

# C. S. ONG AUTO PTE. LTD.

Co. & GST Reg. No.: 201408916W

7030, Ang Mo Kio Avenue 5, #B1-01 Northstar @ AMK, Singapore 569880

H/P: 6484 1933 | Fax: 6481 1916

E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

Our Ref : **SKP8681S**

Your Ref : **SNC2169C**

Date : **22/Feb/2023**

## **BY MAIL WITHOUT PREJUDICE**

**INDIA INTERNATIONAL INSURANCE PTE LTD**

**64 CECIL STREET**

**#04-05 IOB BUILDING**

**SINGAPORE 049711**

**Attn: Motor Claims Department**

Dear Sir/Madam,

ACCIDENT INVOLVING : **SKP8681S & SNC2169C**

DATE OF ACCIDENT : **30/11/2022**

LOCATION : **SERANGOON ROAD TWDS PIE BEFORE RANGOON RD**

We refer to the above-mentioned accident.

We are claiming as follows :

Cost of Repairs	:	\$	<b>540.00</b>
Loss of Use / Loss of Rental:	:	\$	<b>1,123.50</b>
Search Fees	:	\$	<b>38.45</b>
Towing	:	\$	<b>-</b>

Grand Total : **\$ 1,701.95**

The above-mentioned settlement is in respect to our client's property damage and shall not be prejudicial to any other claims arising from the same accident.

Kindly send us an acknowledgement of receipt of this letter within fourteen (14) days from your receipt of this letter. Should you require any further enquires, please contact us or send an email to [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

Yours faithfully,

**C. S. ONG AUTO PTE LTD**

\*This is a computer-generated letter and does not need a signature.

## LETTER OF AUTHORISATION

Accident on 30/11/2022 @ 2245hrs along Serangoon Rd Twds PIE B4 involving vehicles nos. SKP8681S x SNE2169C Rangoon Rd


In consideration of C.S. Ong Auto Pte Ltd, 7030 Ang Mo Kio Ave 5 #B1-01 Northstar @ AMK (S)569880, repairing my/our motor vehicle no. SKP8681S at my/our request, I/We, Nazreen Bee Be Binte ("the claimant") of 288 Choa Chu Kang Ave 3 #01-284 (S) 680288 (address) bearing NRIC no. S9037456 G the owner of motor vehicle no. SKP8681S, hereby authorise them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc, to any of their appointed advocates to act of me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorise them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by C.S. Ong Auto Pte Ltd. I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. If my/our claim is unsuccessful, I/we undertake to pay to C.S. Ong Auto Pte Ltd the cost of repairs of my/our vehicle.

Should the settlement cheque be drawn in my/our favour, I/we hereby give my/our instruction to clear the said cheque on my/our behalf by presenting the same for payment directly into C.S. Ong Auto Pte Ltd account. Upon clearance of the said cheque, I/we further authorise C.S. Ong Auto Pte Ltd and/or their appointed law firm to utilise the monies to pay their charges without further reference to me. In the event the settlement cheque is being sent to me directly, I/we undertake to pay C.S. Ong Auto Pte Ltd the cost of repairs of my/our vehicle within 7 working days from the receipt of said settlement cheque.

I confirm that the payment to C.S. Ong Auto Pte Ltd shall amount to a good discharge of C.S. Ong Auto Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 01 day of Dec (month) 2022 (year).

  
"The Claimant's" Signature

Name: Nazreen Bee Be Binte

NRIC No.: S9037456 G



C.S. Ong Auto Pte Ltd

Name: Sheena Koh

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

India Ref: MFL2022D0010832  
Claimant Ref: SKP8681S

We/I, C. S. ONG AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 540.00 (repair cost), S\$ 898.80 (loss of use/rental), S\$ 38.45 (search fee), vehicle no. SKP8681S that was damaged pursuant to the accident which occurred on 30/11/2022 (date) at SERANGOON ROAD (location) involving vehicle no. SNC2169C (insured vehicle). This is pursuant to the inspection conducted on 06/12/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NAZREEN BEE BE BINTE SYED SULAIMAN ("the third party claimant") of vehicle no. SKP8681S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKP8681S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,477.25 to C. S. ONG AUTO PTE LTD.

