

Lonpac Insurance BHD

300 Beach Road

#17-04/07, The Concourse

Singapore 199555

Attn: Eng Huey Ni / Motor Claims**Yr Ref: 21/22/22/VC06/026663 (XD3405R)**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/TP/1090/2022/NH

From

Telephone +65 -

Telefax +65 -

Email

Our Dept

Our Ref

23-Jun-2023

Date

1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SNB 9803 P - Audi A3 SPORTSBACK 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SNB 9803 P**, claimant, **Ms. Khan Geok Moey**, please find the related document per attached.

1. A copy of the Original invoice no. 85018699 – S\$ 26,187.30.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 1,600.00 (S\$ 100.00 x 15 working days + 1 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

Lonpac Insurance – SNB 9803 P

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:47

Company Reg. No. 199902271W
GST Reg. No. 199902271W

LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85018699 Date : 07/06/2023 Order : SNB9803P Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
Regn No: SNB9803P (V 35581) Model: A3 SPORTSBACK 1.0 TFSI 8V Fang You have been assisted by :- UB-Lim Kee Siang (43)	Regn Date: 17/10/2017 Chassis: WAUZZZ8V6JA035183	Mileage: 85804 Engine: CHZ 554600 WIP No.: 53450 Dept: U

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION.	280.00	1.00	280.00
S	BODYWORK	M: TO RENEW 1/4 GLASS FACILITATE RENEWAL OF LHS REAR FENDER	300.00	1.00	300.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAYS, ELECTRICAL AND AUDIO EQUIPMENT. INSPECT FOR DAMAGE AND RENEW WHERE NECESSARY.	1400.00	1.00	1,400.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, CD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. TO CUT OUT AND WELD LHS REAR FENDER AND LHS REAR CONNECTING PLATE. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	4200.00	1.00	4,200.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER, LHS REAR FENDER, LHS SILL PANEL, ROOF CHANNEL, DOOR ENTRANCE, DRAIN CHANNEL AND END PANELLING.	4300.00	1.00	4,300.00
S	BODYWORK	M: TO RENEW LHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO SUPPLY 1/4 GLASS SEALANT, ACRYLIC SEALANT, CAVITY WAX, STONE CHIP AND METAL FILLER POWDER.	880.00	1.00	880.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
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Page 2 16:47

Company Reg. No. 199902271W
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LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555 199555	Invoice No: 85018699 Date : 07/06/2023 Order : SNB9803P Term : 30	Account: L0003 (T 0) LONPAC INSURANCE BHD MOTOR CLAIM DEPT 300 BEACH ROAD, #17-04/07 THE CONCOURSE SINGAPORE 199555
Regn No: SNB9803P (V 35581)	Regn Date: 17/10/2017	Mileage: 85804 WIP No.: 53450
Model: A3 SPORTSBACK 1.0 TFSI 8V Fang	Chassis: WAUZZZ8V6JA035183	Engine: CHZ 554600 Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)		

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REPAIR AND RESPRAY RHS REAR DOOR.	700.00	1.00	700.00
X	A8V4807067L GRU	COVER	1.00	2201.00	2,201.00
X	A8V4945091	(A) (SK) TAIL LIGHT 14	1.00	973.50	973.50
X	A8V4807377D	GUIDE	1.00	74.20	74.20
X	A5Q0919133 9B9	WASHER	4.00	2.50	10.00
X	A8V4809837	(A) (GER) SUBPART 14/1	1.00	4445.00	4,445.00
X	A8V4845299A NVB	(A) (SK) (3) SIDE WINDO	1.00	324.50	324.50
X	A8V4853345 2Z2	(A) (GER) MOLDING 14/1	1.00	292.50	292.50
X	AD 00920002	PRIMER	1.00	21.70	21.70
X	A4G9819181C	TRIM-A/P GT	1.00	36.00	36.00
X	A8V0810171C	WHEEL HOUS	1.00	260.00	260.00
X	A8V0805673	GROMMET-A/P GT	2.00	2.20	4.40
X	A8V0601025CR	(A) (GER) RIM 16" 7DV	1.00	1303.00	1,303.00
X	A311601361	RUBBER VAL	1.00	3.70	3.70
X	A5Q0919275B GRU	Sensor	1.00	265.00	265.00
X	AN 10621301	NUT-A/P GT	6.00	2.80	16.80
X	AN 10596201	NUT-A/P GT	2.00	2.80	5.60
X	AN 90814601	NUT-A/P GT	2.00	3.50	7.00
X	A8E0945246A	002052/ (V) (SK) FASTEN	1.00	13.10	13.10
X	A8V0945147A	002052/ (V) (SK) (6) ADJ	1.00	23.50	23.50
X	AWHT006918	002052/ (V) (SK) POP-RI	5.00	1.40	7.00
X	A8V0853585	002052/ (V) (SK) CLIP-A	10.00	2.80	28.00

