

EzLyna (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 5 January 2023 5:21 pm
To: anna@falconair.com.sg; EzLyna (LKKAUTO)
Cc: Admin A
Subject: FW: LOD - TPC/SKT6170S/T0989
Attachments: 20230105131315.pdf

Without Prejudice

Dear Sirs,

Thank you for your email.

Hi Lyna,

Please assist.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: anna@falconair.com.sg <anna@falconair.com.sg>

Sent: Thursday, 5 January 2023 1:09 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: LOD - TPC/SKT6170S/T0989

“Without Any prejudice to any Personal Injuries”

Dear Hsiao Tong

We would like to submit our Letter of Demand as follows:-

COR : \$ 8,640.00

RENTAL : \$ 2,247.00
(incl PRI & W/END)

SEARCH FEE : \$ 2.00

Total : \$10,889.00
=====

Attached herewith are all the supporting documents for your
Perusal and awaiting for your offer.

Thanks and regards,
Anna Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

LETTER OF AUTHORITY

To : MOTOR CLAIMS DEPT

ACCIDENT INVOLVING SKT 6170S AND SLD1500D

ON 02/12/22 ALONG KPE twds ECP

CO. REG NO/

I, Peter Siva Kalani

NRIC NO. S15826084

Of B1K748 Pasir Ris St 71 # 05-18 S(510748)

Owner of Motor Vehicle Registration No. SKT 6170S do hereby authorize

M/s FALCON-AIR AUTO SERVICES PTE LTD as my agent and representative to correspond in, negotiate

And settle, on my behalf, my claim against the parties involved in the above mentioned accident. I

Also authorize the said insurers to make all payments in favor of Falcon-Air Auto Services Pte Ltd directly.

 3/12/22

Date & Signature of Owner/Co. Stamp

"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, FALCON-AIR AUTO SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$10,000.00 (Global Sum) for vehicle no. SKT6170S that was damaged pursuant to the accident which occurred on 02/12/2022 (date) along BUANGKOK DR TOWARDS KPE (ECP) (location) involving vehicle no/s SLD1500D. This is pursuant to the inspection conducted on 05/12/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PETER SIVA KALANI (the third party claimant") of vehicle no. SKT6170S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKT6170S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of April (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

"WITHOUT PREJUDICE
to any
PERSONAL INJURIES"



FALCON-AIR

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building 78 Shenton Way #07-16
079120

Attention : Motor Claim Department
Contact : 6419 3000

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

Tax Invoice : TI063054

Date : 04/01/2023
Vehicle Num. : SKT 6170S
Make/Model : MAZDA 3
Chassis/Eng# :
Accident Date : 02/12/2022
Claim No. :
Reference : 3PTY
Policy No. :

Amount S\$

BEING LUMP SUM REPAIR
(inclusive of Parts, panel beating, labour
and spray painting)

8,000.00

E. & Total S\$: 8,000.00
GST 8% S\$: 640.00
Amount Due S\$: 8,640.00
=====


for FALCON AIR AUTO SERVICES PTE LTD

(TAMPINES BRANCH)

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ■ No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg



