

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Tuesday, 6 December 2022 4:14 PM  
**To:** Motor Claim - III; Admin A; assignments  
**Subject:** RE: [EXTERNAL] - Re: SMR4224X- (PRE-INSPECTION); YOUR REF - SKT1725A (INDIA) - DOA ON 29/11/2022

**Categories:** HMK

Dear Jacelyn,

Thank you for the assignment.

Repairer arrange on 7.12.22.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Tuesday, 6 December 2022 3:24 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** MG Solution <mg3solution@gmail.com>  
**Subject:** RE: [EXTERNAL] - Re: SMR4224X- (PRE-INSPECTION); YOUR REF - SKT1725A (INDIA) - DOA ON 29/11/2022

Dear Sir/Mdm,

Please conduct a survey on TP vehicle [SMR4224X](#) and let us have your report urgently.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,

Jacelyn loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Tuesday, 6 December 2022 3:19 pm

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** Re: [EXTERNAL] - Re: SMR4224X- (PRE-INSPECTION); YOUR REF - SKT1725A (INDIA) - DOA ON 29/11/2022

Hi Jacelyn,

We Agree

- LKK Auto Consultants Pte Ltd

Thanks,

Ms Hong

On Tue, Dec 6, 2022 at 3:00 PM Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank You.

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

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**From:** MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)>

**Sent:** Tuesday, 6 December 2022 1:36 pm

**To:** [jaclyn@jpknights.com](mailto:jaclyn@jpknights.com); Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** [EXTERNAL] - Re: SMR4224X- (PRE-INSPECTION); YOUR REF - SKT1725A (INDIA) - DOA ON 29/11/2022

Dear Jaclyn,

As spoken over the phone yesterday. We are not agreeable to the amount that was given to us.

Kindly send surveyor down to survey the vehicle.

We wished to state that vehicle is in our workshop since 01/12/2022. All delays have to be borne by your side.

Thank you.

Best Regards,  
Ms Hong

**MG SOLUTION PTE LTD**  
23 Kaki Bukit Avenue 4 (South Wing)  
#02-03B Vicom Inspection Centre  
Singapore 415933  
Tel: 6744 4165  
Fax: 6744 4604

On Thu, Dec 1, 2022 at 4:07 PM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Hi Jaclyn,

Please refer to the attached DAMAGE PHOTO & ESTIMATE for your marking.

Thanks,

Ms Hong

On Thu, Dec 1, 2022 at 10:52 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Hi All,

We prefer our single-joint expert as below:

- LKK AUTO CONSULTANTS PTE LTD - ADRIAN LING WAI PING

Thank You.

Best Regards,

Ms Hong

**MG SOLUTION PTE LTD**

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel: 6744 4165

Fax: 6744 4604

On Thu, Dec 1, 2022 at 10:23 AM MG Solution <[mg3solution@gmail.com](mailto:mg3solution@gmail.com)> wrote:

Dear Sir/Madam,

**ACCIDENT INVOLVING SMR4224X & SKT1725A ALONG  
DROP OFF POINT OF 19 COMPASSVALE ROAD, THE LUXURIE ON 29/11/2022 AT ABOUT 22:10  
HOURS**

A copy of the GIA is attached and please arrange for **PRI-Inspection**.

Please kindly let us know the liability of this case and provide us a copy of your insured statement and sketch plan for documentation.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that said vehicle can be inspected at:

**Workshop:** MG Solution Pte Ltd

**Address:** 23 Kaki Bukit Avenue 4, Vicom Inspection Centre, #04-01 Singapore 415933

*In the event you fail to conduct the pre-repair survey within the next 2 working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.*

Thank you.

**Ms Hong**

**MG Solution Pte Ltd**

**E:** [mg3solution@gmail.com](mailto:mg3solution@gmail.com)

**T:** 6243 1373 **F:** 6243 1376 **HP:** 8121 1373

23 Kaki Bukit Avenue 4 #04-01 Singapore 415933

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