

## Rajes (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 6 December 2022 2:24 PM  
**To:** Nur Hidayah; SUR; assignments  
**Cc:** Erzat Lee; Suria Suria; Claim Motor  
**Subject:** RE: OUR REF: SNM22D208585/C02/SMF5228S/TANCHC & YOUR REF: FBF967E, DOA:27.11.2022 17:30 (SGT) TO CONDUCT PRS

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### WITHOUT PREJUDICE

Dear Sir/Mdm,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

**If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.**

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Nur Hidayah <hidayah@erzatileemotor.com>  
**Sent:** Tuesday, 6 December 2022 2:14 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Erzat Lee <erzat@erzatileemotor.com>; Suria Suria <suria@erzatileemotor.com>; Claim Motor <claim@erzatileemotor.com>  
**Subject:** Re: OUR REF: SNM22D208585/C02/SMF5228S/TANCHC & YOUR REF: FBF967E, DOA:27.11.2022 17:30 (SGT) TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sirs,

We agree and shall appoint [Marcus Chua \(LKK\)](#)

Please note the said motorcycle can be inspected at:

Name of workshop: **Erzat Lee Motor Trading Pte Ltd**

Address: Synergy @ Kaki Bukit 25, #03-37 Kaki Bukit Rd 4, Singapore 417800

Contact details: Mr Kian 98668 755 at Mobile no. 9898 3441 or Ms Hidayah 89521184

Best Regards,

**Nur Hidayah**

Administrative Executive

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 23

Kaki Bukit Road 4

#01-19 Level 2 Singapore 417801

E: [Hidayah@erzatleemotor.com](mailto:Hidayah@erzatleemotor.com)

*[This e-mail is confidential and may also be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you]*

On Tue, 6 Dec 2022 at 13:29, Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

[Without Prejudice](#)

Our reference: [SNM22D208585/C02/SMF5228S/TANCHC](#)

Your reference: [FBF967E](#)

Dear Sirs,

**ACCIDENT INVOLVING SMF5228S & FBF967E ON 27/11/2022**

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 6 December 2022 12:34 pm

**To:** Nur Hidayah <[hidayah@erzatileemotor.com](mailto:hidayah@erzatileemotor.com)>; Jacqueline Tan  
<[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Erzat Lee <[erzat@erzatileemotor.com](mailto:erzat@erzatileemotor.com)>; Suria Suria <[suria@erzatileemotor.com](mailto:suria@erzatileemotor.com)>; Claim  
Motor <[claim@erzatileemotor.com](mailto:claim@erzatileemotor.com)>

**Subject:** RE: OUR REF: SNM22D208585/C02/ SMF5228S/TANCHC & YOUR REF: FBF967E,  
DOA:27.11.2022 17:30 (SGT) TO CONDUCT PRS

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear Jacqueline,

Please refer to the above subject.

Kindly **conduct PRS FBF967E** soonest possible.

Please contact our claims department Jacqueline Tan **6389 6185** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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