

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 23.12.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## **ACCIDENT INVOLVING VEHICLES : SLK 9638B / SDM 707D ON 13.11.2022**

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We are the authorized repair workshop for the owner of motor vehicle no: **SLK 9638B** , which was involved in the captioned accident with your insured vehicle no: **SDM 707D** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 1,712.00
2) Loss of Use (3 days X S\$60)	\$ 180.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 1,894.00</u>

We enclosed herewith the following documents to support the claims:

- |                                    |                                  |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice            | b) GIA Search Report             |
| c) Letter of Authorisation, etc... | d) GIA Report                    |
| e) Police Report                   | f) I/C & Driving License         |
| g) Insurance Certificate           | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 05.12.2022

TO : CHINA TAIPING INSURANCE SINGAPORE PTE LTD

RE : ACCIDENT INVOLVING VEHICLE NO. SLK 9638B / SDM 707D

ALONG MAJU AVE, SINGAPORE

ON 13.11.2022

I/We, ENG AI CHIA  
of (NRIC No./ROC No.) S8709647E  
of 18 COLCHESTER GROVE SINGAPORE 558357  
owner of vehicle no. SLK 9638B in consideration of M/s FASTECH AUTO  
PTE LTD repairing my/our vehicle SLK 9638B at my/our instruction and hereby  
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever  
amount settled/payable by the Insurance Company and/or third party or to commence legal  
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,  
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and  
all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost  
which may arisen therewith.

Signature of Owner :  X

Name of Owner : ENG AI CHIA

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00245552205 Claim No : SNM22D208712/C02/SDM707D/TOHHS

Claimant : ENG AI CHIA

Amount : S\$1,894.00  
SINGAPORE DOLLARS ONE THOUSAND EIGHT HUNDRED NINETY FOUR ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLK9638B

Insured Vehicle No. : SDM707D

Date of Loss : 13/11/2022

Place of Accident : MAJU AVENUE CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOH CHOON GUAN DANIEL

Driver Name : GOH CHOON GUAN DANIEL

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,712.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	180.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		<b>S\$ 1,894.00</b>

Claimant Name : Eng Ai Chia

NRIC No : 88709647E

Signature : 

Date : 03 April 2023

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

**1 Kaki Bukit Ave 6 #01-48 Autobay**

**Singapore 417883**

**Tel No: 67452063 / 67467158 Fax No: 67458520**

**Tax Reg No: 200006262D**

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 23283

Date : 05.12.2022

Vehicle No : SLK 9638B

Make/Model : B.M.W 216 i

Chassis/Eng# :

Accident Date : 13.11.2022

Claim No :

Reference : 1222 -23283

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 1600.00

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E. & O. E.

Total : S\$ 1600.00

GST @ 7% : S\$ 112.00

*Amount Due* : **S\$ 1712.00**

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for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SDM707D

Date of Accident

13/11/2022



Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance

China Taiping Insurance (Sing...

Period of Insurance

17/11/2021 - 16/11/2022

Requested By

ALLAN TANG (KIM CHWEE AUT...

Requested Date

05/12/2022 10:19

### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## **EzLyna (LKKAuto)**

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**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 14 December 2022 10:04 AM  
**To:** chelaza@hotmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SDM707D (CHINA TAIPING) AND SLK9638B AT/ALONG MAJU AVENUE CARPARK ON 13/11/2022

Our Ref: CC6/CTI22012131/Upa3

**Insured Name : Goh Choon Guan Daniel**  
**Insured Driver : Goh Choon Guan Daniel**

Dear Sir/Madam,

**ACCIDENT INVOLVING SDM707D (CHINA TAIPING) AND SLK9638B AT/ALONG MAJU AVENUE CARPARK ON 13/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SLK9638B** against your motor insurance policy.

Based on the accident report and video footage from the witness, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

\*Please find enclosed screenshot of the contact point between your vehicle and third party's vehicle.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.



Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 21 February 2023 10:49 AM  
**To:** EzLyna (LKKAUTO); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: {SEEK MANDATE} / SNM22D208712/C02/ SDM707D/TOHHS/ RE: Direct Settlement - Accident Involving SDM707D AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022

Dear Ezlyna

We thank you for your email of 31 January 2023.

Please proceed to resolve the property damage claim up to \$1,894.00

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 TaipingSG

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Tuesday, January 31, 2023 12:01 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:{SEEK MANDATE} / SNM22D208712/C02/ SDM707D/TOHHS/ RE: Direct Settlement - Accident Involving SDM707D (OI : CTI - TBA) AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D208712/C02/ SDM707D/TOHHS  
LKK ref : CC6/CTI22012131/Upa3

Dear Alfred,

ACCIDENT INVOLVING YSDM707D (CHINA TAIPING) AND SLK9638B (TP) ON 13/11/2022



We refer to the above matter.

It is an accident under BOLA 22, While Reversing to park OI collided onto TP parked veh. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$1,894.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,540.00	\$ 1,712.00 (inclusive of GST)
2. Loss of Use (3 days x \$60)	\$ 180.00	\$ 180.00 (3 days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,722.00</b>	<b>\$ 1,894.00</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*\*I am working from home from 30<sup>th</sup>~17<sup>th</sup> February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 5 December 2022 4:00 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** O/R: SNM22D208712/C02/ SDM707D/TOHHS/ RE: Direct Settlement - Accident Involving SDM707D (OI : CTI - TBA) AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D208712/C02/ SDM707D/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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