## Xin Yu (LKK Auto)

From: Eric Woo < Eric Woo@msfirstcapital.com.sg > Sent: Thursday, January 5, 2023 4:24 PM To: Xin Yu (LKK Auto) Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) **Subject:** RE: Direct Settlement (RS) - Accident involving SKR8254G & SHB5885A DOA: 01.12.2022 Dear Xinyu, Please proceed. Thank you. Eric Woo Motor Claim Department **MS First Capital Insurance Ltd** 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848 A Member of MS&AD Insurance Group Personal Data Protection Act 2012 ("PDPA"): Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement. Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail From: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg> Sent: Thursday, January 5, 2023 2:18 PM To: Eric Woo < Eric Woo@msfirstcapital.com.sg > Cc: xinyu@lkkauto.com; MTPRI < MTPRI@smrt.com.sg> Subject: FW: Direct Settlement (RS) - Accident involving SKR8254G & SHB5885A DOA: 01.12.2022 Our Ref: TAX/12/22/2005 Dear Eric, For your approval. Thanks & Best Regards, ana Magnaye Ana Magnaye

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2678 | Fax: 6368 7421 | Email: ana.magnaye@strides.com.sg | www.stridesmobility.com.sg

Claims Department



From: Xin Yu (LKK Auto) < <a href="mailto:xinyu@lkkauto.com">xinyu@lkkauto.com</a>>

Sent: Thursday, 5 January 2023 1:02 pm

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <a href="https://example.com.sg"><u>HuaYen.Ong@strides.com.sg</u>></a>

Cc: MTPRI < MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<Ana.Magnaye@strides.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Direct Settlement (RS) - Accident involving SKR8254G & SHB5885A DOA: 01.12.2022

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Dear Sir/Madam,

Enclosed herewith preliminary advice of SKR 8254G.

Kindly advise on approval.

Thanks and Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Friday, December 2, 2022 4:34 PM

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <a href="https://example.com.sg">HuaYen.Ong@strides.com.sg</a>; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MTPRI < MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<Ana.Magnaye@strides.com.sg>

Subject: RE: Direct Settlement (RS) - Accident involving SKR8254G & SHB5885A DOA: 01.12.2022

Dear Hua Yen,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) < <u>HuaYen.Ong@strides.com.sg</u>>

Sent: Friday, 2 December 2022 4:22 PM

To: assignments <assignments@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: MTPRI < MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<Ana.Magnaye@strides.com.sg>

Subject: FW: Direct Settlement (RS) - Accident involving SKR8254G & SHB5885A DOA: 01.12.2022

Ref: TAX/12/22/2005

Dear Yan,

Kindly survey on "Without Prejudice" basis.

TP: SKR8254G Insured: SHB5885A

Workshop: BORNEO MOTORS PTE LTD

Thank you.

Regards,

Hua Yen Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Ashlyn Chng < Ashlyn. Chng@inchcape.com.sg>

Sent: Friday, 2 December 2022 2:31 pm

To: MTPRI < MTPRI@smrt.com.sg >; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd)

<a href="mailto:</a><a href="mailto:Ana.Magnaye@strides.com.sg">Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)</a>

<BeeGan.Lee@strides.com.sg>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (RS) - Accident involving SKR8254G & SHB5885A DOA: 01.12.2022

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Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SHB5885A thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Raymond Seah @ 9776 2689 or 6631 1865** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

## As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards, Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.lexus.com.sg | www.hino.com.sg | www.suzukicar.com.sg