TAX INVOICE

FA INVOICE : TP 14163

Please quote full invoice number when making payment

FALCON-AIR

V. A. Nr:		Vehicle Reg. Nr: SJT3992X		Model Type: Mit Lancer		Co. Reg. No.: 1988-04415-W	
						GST Reg. No.: M2-0084125-5	
Rates/Remarks: FAAS SKT 6170S		<input type="checkbox"/> Inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$	Per Day	\$	Per Week	KM IN		Time/Date In	10 40 24 12 2022
\$	Per Month	\$		KM OUT		Hour	Day Mth Yr
Plus First	Km Free Per	thereafter,		KM DRVN		Time/Date Out	11 00 03 12 2022
Chargeable at \$	Per Km					Hour	Day Mth Yr
Hirer's Name: Peter Siva Kalani				Collision Damage Excess Reduction			
Hirer's Address: Blk 748 Pasir Ris St 71				<input type="checkbox"/> Accept <input type="checkbox"/> Decline			
# 05-18 S(510748)				Personal Accident Insurance			
Co. Reg. No.				<input type="checkbox"/> Accept <input type="checkbox"/> Decline			
Tel. No (Res/HP/Pgr): 97615578				Rental Charge Computation			
Fax. No.				Dollars Cents			
Reference Contact				Vehicle Hire			
Tel. No. (Ofc)				21 days 2100 00			
Driver's Name				CDER			
D.O.B. 14/04/53				PAI			
Driver's Address				Delivery / Collection Fee			
Tel. No. (Res/HP/Pgr)				Petrol			
Passport/I.C. Nr./Country: S1582608H				Sub-Total			
Driving Licence Nr.				2100 00			
Expiry / Pass Date: 05/08/88				Add GST @ 7 %			
Issued By				147 00			
Additional Driver's Name				Total Net Charges (Incl. GST)			
D.O.B.				2247 00			
Additional Driver's Address				*Less Total Prepayment/Deposit Rec'd			
Tel. No. (Res/HP/Pgr)				Balance Amount Due/Refundable			
Passport/I.C. Nr./Country				Refund Acknowledgement			
Driving Licence Nr.				<input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card <input type="checkbox"/> By Cheque			
Expiry / Pass Date				Received \$			
Issued By				By Hirer X			
Method Of Payment				Out By			
<input type="checkbox"/> Cash <input type="checkbox"/> Cheque <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				In By			
Details of Payment				Check In Station			
Amount \$				Computed By			
Date				Extension			
Rec'd by				1. 2. 3.			
				Remarks: Vehicle Out			
				Remarks: Vehicle In			
				E 1/4 1/2 3/4 F			
				↑ Indicate petrol level when vehicle is checked out			
				↓ Indicate petrol level when vehicle is returned			
* Total Payment Received				FA RENTAL AGREEMENT NO. : TP 14163			
Hirer is responsible for the first \$ 2500 .00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2000 .00 excess for collision/damage to third party's vehicle for each and every accident/damage.							
Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.							
Hirer's signature signifies acceptance of agreement. (Please read overleaf for additional terms and conditions).							

FALCON-AIR RENT-A-CAR PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Website: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

CASH

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D



Tax Invoice : TP111377

Invoice Date : 24/12/2022
Vehicle Num. : SKT6170S
Make/Model : *
Mileage(Km) :
PO/WO/RO# :
Ref./Remark : SEARCH FEE

S/N	Quantity	Particular	Unit Price	Amount S\$
		BEING SEARCH FEE FOR VEHICLE SLD1500D DOA 02.12.2022 AIG ASIA PACIFIC INSURANCE PTE LTD		1.87

SingDollars : Two Only

E. & O.E.	Total S\$:	1.87
	GST 7% S\$:	0.13
	Amount Due S\$:	2.00

Terms : Cash

Customer's Signature/Co. Stamp

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ■ No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLD1500D

Date of Accident

02/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **04/06/2022 - 03/06/2023**

Requested By **Anna Ng (FALCON-AIR AUTO S...**

Requested Date **03/12/2022 10:37**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Friday, 9 December 2022 3:24 pm
To: mobycane@yahoo.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLD1500D (AIG) AND SKT6170S AT/ALONG BUANGKOK DRIVE TOWARDS KPE (ECP) ON 02/12/2022

