

Veron Chen (LKKAUTO)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Wednesday, 21 December 2022 4:23 PM
To: Veron Chen (LKKAUTO); Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); Meng Yan (LKK Auto); Ong Hua Yen (Strides Automotive Services Pte Ltd); SUR
Cc: MTPRI; Harminder Kaur
Subject: RE: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)-FOR APPROVAL

Dear Veron,

Please proceed.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd

16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, December 20, 2022 3:33 PM
To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; SUR <sur@lkkauto.com>; Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Harminder Kaur <Harminder@msfirstcapital.com.sg>
Subject: RE: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)-FOR APPROVAL

Dear Eric,

Enclosed preliminary revised of vehicle SLG 8769J

Date of survey: 5/12/2022

Number of days (estimated) : 8 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Sent: Wednesday, 7 December 2022 2:46 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; SUR <sur@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>

Subject: RE: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)

Our Ref: TAX/11/22/2059

Dear Veron,

Please refer to the attachment.

Thanks & Best Regards,

Ana Magnaye

Ana Magnaye

Claims Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg



From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 7 December 2022 2:37 pm

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: RE: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)

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Dear Hua Yen,

Kindly forward copy of TP gia report

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Friday, 2 December 2022 4:50 PM

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: RE: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: Friday, 2 December 2022 4:37 PM

To: assignments <assignments@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Subject: FW: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)

Ref: TAX/11/22/2059

Dear Yan,

Kindly survey on “ Without Prejudice ” basis.

TP: SLG8769J

Insured: SHF185Z

Workshop: BORNEO MOTORS PTE LTD

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Thursday, 1 December 2022 5:26 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Eric Woo

<EricWoo@msfirstcapital.com.sg>; Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Subject: FW: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,

Harminder Kaur
Motor Claims
MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581

T: 6507 3848 | F: 6507 3849

Website <http://www.msfirstcapital.com.sg>

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From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Thursday, December 1, 2022 4:49 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (ST) - Accident Involving SLG8769J & SHF185Z DOA: 30.11.2022 (VEH GROUNDED)

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SHF185Z** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Driver will claim Medical or Injury.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

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