



247 Alexandra Road S(159934)

**LETTER OF DEMAND**

Your Ref: CC4/LPC22012126/pa3  
Our Ref: SNF 58735  
To: LONPAC

Dear Sirs,

ACCIDENT INVOLVING SNF 58735 & SMR 3968P ON 01/11/2022  
Volkswagen Group Singapore Pte Ltd

We are claiming on behalf of our client

owner of vehicle number SNF 58735 involved in accident on 01/11/2022

with vehicle SMR 3968P along/at THE BICE ABOUT TO exit onto Mandai Ave

Description of claims:

Cost of Repairs	\$ <u>4844.80</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>60</u> X <u>3</u> Days = \$ <u>180</u>	(incl 7% GST)
Search Fee	\$ <u>2</u>	(incl 7% GST)
<u>Medical Fee</u>	\$ <u>107.00</u>	(incl 7% GST)
<u>Miscellaneous Fee</u>	\$ <u>107.00</u>	(incl 7% GST)
TOTAL	\$ <u>5133.80</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 5133.80 payable to  
**Volkswagen Group Singapore Pte Ltd.**

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)

16/01/2023

Dated this \_\_\_\_\_

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page 1/2

Document no. 12033300422  
Document date 09-01-2023  
Customer no. 5211043801  
Customer GST-ID  
Dealer 30001  
Job order number 2022036983/ 1  
Job order date 20-12-2022  
Service Advisor YEN MEI WONG

Company  
Lonpac Insurance BHD  
101 Thomson Road  
#18-01 United Square  
Singapore 307591

Customer Details:  
Company  
Lonpac Insurance BHD  
101 Thomson Road  
#18-01 United Square  
Singapore 307591

License plate	Model code	First registration	VIN	Model	Mileage
SNF5873S	C113KZR1	07-06-2022	WVGZZZC1ZNY079015	T-Cross R-Line 1.0 I TSI 85kW DSG	4,284

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#6	280.00	302.40
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#6	480.00	518.40
2GM919492	Sensor Bracket	1	pcs.	12.92	#6	12.92	13.95
2GM919397 GRU	Sensor Bracket Primed	1	pcs.	14.79	#6	14.79	15.97
2GM919398 GRU	Sensor Bracket Primed	1	pcs.	14.79	#6	14.79	15.97
2GM919491	Sensor Bracket	1	pcs.	12.92	#6	12.92	13.95
2GM919491A	Sensor Bracket	2	pcs.	12.92	#6	25.84	27.91
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	85.94	#6	85.94	92.82
D 822150A1	Bonding Agent For Plastic	1	pcs.	68.85	#6	68.85	74.36
2GM807421 GRU	Cover For Bumper Primed	1	pcs.	1,280.79	#6	1,280.79	1,383.25
2GM807521B GRU	Spoiler Primed	1	pcs.	320.09	#6	320.09	345.70
2GM807568A 9B9	Rear Diffusor Satin Black	1	pcs.	249.00	#6	249.00	268.92
	LABOUR	1	pcs.	840.00	#6	840.00	907.20
	Spray Painting	1	pcs.	800.00	#6	800.00	864.00
	MSIG VS LONPAC						
	3RD PARTY VEHICLE SMR3968P						
	D.O.A: 01-12-2022						
	SURVEY BY: MR RASUL, LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#6	760.00	3,725.93	8%	358.87	4,485.93	4,844.80
Total	760.00	3,725.93		358.87	4,485.93	4,844.80

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial  
Vehicles

## Tax invoice

Page	2/2
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Dealer	30001
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Service Advisor	YEN MEI WONG

Company  
Lonpac Insurance BHD  
101 Thomson Road  
#18-01 United Square  
Singapore 307591

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-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](https://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SMR3968P

Date of Accident

01/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**

Period of Insurance ..... **04/08/2022 - 03/08/2023**

Requested By ..... **Meiy Wong (Volkswagen Grou...**

Requested Date ..... **02/12/2022 16:57**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



**SINGAPORE WOMEN'S CLINIC  
(TAMPINES)**

A wholly owned subsidiary of Singapore Women's & Children's Medical Group

**Singapore Women's Clinic  
(Tampines)**

Block 821  
Tampines Street 31 #01-216  
Singapore 520821

T: 65 6780 3185  
F: 65 6780 3083  
After Office Hours  
T: 65 8383 5550  
UEN 19904449R

GST Reg No : 199004449R

Co Reg No : 9401519/09/182

**TAX INVOICE**

DUNAREANU CARLA LING MAY  
156 JOO CHIAT PLACE  
#05-02 STRAITS RESIDENCES  
S(427884)

Invoice No. : 26172  
Our Reference : 07826  
Date : 02 Dec 2022

Patient : DUNAREANU CARLA LING MAY  
(S8971671C)

DESCRIPTION	UNIT PRICE	QTY	FEE
CONSULTATION	\$50.00	1.00	\$50.00
ULTRASOUND SCAN	\$50.00	1.00	\$50.00
Sub-Total			\$100.00
Add GST 7.0%			\$7.00
Total Amount Payable			\$107.00
NETS Payment Received - Receipt No. 25392			\$107.00
Outstanding Balance			\$0.00

All Cheques should be crossed and made payable to :

Singapore Women's Clinic (Tampines) Pte Ltd

This is a computer generated invoice which does not require a signature

**NETS**

NETSV021.D03  
S'PORE WOMEN'S CLINIC  
TAMPINES  
THANK YOU  
111628241000 62824101  
000137 REF:555  
NETS PURCHASE  
UOB GROUP

02 DEC 2022 11:42:10  
000137 109766 00

**TOTAL: \$107.00**

E. & O.E

**APPROVED**

**NETS**



## LETTER OF AUTHORITY

ACCIDENT INVOLVING SNF 5873S and SMR 3968P on 01/12/2020  
along The BKE About to exit onto Mandai Ave  
Own vehicle's number Other vehicle's number Date of accident  
Accident location

**Volkswagen Group Singapore Pte Ltd**

BY THE LETTER OF AUTHORITY, I/we, \_\_\_\_\_  
of XXXXXXXXXX Name of Policy Holder & IC / Passport number  
owner of Vehicle Registration

Number SNF 5873S Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be \*my / our Attorney and in \* my / our name(s) on \*my / our behalf to do all or any of the following:


1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number 34000244AC taken up by \*me/us and pay the **compulsory excess** in respect of the cost repairs suffered by \*me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this \_\_\_\_\_ of the month

Signed & Delivered By: \_\_\_\_\_  
Witness By: \_\_\_\_\_  




## DISCHARGE VOUCHER

Volkswagen Group Singapore Pte Ltd

I / We \_\_\_\_\_ (Passport No. XXXXXX4949) the

owner of vehicle number SNF 8735 hereby accept from

\_\_\_\_\_ (Insurance Company) the sum of

\_\_\_\_\_ (total repair cost) in full and final settlement for the cost of repairs

arising from the loss damage of property as a result of the accident involving

SNF 8735 & SMR 3968P along The BKE About to hit into warden  
on 01/11/2022 Ave

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive  
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on \_\_\_\_\_ (DD/MM/YYYY)



(Signature of owner / Company stamp)

Name : Volkswagen Group Singapore Pte Ltd

NRIC No. : XXXXXXXXXXXX

Date :