

Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 5 December 2022 12:54 PM
To: Celebrity auto; assignments
Cc: SUR
Subject: RE: OUR REF: SNM22D208703/C02/YQ987S/TANKL & YOUR REF: GBH6666Z ,
DOA:05.12.2022 05:00 (SGT) TO CONDUCT PRS
Attachments: Pre repair inspection

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Leslie,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please forward a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Celebrity auto <celebrityautosg@gmail.com>
Sent: Monday, 5 December 2022 12:00 pm

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D208703/C02/YQ987S/TANKL & YOUR REF: GBH6666Z , DOA:05.12.2022 05:00 (SGT)
TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We don' t agree to your SJE .

Thank you

On Mon, 5 Dec 2022 at 11:59 AM, Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Leslie,

We refer to your email dated 05.12.2022..

Please see attached and let us know if you agree with SJE.

Thank you.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 5 December 2022 11:45 am
To: Celebrity auto <celebrityautosg@gmail.com>; Tan Kah Leong
<KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208703 /C02/ YQ987S /TANKL & YOUR REF: GBH6666Z ,
DOA:05.12.2022 05:00 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Kah Leong,

Please refer to the above subject.

Kindly **conduct PRS GBH6666Z** soonest possible.

Please contact our claims department Tan Kah Leong **6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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Leslie Yeo