208
Tel: +65 67387777 Fax: 6738 6666
Website: <https://bkw.sg>

TAX INVOICE

Invoiced To
YEW TEE AUTOMOBILE TECH PTE LTD
39 WOODLANDS CLOSE
#01-12 MEGA@WOODLANDS
SINGAPORE 737856

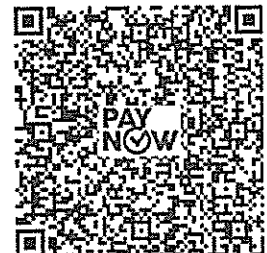
Invoice Number P 5119
Invoice Date 10/01/2023
Due Date 09/02/2023
VHA Number P 5119
Vehicle Number SLN 2013 J

S/N	Description	No. of Days	Rate	Amount
1	RENTAL FROM 04 JANUARY 2023 TO 10 JANUARY 2023 YOUR REF: SLF 6349 G	6	100.00	600.00

Subtotal	600.00
GST @ 8%	48.00
Total (incl. GST)	648.00
Less: Payments	-
Amount Due	S\$648.00

Account Name: BKW RENT A CAR PTE LTD
Account No: 118-312-9991 Paynow UEN: 200106276D
Bank: UNITED OVERSEAS BANK LTD (UOB)
Branch: UOB Shaw Centre Branch
Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208
Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG

All cheques must be made payable to BKW RENT A CAR PTE LTD.
* Please indicate the invoice number and vehicle number in the reference.



Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	06 Dec 2022 22:28	Clim Dtl Modified	Insured Name: -> GRAB RENTALS PTE LTD. Insured ID: -> 201617200G. Claimant's Name: -> -.	[A] HOW MEI KWAN
2	06 Dec 2022 22:28	Clim Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	06 Dec 2022 22:28	Clim Created	Reg No: SLF6349G. Acct Date: 2022/11/30. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Yew Tee Automobile Tech Pte Ltd (Woolands)	[A] HOW MEI KWAN
4	06 Dec 2022 22:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	06 Dec 2022 22:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/15	[A] HOW MEI KWAN
6	06 Dec 2022 22:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	06 Dec 2022 22:29	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	06 Dec 2022 22:29	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	10 Feb 2023 13:39	Adj Adjuster Assigned	MARCUS CHUA -> XING GUO QIANG	[A] HOW MEI KWAN
10	10 Feb 2023 13:40	Clim Dtl Modified	Claimant's Name: -> ONG CHENG BOON. Claimant's ID: -> SXXXX246F.	[A] HOW MEI KWAN
11	10 Feb 2023 13:40	Clim Registration Modified	Acct Time:00:00:00->17:00:00.	[A] HOW MEI KWAN
12	10 Feb 2023 13:40	Clim Veh Model Changed	(204808) -> (206400) MERCEDES-BENZ C200 2.0 AMG (A).	[A] HOW MEI KWAN
13	10 Feb 2023 15:28	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 15 applicable. OI changed lane & collided onto TP which was travelling straight. For your approval pls.	[A] Ezlyna
14	13 Feb 2023 16:07	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
15	13 Feb 2023 17:46	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
16	13 Feb 2023 17:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/15	[I] Priya
17	13 Feb 2023 17:47	Adj Mandate Set	Approved:0.00.	[I] Priya
18	30 Mar 2023 13:16	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	30 Mar 2023 13:16	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	30 Mar 2023 13:16	Clim Dtl Modified	JPJ Reg. Date: -> 2016/09/01.	[A] JOANNE LEE KHANG MIN
21	30 Mar 2023 13:16	Clim Details Notified		[A] JOANNE LEE KHANG MIN
22	12 Jul 2023 15:21	Adj Mandate Request	Cur.Req:5029.45:PODS Liability: 100% *Quantum: \$5,029.45. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
23	12 Jul 2023 15:44	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
24	12 Jul 2023 15:45	Adj Mandate Set	Approved:5029.45.	[I] Priya

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2880110	07 Dec 2022 10:26:31	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLF6349G	SLP9174X	11.00
2914571	13 Feb 2023 16:07:00	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLF6349G	Bhargavi Purushothaman Dhanya	xx.xx
2940321	30 Mar 2023 13:16:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLF6349G	SLP9174X	11.00