Dated this 12 day of Jul 20 23

CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)

Name:

C.S. ONG AUTO PTE LTD

NRIC:

201408916W

Address:

7030, Ang Mo Kio Ave 5  
#B1-01 Northstar @ AMK

Nationality:

S(569880)

Occupation:

WITNESS:

Signature:

  
Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



**C. S. ONG AUTO PTE. LTD.**  
UEN: 201408916W  
7030, Ang Mo Kio Ave 5  
#B1-01 Northstar @ AMK Singapore (569880)  
Tel: 6484 1933 | Fax: 6481 1916  
E-mail: csongauto@yahoo.com.sg

**Tax Invoice**  
IN-202314081  
22/02/2023

**Billing To**  
Motor Claims Department  
India Int'l Insurance Pte Ltd

**Reg No:** SKP8681S  
**Car Model:** M/Benz C180  
**Mileage:**  
**Sales Type:** Claims

No.	Product	Quantity	Price	Total
1	Third Party Claim Involving Vehicle No. SKP8681S & SNC2169C Accident On 30/11/2022 At Around 2245hrs Along Serangoon Road Towards PIE Before Rangoon Rd	0	\$ -	\$ -
2	Total Cost Of Repair For Vehicle No. SKP8681S	1	\$ 500.00	\$ 500.00

Sub Total \$ 500.00  
GST 8% \$ 40.00  
Total \$ 540.00

**Amount Due \$ 540.00**

All Cheques should be crossed and made payable to "C. S. ONG AUTO PTE LTD"  
Payments Made Via Bank Transfer **OCBC: 6866-3784-4001 / PayNow UEN: 201408916W**

For C. S. ONG AUTO PTE LTD

\* This is a computer generated invoice no signature is required





**C. S. ONG AUTO PTE. LTD.**  
UEN: 201408916W  
7030, Ang Mo Kio Ave 5  
#B1-01 Northstar @ AMK Singapore (569880)  
Tel: 6484 1933 | Fax: 6481 1916  
E-mail: csongauto@yahoo.com.sg

**Tax Invoice**  
IN-202213855  
10/12/2022

**Billing To**

C.S.Ong Auto Pte Ltd; C/O Nazreen Bee Be Binte Syed Sulaiman  
288 Choa Chu Kang Ave 3  
#07-284 Singapore (680288)

**Reg No:** SMJ8882L  
**Car Model:** Toyota Camry  
**Mileage:**  
**Sales Type:** Car Rental

No.	Product	Quantity	Price	Total
1	Car Rental Charges For The Above Mentioned Vehicle From 01/12/2022 @ 1515 hrs To 08/12/2022 @ 1655 hrs. Total 07 Days @ \$150.00 Per Day.	7	\$ 150.00	\$ 1,050.00
2	For Accident Vehicle No. SKP8681S	0	\$ -	\$ -

Sub Total \$ 1,050.00  
GST 7% \$ 73.50  
Total \$ 1,123.50

**Amount Due \$ 1,123.50**

All Cheques should be crossed and made payable to "C. S. ONG AUTO PTE LTD"

Payments Made Via Bank Transfer **OCBC: 6866-3784-4001 / PayNow UEN: 201408916W**

For C. S. ONG AUTO PTE LTD

\* This is a computer generated invoice no signature is required



OWNER.  
SKP 8681S.  
(C.S. Ong)

# C. S. ONG AUTO PTE LTD

7030, Ang Mo Kio Ave 5 #B1-01 NorthStar @ AMK Singapore (569880)

