

EzLyna (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 21 February 2023 10:49 AM
To: EzLyna (LKKAUTO); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: {SEEK MANDATE} / SNM22D208712/C02/ SDM707D/TOHHS/ RE: Direct Settlement - Accident Involving SDM707D AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022

Dear Ezlyna

We thank you for your email of 31 January 2023.

Please proceed to resolve the property damage claim up to \$1,894.00

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, January 31, 2023 12:01 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / SNM22D208712/C02/ SDM707D/TOHHS/ RE: Direct Settlement - Accident Involving SDM707D (OI : CTI - TBA) AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022

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Your ref: SNM22D208712/C02/ SDM707D/TOHHS
LKK ref : CC6/CTI22012131/Upa3

Dear Alfred,

ACCIDENT INVOLVING YSDM707D (CHINA TAIPING) AND SLK9638B (TP) ON 13/11/2022

We refer to the above matter.

It is an accident under BOLA 22, While Reversing to park OI collided onto TP parked veh. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$1,894.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 5,540.00	\$ 1,712.00 (inclusive of GST)
2. Loss of Use (3 days x \$60)	\$ 180.00	\$ 180.00 (3 days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,722.00	\$ 1,894.00

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

**I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 5 December 2022 4:00 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: O/R: SNM22D208712/C02/ SDM707D/TOHHS/ RE: Direct Settlement - Accident Involving SDM707D (OI : CTI - TBA) AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM22D208712/C02/ SDM707D/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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