

Hsiao Tong (LKKAUTO)

From: mervin ng <mervinpup@gmail.com>
Sent: Wednesday, 31 May 2023 2:06 PM
To: Leslie_JL_TAN@spf.gov.sg
Cc: Hsiao Tong (LKKAUTO)
Subject: Fwd: POLICE REPORT L/20230328/7026 - New Investigation Officer assigned to report
Attachments: Photo 4.png; Photo 2.png; Photo 5.png; Photo 1.png; Photo 3.png; Photo 6.png; Video 1.png

Dear Ms Leslie ,

POLICE REPORT REF: L/20230328/7026

Thanks for your time and investigations done for the above report , I have received the letter from TP and wishes to appeal on findings with thorough viewed video footages to help

1. The claimant's vehicle SLS421B had an accident with SMQ8698R and both drivers alighted from their vehicle (Photo 1 & 2);
2. I overtook the accident vehicles to join the queue towards Woodlands Checkpoint (Photo 3 & 4); It explained why my vehicle was inside the chevron marking from the photograph provided by driver of SLS421B (Photo 9).
3. While my vehicle was stationary and partially in the queue, SLS421B moved forward and grazed against your vehicle (Photo 5, 6 & 7);

There might be an accident report lodged by the driver of SMQ8698R as his vehicle was rear ended by SLS421B.

With the additional information provided I sincerely hope that the Traffic Police can consider reviewing the case based on the above .

----- Forwarded message -----

From: SPF Electronic Police Centre <SPF_Electronic_Police_Centre@spf.gov.sg>
Date: Tue, Mar 28, 2023 at 3:36 PM
Subject: POLICE REPORT L/20230328/7026 - New Investigation Officer assigned to report
To: <mervinpup@gmail.com>

Dear NG SHENG TONG

POLICE REPORT REF: L/20230328/7026

Your police report lodged on 28/03/2023 has been assigned to Investigation Officer **TAN JEOK LENG LESLIE** of **Traffic Police Department Investigation Branch**.

Police will review your report and assess if investigations will be initiated. The Investigation Officer may contact you if more information or clarifications are required.

If investigations are initiated, a preliminary update will be provided to you within 7 working days.

An official copy of your report is attached. Please quote report no. **L/20230328/7026** for future reference.

Should you need to contact the Investigation Officer to provide further information on the case, you may call during office hours between 8.30 am and 6.00 pm from Monday to Thursday, and between 8.30 am and 5.30 pm on Friday, or write in via email to Leslie_JL_TAN@spf.gov.sg. If you require immediate Police assistance, please call the Police Emergency number, '999' or the Police Hotline at +65 6255 0000 (for overseas caller).

Yours faithfully

MUHAMMAD GHAZALI BIN ABDUL RAZAK

Electronic Police Centre

Singapore Police Force

(This is an auto-generated email. Please do not reply to this email.)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 23 June 2023 8:45 AM
To: Goh, Jeremy
Cc: Admin A
Subject: AIG REF: 5075175473SG // LKK REF: CC6/AIG22012123/Apa3q2 [ACCIDENT INVOLVING SJM434U(AIG) AND SLS421B ON 03/12/2022]

Dear Jeremy,

As per our discussion on 22/06/2023, we will proceed to reject third party claim as insured submitted video to show that third party(SLS421B) had an accident with SMQ8698R and both drivers alighted from their vehicle. Our insured overtook the accident vehicles to join the queue towards Woodlands Checkpoint. While our insured vehicle was stationary and partially in the queue, third party moved forward and hit against insured vehicle.

We will proceed to close file and submit bill to your good office soon. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 23 June 2023 8:51 AM
To: 'Ryder Auto workshop'
Cc: Admin A
Subject: RE: LOD - Accident involving SLS421B & SJM434U On 3 Dec 2022 *** LKK REF: CC6/AIG22012123/pa3
Attachments: SJM434u Video.zip

Without Prejudice

Dear Sirs,

We have reviewed the matter.

We attached here with a copy of our insured video for your easy reference. From our insured video, it shows that our insured vehicle was stationary and hit by your client. We regret to inform you that we are unable to look into your client's claim.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>
Sent: Monday, May 8, 2023 9:38 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - Accident involving SLS421B & SJM434U On 3 Dec 2022 *** LKK REF: CC6/AIG22012123/pa3

Dear Hsiao Tong,

Kindly view attachment.

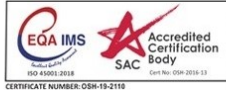
Thank you

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921
Tel : 67418277 Fax: 67468277 HP : 90908277



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On Mon, May 8, 2023 at 9:35 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs,

Thank you for your email.

Please be informed that our insured driver disputed liability. We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Subject: LOD - Accident involving SLS421B & SJM434U On 3 Dec 2022 *** LKK REF: CC6/AIG22012123/pa3



Tel : 67418277 Fax: 67468277 HP : 90908277



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