Tel: 6484 1933 Fax: 6481 1916 E-mail: csongauto@yahoo.com.sg

Business Registration No.: 201408916W

## CAR RENTAL AGREEMENT

Date :  
Owner : C. S. ONG AUTO PTE LTD ("the owner")  
Hirer : Nazreen Bee Be Binte  
NRIC / Co. Reg. No: 89037456G  
Tel: Fax: H/P: 9643 5269  
Address : 288 Choa Chu Kang Ave 3 #07-284 (S) 680288

Owner and Hirer have agreed to enter into this Car Rental Agreement for the motor vehicle described below and upon the terms and conditions contained on both side of this document. Hirer acknowledges having read and understood all the terms and conditions and signifies acceptance upon signing.

Vehicle Reg. No: SMJ8882L		Model: TOYOTA CAMRY.	
Driver's Particulars		Odometer:	
Name: Muhammad Fairus Bin Aslam		Date & Time Out: 1/12/2022 15:15pm.	
Address: 108 Teck Whye Lane #02-524 (S) 680108		Date & Time In: 08/12/2022 @ 15:55 hrs.	
		..... Hours @ \$ .....	
I/C No: S8702351F		..... 7 Days @ \$ 150 \$ 1050	
Dr/License No:		..... Wks @ \$ ..... X7%	
Date of Issue: 12/11/2019		..... Mths @ \$ .....	
Occupation:			
Date of Birth: 28/01/1987			
Tools/Spare Tyre:			
		Sub-Total : \$ 1123.50	
		Refundable Deposit:	
		Balance To Pay :	

### Third Party Claim

In respect of each third party insurance claim arising from the date of hire to date of return of the vehicle (both dates inclusive). Hirer unconditionally agrees to pay owner **SGD\$ 2140.00** comprising excess payable and compensation to Owner for impact of claim on future motor insurance premiums.

### Own Vehicle Damage

Hirer is responsible for the first **SGD\$ 2140.00** excess for collision/damage to first party, (i.e.) C. S. ONG AUTO PTE LTD (including windscreen) plus loss of earnings while damaged vehicle is under repair.

### Authorised Driver

Hirer shall pay additional excess of **SGD\$4280.00** if the Authorised Driver is below the age of 22 or is above 65 years old or has less than 2 years driving experience.

### Driver Not Cover By Insurance

General Exception: Insurance policy does not cover against any driver aged below 22 and/or above 65 years old and/or with driving experience of 2 years and below.

This Vehicle is **used within SINGAPORE ONLY**. Our Insurance does not cover in Malaysia.

PETROL / DIESEL AT  
YOUR OWN  
EXPENSE



C. S. ONG AUTO PTE LTD



Authorised Signature

This Vehicle is used within Singapore only.  
Our Insurance does not cover in Malaysia.

Hirer's Signature



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Dec 2022 / 13:23:56  
Receipt Date/Time : 01 Dec 2022 / 13:23:55

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-221201-001911  
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNC2169C As at 30 Nov 2022/22:45:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SNC2169C Enquiry Fee 20221201132315276383	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45

Paid By		
0vhfmfdb--		
5BH87664MT453202Y	Credit Card	7.45
Total		7.45
Cash Change		0.00
Tendered Amount		7.45
Excess Refundable Amount		0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B  
Singapore 038989

E-mail: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)

GST Registration: M400017735

## TAX INVOICE

Date of Request: 03/12/2022

**Your Ref No: SKP8681S**

Dear Sir/Madam,

Date of Accident: 30/11/2022 00:00 (SGT)

Vehicle No: SKP8681S

Place of Accident: Serangoon Rd, Singapore

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
<b>SNC2169C</b>	Serangoon Rd, Singapore	(31.00 )	1	(28.97 )
GST Amount				(2.03 )
Total Amount Due (GST Inclusive)				(31.00 )

