

Meng Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 5 December 2022 12:08 PM
To: Assessment Dept; SUR; assignments
Cc: Joseph Koh; Claims Dept
Subject: RE: OUR REF: SNM22D208702/C02/ GBE725S/KHONGLH & YOUR REF: SMM 6134 K, DOA:02.12.2022 20:50 (SGT) | PRS SUR LIST

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Pei Jia,

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Monday, 5 December 2022 12:00 pm
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: OUR REF: SNM22D208702/C02/ GBE725S/KHONGLH & YOUR REF: SMM 6134 K, DOA:02.12.2022 20:50 (SGT) | PRS SUR LIST

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohd Taufikh (LKK) to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 5 Dec 2022 at 11:25, Lynn Khong <lynn.khong@sg.entaiping.com> wrote:

‘WITHOUT PREJUDICE’
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 5 December 2022 11:03 am
To: Assessment Dept <assessment_ral@bifrostauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: RE: OUR REF: SNM22D208702/C02/ GBE725S/KHONGLH & YOUR REF: SMM 6134 K, DOA:02.12.2022 20:50 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly **conduct PRS SMM 6134 K** soonest possible.

Please contact our claims department Lynn Khong **6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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