

Mei Kwan (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 12 December 2022 11:20 AM
To: Admin A
Cc: Claims Dept of CTI; Alfred Toh; Hsiao Tong (LKKAUTO)
Subject: RE: Accident Involving SDM707D AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022 (SNM22D208712/C02/SDM707D/TOHHS)
Attachments: REPORT OF SDM707D.pdf
Categories: HMK

Dear Sirs

We refer to the above matter.

Attach herewith mutual client's SAS report for your attention and necessary action.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh
Sent: Tuesday, 6 December 2022 10:53 am
To: Insurance <Insurance@autoworld.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Accident Involving SDM707D AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022 (SNM22D208712/C02/SDM707D/TOHHS)

Dear Sirs

We are in receipt of your email and contents duly noted.

The accident report should be available in the online reporting portal (GEARS) by tomorrow if reported today.

Best Regards

Alfred Toh

Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Insurance <Insurance@autoworld.com.sg>
Sent: Tuesday, 6 December 2022 10:24 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: Accident Involving SDM707D AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022 (SNM22D208712/C02/SDM707D/TOHHS)

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Hi Alfred,

Client just inform us report done.

Thank you.

Regards,

Motor

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 5 December 2022 4:47 pm
To: Insurance <Insurance@autoworld.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Accident Involving SDM707D AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022 (SNM22D208712/C02/SDM707D/TOHHS)

M/S AUTO WORLD PTE LTD
ATTN: OFFICER-IN-CHARGE

Dear Sirs

We were notified by our appointed agent, M.S LKK AUTO CONSULTANTS PTE LTD that there is incoming property damage claim against GOH CHOON GUAN, DANIEL's motor insurance policy arising out of accident on 13 November 2022 at about 2000 hours (8pm) along Maju Avenue lot 36 carpark.

It is noted that there is NO accident report filed/received till date.

Please assist to **notify mutual client to file accident report at China Tai Ping Insurance's Authorized Workshop (Reporting Centre) IMMEDIATELY** to enable M/s LKK Consultants Pte Ltd to handle the claim on his behalf.

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 5 December 2022 3:48 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SDM707D (OI : CTI - TBA) AND SLK9638B (TP : LKK REF - CC6/CTI22012131/Upa3) on 13/11/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLK 9638B at M/s Fastech Auto Pte Ltd - Kaki Bukit on 05.12.2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Accident video footage – from witness

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)