

## Meng Yan (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Monday, 5 December 2022 4:11 PM  
**To:** benzrallyfirm@gmail.com; Hwang, Shiang Yi; admin-d; assignments; SUR  
**Subject:** PRI/LKK \ CMTD2204428/SYH(nr) - SLN9494H ACC ON 03.12.22 | PRI Arrangement for SMY 8552 K - Honda Civic

### Without Prejudice

Our Reference: CMTD2204428/SYH  
Your Reference: SMY8552K

Dear Jackie,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange the named surveyors to survey **SMY8552K** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** benzrallyfirm@gmail.com <benzrallyfirm@gmail.com>**Sent:** Monday, December 5, 2022 3:48 PM**To:** Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>**Subject:** RE: PRI \ CMTD2204428/SYH(nr) - SLN9494H ACC ON 03.12.22 | PRI Arrangement for SMY 8552 K - Honda Civic

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Dear Officer,

We disagree to engage your list of surveyors.

We wonder would you like to consider our surveyor from Allied Auto Appraisal or Harvester Appraisal.

Regards

Jackie Koh  
Admin

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>**Sent:** Monday, 5 December 2022 3:43 PM**To:** Benz Rally <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>; Hwang, Shiang Yi <[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)>**Subject:** PRI \ CMTD2204428/SYH(nr) - SLN9494H ACC ON 03.12.22 | PRI Arrangement for SMY 8552 K - Honda Civic

Our Reference: CMTD2204428/SYH

Your Reference: SMY8552K

**Without Prejudice****EMAIL ONLY**

Date: 05/12/2022

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)**Attention:****M/S Shifter Auto Garage Pte Ltd**

Dear Jackie/ Shanelle,

**ACCIDENT INVOLVING SLN9494H & SMY8552K ON 03.12.22**

We refer to your Notice of Accident dated 02/12/2022.

Kindly re-direct your future motor claims survey request to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/  
[shiangyi.hwang@sompo.com.sg](mailto:shiangyi.hwang@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

| Pre-Repair Survey |                      |                      |
|-------------------|----------------------|----------------------|
|                   | Motor Surveyor       | Surveyor             |
|                   | FormTeam Consultancy | Frankie Pang         |
|                   |                      | Chow BoXiong         |
|                   | LKK Auto Consultants | Adrian Ling (East)   |
|                   |                      | Marcus Chua (East)   |
|                   |                      | Kenneth Kong (North) |
|                   | Priority Services    | Jimmy Lee            |
|                   | Raleigh Services     | Andrew Ow Yong       |
|                   | RT Appraisal Pte Ltd | Ricky Teng           |
|                   |                      | Elgene Teng          |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** [benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com) <[benzrallyfirm@gmail.com](mailto:benzrallyfirm@gmail.com)>

**Sent:** Monday, December 5, 2022 2:20 PM

**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>

**Subject:** PRI Arrangement for SMY 8552 K - Honda Civic

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Dear Officer,

Kindly assist to arrange PRI for the said vehicle.

3P VEH NO – SLN 9494 H

DOA – 03/12/2022

3P INS – Sompo

Contact : Shanelle 9187 8064

Blk 8 Kaki Bukit Ave 4

#02-24

Singapore 415875

Thank you.

Regards,

Jackie Koh

Admin



Shifter Auto Garage Pte Ltd