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Dec 2022 16:39	<b>Clm Dtl Modified</b>	Insured Name: -> GRAB RENTALS PTE LTD. Insured ID: -> 201617200G. Claimant's Name: -> -.	[A] HOW MEI KWAN
2	05 Dec 2022 16:39	<b>Clm Veh Model Changed</b>	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	05 Dec 2022 16:39	<b>Clm Created</b>	Reg No: SKP8681S. Acct Date: 2022/11/30. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: C. S. Ong Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	05 Dec 2022 16:39	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Dec 2022 16:39	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/14	[A] HOW MEI KWAN
6	05 Dec 2022 16:39	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Dec 2022 16:39	<b>Adj Adjuster Assigned</b>	[None] -> BRYAN TANI	[A] HOW MEI KWAN
8	06 Dec 2022 15:31	<b>Clm Dtl Modified</b>	Claimant's Name: - -> NAZREEN BEE BE BINTE SYED SULAIMAN. Claimant's ID: -> S90374 56G.	[A] HOW MEI KWAN
9	06 Dec 2022 15:31	<b>Clm Veh Model Changed</b>	(204808) -> (205921) MERCEDES-BENZ C180K 1.6 (A).	[A] HOW MEI KWAN
10	06 Dec 2022 15:35	<b>Label Removed</b>	(517):PRI.	[A] HOW MEI KWAN
11	27 Dec 2022 08:39	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. Based on OI's GIA statement, there is no collision & visible damages on TP's vehicle. Kindly advise. For your approval please.	[A] Ezlyna
12	27 Dec 2022 09:50	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/14. Mandate Remarks: If there are no damages to confirm there was an impact, please reject	[I] Sherini Pillai
13	27 Dec 2022 09:50	<b>Adj Mandate Set</b>	Maintained:If there are no damages to confirm there was an impact, please reject	[I] Sherini Pillai
14	27 Feb 2023 10:56	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS Liability: 100% Remark: BOLA 27 applicable. Based on TP's video footage, there was an impact. Email video footage. Kindly advise. For your approval please.	[A] Ezlyna
15	28 Feb 2023 11:43	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/12/14. Mandate Remarks: Pls refer to my email of 28.2.23	[I] Sherini Pillai
16	28 Feb 2023 11:43	<b>Adj Mandate Set</b>	Maintained:Pls refer to my email of 28.2.23	[I] Sherini Pillai
17	01 Mar 2023 17:10	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/12/14. Mandate Remarks: Approved liability at 100% - As per LKK, damages are consistent	[I] Sherini Pillai
18	01 Mar 2023 17:10	<b>Adj Mandate Set</b>	Approved:0.00:Approved liability at 100% - As per LKK, damages are consistent	[I] Sherini Pillai
19	24 Apr 2023 14:20	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
20	24 Apr 2023 14:20	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	24 Apr 2023 14:20	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2010/02/01.	[A] JOANNE LEE KHANG MIN
22	24 Apr 2023 14:20	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
23	31 May 2023 17:33	<b>Adj Mandate Request</b>	Cur Req:1220.45:PODS Liability: 100% *Quantum: \$1,220.45. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
24	01 Jun 2023 10:39	<b>Adj Mandate Set</b>	Approved:1220.45.	[I] Sherini Pillai
25	03 Jul 2023 15:16	<b>Adj Mandate Request</b>	Cur Req:1477.25:Liability: 100% *Quantum: \$1,477.25. Additional LOR requested by TP WS due to delay to arrange PRI. Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
26	04 Jul 2023 09:31	<b>Adj Mandate Set</b>	Approved:1477.25.	[I] Sherini Pillai

Date From  Date To  Audit Type

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2879457	06 Dec 2022 10:07:08	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SKP8681S	SNC2169C	11.00
2922717	28 Feb 2023 11:38:04	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKP8681S	Sherini Pillai	xx.xx
2952862	24 Apr 2023 14:20:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKP8681S	SNC2169C	11.00

