

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Monday, 5 December 2022 3:00 PM
To: Motor Claim - III; assignments; Admin A
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SH 9609 T and your insured's vehicle SND 2012 R on 30.11.2022

Categories: HMK

Dear Jacelyn,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 2 December 2022 3:08 PM
To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Assessment Dept <assessment_ltc@bifrostauto.com>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>
Subject: RE: [EXTERNAL] - PRS for our client's vehicle SH 9609 T and your insured's vehicle SND 2012 R on 30.11.2022

Dear Sir/Mdm,

Please conduct a survey on TP vehicle [SH9609T](#) and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Best Regards,
Jacelyn loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Claims Dept <claims_lts@bifrostauto.com>

Sent: Friday, 2 December 2022 3:06 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Assessment Dept <assessment_ltc@bifrostauto.com>; Claims Dept <claims_ltr@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>

Subject: Re: [EXTERNAL] - PRS for our client's vehicle SH 9609 T and your insured's vehicle SND 2012 R on 30.11.2022

Without Prejudice

Dear Jacelyn,

We agreed to appoint LKK Auto Consultants Pte Ltd to survey our vehicle.

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

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On Fri, 2 Dec 2022 at 15:01, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank You.

Best Regards,

Jacelyn Loh



64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 229

From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Thursday, 1 December 2022 4:18 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>

Subject: [EXTERNAL] - PRS for our client's vehicle SH 9609 T and your insured's vehicle SND 2012 R on 30.11.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Kwan Kar Wai, to notify you of the aforesaid accident involving our client's vehicle SH 9609 T and your insured's vehicle SND 2012 R on 30.11.2022.

Please find enclosed our client's LTA Search, GIA and Police Report.

This serves as a **NOTICE** that we are claiming against SND 2012 R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **01.12.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

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