

Meng Yan (LKK Auto)

From: Veron Chen (LKKAuto)
Sent: Monday, 5 December 2022 12:10 PM
To: assignments
Subject: FW: PRS - Notification of Accidents for TPC between SBS3448Z and SKJ9928G on 20/11/2022 20:48 (SGT) at Upper E Coast Rd & Bedok South Ave 1, Singapore DM22HO02028
Attachments: TP SBS3448Z.pdf; NOA SBS3448Z.pdf

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Monday, 5 December 2022 12:07 PM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'thomas@boxfresh.com.sg' <thomas@boxfresh.com.sg>
Subject: FW: PRS - Notification of Accidents for TPC between SBS3448Z and SKJ9928G on 20/11/2022 20:48 (SGT) at Upper E Coast Rd & Bedok South Ave 1, Singapore DM22HO02028

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



A Member of Citystate



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From: thomas@boxfresh.com.sg <thomas@boxfresh.com.sg>
Sent: Monday, 5 December 2022 11:10 AM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Cc: kmeu@boxfresh.com.sg; Eu carrie <carrie@boxfresh.com.sg>; karine@boxfresh.com.sg; alex@boxfresh.com.sg
Subject: RE: PRS - Notification of Accidents for TPC between SBS3448Z and SKJ9928G on 20/11/2022 20:48 (SGT) at Upper E Coast Rd & Bedok South Ave 1, Singapore DM22HO02028

Dear Josephine

We are agreeable to your list as the SJE for the inspection.

If you have no objection, we will prefer AA, LKK or AIS, as we have worked with them before.

Thanks and regards

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Monday, December 5, 2022 11:04 AM
To: 'thomas@boxfresh.com.sg' <thomas@boxfresh.com.sg>
Subject: RE: PRS - Notification of Accidents for TPC between SBS3448Z and SKJ9928G on 20/11/2022 20:48 (SGT) at Upper E Coast Rd & Bedok South Ave 1, Singapore DM22HO02028

Without Prejudice

Dear Thomas

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Regards,

Josephine Wong
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From: thomas@boxfresh.com.sg <thomas@boxfresh.com.sg>
Sent: Monday, 5 December 2022 10:25 AM
To: motor claims <motorclaims@eqinsurance.com.sg>
Cc: kmeu@boxfresh.com.sg; karine@boxfresh.com.sg; Eu carrie <carrie@boxfresh.com.sg>; alex@boxfresh.com.sg
Subject: Notification of Accidents for TPC between SBS3448Z and SKJ9928G on 20/11/2022 20:48 (SGT) at Upper E Coast Rd & Bedok South Ave 1, Singapore

To whom it may concern

Attached is the NOA and supporting documents for the above claim.

The bus will be available at our workshop 154 Gul Circle.

Thanks to receive your acknowledgement and process of the claim.

Regards

Thomas Hoo
Business Development Manager
Box Fresh Pte Ltd
HP: 97898644
Mail : thomas@boxfresh.com.sg