Dear GOH TECK HOE,

Our Ref: CC6/AIG22012124/Upa3

ACCIDENT INVOLVING SLD1500D (AIG) AND SKT6170S AT/ALONG BUANGKOK DRIVE TOWARDS KPE (ECP) ON 02/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SKT6170S** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**I am working from home this week. If you wish to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	05 Dec 2022 13:07	Clm Dtl Modified	Claimant's Name: -> PETER SIVA KALANI, Claimant's ID: -> SXXXX608H,	[A] HOW MEI KWAN
2	05 Dec 2022 13:07	Clm Veh Model Changed	(205938) MAZDA 3 1.5 L 4-DOOR SEDAN SP,6EAT (A).	[A] HOW MEI KWAN
3	05 Dec 2022 13:07	Clm Created	Reg No: SKT6170S, Acct Date: 2022/12/02, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG), TP Insurer: Great Eastern General Insurance Limited (HQ), Workshop: Falcon-Air Auto Services Pte Ltd (Tampines)	[A] HOW MEI KWAN
4	05 Dec 2022 13:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	05 Dec 2022 13:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/14	[A] HOW MEI KWAN
6	05 Dec 2022 13:07	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	05 Dec 2022 13:07	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	05 Dec 2022 13:07	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	05 Dec 2022 13:07	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	05 Dec 2022 13:07	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	05 Dec 2022 13:33	Video Downloaded	Downloaded Video - Accident	[I] Cheok, Lee Wai
12	06 Dec 2022 09:06	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
13	06 Dec 2022 09:09	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
14	06 Dec 2022 09:10	Video Downloaded	Downloaded Video - Accident	[A] HOW MEI KWAN
15	06 Dec 2022 09:23	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
16	06 Dec 2022 09:26	Video Downloaded	Downloaded TP FRONT VIDEO	[I] Ng, Hai-Chuan
17	06 Dec 2022 13:51	Video Downloaded	Downloaded TP FRONT VIDEO	[I] Tam, Ivan-WK
18	06 Dec 2022 13:52	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
19	09 Dec 2022 15:12	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
20	09 Dec 2022 15:12	Video Downloaded	Downloaded TP FRONT VIDEO	[A] Ezlyna
21	10 Dec 2022	Video Downloaded	Downloaded TP FRONT VIDEO	[A] MARCUS CHUA

AUDIT TRAIL				
No.	On	Audit	Remarks	By
22	14:05 10 Dec 2022 14:06	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
23	10 Jan 2023 13:48	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
24	10 Jan 2023 13:48	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
25	10 Jan 2023 13:48	Clm Dtl Modified	JPJ Reg. Date: -> 2015/06/17.	[A] JOANNE LEE KHANG MIN
26	10 Jan 2023 13:48	Clm Details Notified		[A] JOANNE LEE KHANG MIN
27	16 Jan 2023 16:27	Video Downloaded	Downloaded Video - Accident	[I] Chew, Mavis
28	16 Jan 2023 16:28	Video Downloaded	Downloaded TP FRONT VIDEO	[I] Chew, Mavis
29	02 Feb 2023 15:08	Adj Mandate Request	Cur.Req:10142.00:Liability: 100% (BOLA 28 Ass.100%) 3 veh chain collision. To avoid collision OI swerved to the left but still collided onto TP veh. In the m id of changing lane, a bike from behind hit onto OI. *Quantum: \$10,142.00 (all-in). Please	[A] Ezlyna
30	09 Feb 2023 11:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/14. Mandate Remarks: Approved to settle not exceeding \$10,000. COR: \$8,640 + LOR: \$100 * 7% gst * 13 days + search fee: \$2.00 Total: \$10,033. Lets try to global at \$10,000 as this is my mandate. Subj to submission of	[I] Tam, Ivan-WK
31	09 Feb 2023 11:31	Adj Mandate Set	Approved:10000.00:Approved to settle not exceeding \$10,000. COR: \$8,640 + LOR: \$100 * 7% gst * 13 days + search fee: \$2.00 Total: \$10,033. Lets try to global at \$10,000 as this is my mandate. Subj to submission of all supporti ng docs.	[I] Tam, Ivan-WK

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2879033	05 Dec 2022 13:09:15	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKT6170S	HOW MEI KWAN	xx.xx
2879161	05 Dec 2022 15:28:04	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKT6170S	SLD1500D	11.00
2879414	06 Dec 2022 09:24:29	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKT6170S	CHEW HSIAO TONG	xx.xx
2896116	10 Jan 2023 13:48:10	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKT6170S	SLD1500D	11.00