

## Meng Yan (LKK Auto)

---

**From:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>  
**Sent:** Friday, 2 December 2022 4:37 PM  
**To:** assignments; Meng Yan (LKK Auto)  
**Cc:** MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)  
**Subject:** FW: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)  
**Attachments:** SLG8769D\_EST INV.pdf; receipt-20221130-154905.pdf

Ref: TAX/11/22/2059

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SLG8769J  
Insured: SHF185Z  
Workshop: BORNEO MOTORS PTE LTD

Thank you.

Regards,

Hua Yen  
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705  
DID: 6866 2650 | Fax: 6368 7421 | Email: [HuaYen.Ong@strides.com.sg](mailto:HuaYen.Ong@strides.com.sg)

---

**From:** Harminder Kaur <Harminder@msfirstcapital.com.sg>  
**Sent:** Thursday, 1 December 2022 5:26 pm  
**To:** MTPRI <MTPRI@smrt.com.sg>  
**Cc:** Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>  
**Subject:** FW: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)

**CAUTION:** This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

PRI.

Thank You.

**Best Regards,**

**Harminder Kaur**  
**Motor Claims**  
**MS First Capital Insurance Ltd**

16 Raffles Quay  
#42-01 Hong Leong Building  
Singapore 048581

T: 6507 3848 | F: 6507 3849  
Website <http://www.msfirstcapital.com.sg>

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

---

**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>

**Sent:** Thursday, December 1, 2022 4:49 PM

**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>

**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>

**Subject:** Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SHF185Z** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

**As for liability clearance, kindly revert to this email.**

**Driver will claim Medical or Injury.**

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

**D:** 6631 1874 | **F:** 6872 7260 | **E:** [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)