

EzLyna (LKKAUTO)

From: jouis <jouis@jinauto.com.sg>
Sent: Tuesday, 27 December 2022 4:44 pm
To: EzLyna (LKKAUTO)
Cc: jordan@jinauto.com.sg; Admin A
Subject: RE: Accident involving SND3559Z (Honda Shuttle) & SMP7337U (Aig) on 05/12/22 ***
LKK REF: CC6/AIG22012136/pa3
Attachments: SND3559Z LOD.pdf

Without Prejudice

Dear Ezlyna,

We submit our claim as follow :

Repair cost S\$2675.00
Loss of use S\$ 500.00 (5days)

Please let us have your offer to settle

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: EzLyna (LKKAUTO) [mailto:ezlyna@lkkauto.com]
Sent: Thursday, 8 December 2022 3:19 PM
To: jouis <jouis@jinauto.com.sg>
Cc: jordan@jinauto.com.sg; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SND3559Z (Honda Shuttle) & SMP7337U (Aig) on 05/12/22 *** LKK REF: CC6/AIG22012136/pa3

Without Prejudice
Dear Sirs/Mdm,

ACCIDENT INVOLVING SMP7337U AND SND3559Z ON 05.12.2022

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. With a view towards a resolutions of your client's claim in the above matter without resort to litigation, we have our principal's instruction to offer 50% liability towards your client's claim under BOLA 19 (subject to BOLA guideline settlement) and shall proceed with direct settlement (50% liability) for the above mentioned case.

JIN AUTO SERVICES PTE LTD

Acknowledgement

Accident involving SND 3559Z & SMP7337U on 5/12/2022
Along Cairnhill Road

1. I/We, Z Blinds & Curtains the owner of
Vehicle Registration Number: SND 3559Z have been advised by Jin Auto Services Pte Ltd
and understand the content of **my/our** motor claim as specify herein:

Type of Claim : ☐ Claim Own-Policy Only
☒ Direct Settlement With Third Party Insurer

2. The compulsory Policy Excess: _____ stated in **my/our** Motor Policy is applicable for own damage claim.
3. You have **my/our** full authority to negotiate a settlement with the third party and/or his/her/their insurers on such terms as you deem fit. Upon settlement of **my/our** claim, you are authorized to sign any Discharge Voucher or any document to confirm **my/our** acceptance of the settlement as full and final discharge of **my/our** claim, on **my/our** behalf.
4. **Loss Of Use and Cost Of Rental** shall be computed in accordance to the number of days as recommended by the surveyor and the benchmark rates published in State Court Practice Direction for Non-Injury Motor Accident (NIMA) Claims.
5. **I am/We are** fully aware that Jin Auto Services Pte Ltd is assisting **me/us** in **my/our** Third Party Claim, **I/We** shall release Jin Auto Services Pte Ltd against any liability, loss claim or proceedings which may arise out of or in the course of or by reason of execution of the services.
6. In the event that Third Party Insurer is not prepared to settle the claim due to breach of policy or other reasons, you may without referring to **me/us** to commence legal proceedings against Third Party on **my/our** behalf to recover the damages. **I/We** shall render **my/our** co-operation for the legal claim process. The entire amount claimed shall belong and make payable to **Jin Auto Services Pte Ltd** absolutely.

Signed By :

[Signature]



Name: Tan Guoxiong
NRIC No: S8340776Z
Date: 5/12/2022

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, JIN AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,337.50 (Repair Cost), S\$150.00 (Loss of Use/Rental), for vehicle no. SND3559Z that was damaged pursuant to the accident which occurred on 05/12/2022 (date) along CAIRNHILL CIRCLE (location) involving vehicle no/s SMP7337U. This is pursuant to the inspection conducted on 13/12/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner Z BLINDS & CURTAINS (the third party claimant”) of vehicle no. SND3559Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SND3559Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of FEB (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

JIN AUTO SERVICES PTE LTD

Blk 14 #01-412 Defu Lane 10 Singapore 539195

Tel: 6289 8126 (24 hrs) Fax: 6287 0590

Email: jin@jinauto.com.sg

Company Reg. No: 200704370C GST Reg. No: 200704370C

TAX INVOICE

M/s ALH Insurance

Invoice No: 19341

Vehicle No: SNO 3597

Date: 27/12/2022

[illegible]

N.B No responsibility will be accepted for any loss or damage to any Vehicles or parts left in this workshop for any reason whatsoever.

