### Rajes (LKK Auto)

From: Lynn Khong < lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 6 December 2022 3:08 PM

To: PBSP; SUR; assignments
Cc: Inthiran Thurasamy

Subject: OUR REF: SNM22D208754/C02/ SJL9618C/KHONGLH & YOUR REF: SLX803G,

DOA:30.11.2022 16:28 | ASSIGN LKK / NON REPORTING

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Our insured has not reported.

We are unable to advise liability.

Based on your client's SAS, video footage available.

Please let us have a copy of the footage for reference.

Are accident photos available for attachment? Was there any video captured by Car Camera?

Yes Yes

Thank you

Hi LKK,

Please assist to arrange PRS.

Thank you

Regards,

#### Lynn Khong

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 6 December 2022 2:32 pm

To: PBSP <pml-pbsp@simedarby.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: RE: OUR REF: SNM22D208754/C02/ SJL9618C/KHONGLH & YOUR REF: SLX803G, DOA:30.11.2022 16:28 (SGT)

TO CONDUCT PRS

# WITHOUT PREJUDICE via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SLX803G soonest possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

### \*Kindly quote our claim reference number when replying.\*

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.