Parts 10,315.50
Labour 0.00
Sublet 13,932.00
Menus 0.00
Lubricant 0.00

Sub-Total 24,247.50

8% GST 1,939.80

Grand Total 26,187.30



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Lonpac Insurance BHD
 300 Beach Road
 #17-04/07, The Concourse
 Singapore 199555
Attn: Motor Claims Dept
Yr Ref: 21/22/22/VC06/026663

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Body Repair Our Dept

PA/TP/1090/2022/NH Our Ref
16 February 2023 Date
1 Total Pages


RE: CLAIM - OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SB 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V6JA035183
Vehicle Regn No. : **SNB 9803 P**
Vehicle Mileage : 85,804 KM
Vehicle Owner : Ms. Khan Geok Moey
Liability : **Direct Settlement by Eng Huey Ni of Lonpac Insurance BHD via email dated 09/12/2022 with LOR.**
Accident Date : 3/12/2022
Place : **Along TPE**
Repair Cost : S\$ 26,187.30
WIP No. : 53450
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,
 Showroom
 9 Leng Kee Road
 Singapore 159090
 Telephone (65) 6566 1111
 Telefax (65) 6471 3733

Service & Parts Centres
 55 Ubi Rd 1
 Singapore 408699
 Telephone (65) 6336 2323
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of property claim only without prejudice to injury claim.

Insured Signature : 
Time : 1210
Date : 16/2/23

Authorization Letter

PA/TP/1090/2022/NH

16 February 2023

Ms. Khan Geok Moey
Blk 329B Anchorvale Street
#02-583
Singapore 542329

Lonpac Insurance BHD
300 Beach Road
#17-04/07, The Concourse
Singapore 199555
Attn: Motor Claims Dept
Yr Ref: 21/22/22/VC06/026663

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SNB 9803 P & XD 3405 R
AT ALONG TPE ON 03/12/2022.**

I am the owner of SNB 9803 P.

I confirmed that I will be claiming for Loss of Rental and hereby authorized your esteemed company to settle the Loss of Rental and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Ms. Khan Geok Moey

Copy to Norah Khai, Premium Automobiles Pte Ltd

**DELGROW AUTOMOTIVE PTE LTD**

33 UBI AVE 3 #01-14/15 VERTEX SINGAPORE 408868
TEL +65 6251 8397 FAX +65 6251 8317 GST Registration Number : 201025995C

OFFICIAL RECEIPT

TNG XUE TING KAREN
329B ANCHORVALE STREET #02-583
SINGAPORE 542329

Date : 31st Jan 2023
Receipt No. : R2301-001
Ref No. : -
Make : BMW
Model : 420i
Registration No : SNE7538C

NO	ITEM	DESCRIPTION	AMOUNT S\$
1	RENTAL FEE - RENTAL PERIOD : 31/01/2023 - 16/02/2023 (16 DAYS x \$100/day)		\$ 1,600.00
Total Amount			\$ 1,600.00

- 1) All crossed cheques to be made payable to **DELGROW AUTOMOTIVE Pte Ltd**
Bank Transfer: UOB 366-315-914-1
Paynow: 201025995C
- 2) Please make payment 14 days from invoice date.
- 3) Please indicate the invoice number at the back of the cheque.
- 4) All currency in Singapore dollars unless specified.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

XD3405R

Date of Accident

04/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **30/12/2021 - 29/12/2022**

Requested By **LIM KEE SIANG (PREMIUM AU...**

Requested Date **05/12/2022 16:52**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission	03/12/2022 16:03 (SGT)
Reported by	Driver
Date of Accident	03/12/2022 11:20 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	ALONG TPE
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number SNB9803P

INSURED/POLICYHOLDER

Is company?	No
Name Of Registered Owner	KHAN GEOK MOEY
NRIC No	S1530809E
Email Address	KRTNG@HOTMAIL.COM
Mobile Phone No	(Phone) +65-81891585
Alternative Phone No	-

VEHICLE PARTICULARS

Manufacturer	Audi
Model	A3
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1000

INSURANCE COMPANY

Name of Insurance Company	Income Insurance Limited
Policy Number / Cover Note Number	5129498063

DRIVER

Name of Driver	TNG XUE TING KAREN
NRIC No	S8439043G
Date Of Birth	12/12/1984
Occupation	Indoor