E. & O. E.

ADD GST

TOTAL

Payment via Bank:

PayNow UEN: 200704370C

Fund Transfer: UOB 344-301-2786

*Please indicate Invoice No.

JIN AUTO SERVICES PTE LTD

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 7 December 2022 10:55 am
To: ningyap55@outlook.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMP7337U (AIG) AND SND3559Z AT/ALONG CAIRNHILL CIRCLE ON 05/12/2022

Dear Carine Looi Wai Leng & Daeve Yap Sze Ning (Ye Zining),

Our Ref; CC6/AIG22012136/pa3

ACCIDENT INVOLVING SMP7337U (AIG) AND SND3559Z AT/ALONG CAIRNHILL CIRCLE ON 05/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SND3559Z against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 16th December 2022, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Dec 2022 16:51	Clm Dtl Modified	Claimant's Name: -> Z BLINDS & CURTAINS. Claimant's ID: -> 5XXXX590 D.	[A] HOW MEI KWAN
2	05 Dec 2022 16:51	Clm Veh Model Changed	(207391) HONDA SHUTTLE 1.5 G CVT SENSING (A).	[A] HOW MEI KWAN
3	05 Dec 2022 16:51	Clm Created	Reg No: SND3559Z. Acct Date: 2022/12/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Liberty Insurance Pte Ltd (HQ). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] HOW MEI KWAN
4	05 Dec 2022 16:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Dec 2022 16:51	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date:2022/12/14	[A] HOW MEI KWAN
6	05 Dec 2022 16:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Dec 2022 16:51	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	05 Dec 2022 16:51	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	05 Dec 2022 16:54	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	05 Dec 2022 16:54	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	06 Dec 2022 14:25	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
12	06 Dec 2022 14:26	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
13	06 Dec 2022 20:20	Video Downloaded	Downloaded AVF Front - OI	[A] HOW MEI KWAN
14	06 Dec 2022 20:22	Video Downloaded	Downloaded AVF Front - OI	[A] HOW MEI KWAN
15	07 Dec 2022 09:05	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
16	07 Dec 2022 09:06	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
17	07 Dec 2022 09:06	Video Downloaded	Downloaded AVF Front - OI	[A] Ezlyna
18	07 Dec 2022 09:07	Video Downloaded	Downloaded AVF Rear - OI	[A] Ezlyna
19	09 Jan 2023 22:54	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	09 Jan 2023 22:54	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	09 Jan 2023	Clm Dtl Modified	JPJ Reg. Date: -> 2021/12/23.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
22	22:54 09 Jan 2023	CIm Details Notified		[A] JOANNE LEE KHANG MIN
23	22:54 03 Feb 2023	Adj Mandate Request	Cur Req:1487.50:Liability: 50% (BOLA 19) Both parties changing lane & caused collision. *Quantum: \$1,487.50 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
24	12:12 10 Feb 2023	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/14. Mandate Remarks: Approved to settle not exceeding \$1,487.50. Subj to submission of supporting docs	[I] Tam, Ivan-WK
25	09:55 10 Feb 2023	Adj Mandate Set	Approved:1487.50:Approved to settle not exceeding \$1,487.50. Subj to submission of supporting docs	[I] Tam, Ivan-WK

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2879259	05 Dec 2022 16:59:58	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SND3559Z	HOW MEI KWAN	xx.xx
2879260	05 Dec 2022 16:59:59	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SND3559Z	HOW MEI KWAN	xx.xx
2879261	05 Dec 2022 17:00:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SND3559Z	SMP7337U	11.00
2879702	06 Dec 2022 14:34:27	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SND3559Z	Tam, Ivan-WK	xx.xx
2879703	06 Dec 2022 14:34:38	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SND3559Z	Tam, Ivan-WK	xx.xx
2895675	09 Jan 2023 22:54:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SND3559Z	SMP7337U	11.00