



Our Reference: SNB3995H/7021866
Your Reference: SMJ4834C

By Email / Mail

25/01/2023

ALLIANZ INSURANCE COMPANY OF SINGAPORE P/L
Attn: Third Party Claim Department -

ACCIDENT INVOLVING SNB3995H & SMJ4834C ON 30 Nov 2022.

Dear Officer,

We wish to inform you that the repairs to our client vehicle have been completed.

We hereby submit the claims as follows:

Details	Remarks	Amount (SGD)
Cost of Repairs		\$5,765.01
Loss Of Use	\$100.00 x 3 days	\$300.00
Others		
TOTAL		\$6,065.01

Kindly let us have your offer to Christine.yow@wearnes.com

Your soonest reply is much appreciated. Thank you.



Yours faithfully
Christine Yow
D (65) 6430 4899
Wearnes Automotive Pte Ltd
Bodyshop and Paint Division
28 Leng Kee Road,
Singapore 159104

This is a computer generated printout, no signature is required.

AUTHORIZATION TO ACT

I, Wong Kwok Kwong ("the third party Claimant")
of 10 Old Upper Thomson Road #02-06 (S) 573869 (address),
owner of SNB 3995H (vehicle no.)
hereby authorize Wearnes Automotive Pte Ltd ("The workshop")
to act for me with respect to my claim for repair costs and / or rental and / or loss of use
("claim") for my Vehicle No. SNB 3995H that was damaged
pursuant to the accident which occurred on 30 Nov 2022 (date) along
2 Sin Ming Road ~~to~~ Carpark (location)
involving Vehicle No/s SMJ 4834C ("The accident").

I further authorize the workshop to sign the discharge voucher on my behalf to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle/s is concerned.

Date this 30 day of Nov (month) 20 22 (year)



Signed by "the third party claimant"



Signed by "the workshop"

SERVICE TAX INVOICE

0 - A00004 SL: ALLIANZ INSURANCE COMPANY OF SINGAP ALLIANZ INSURANCE COMPANY OF SINGAPORE PTE LTD 79 ROBINSON ROAD #09-01 SINGAPORE 068897	GST Reg.No:M28920628X Inv.No. . : B&P 7021866 Page 1 Inv.date. : 28/12/2022 WIP No. . : 52668 Veh.In/Out: 13/12/2022 16/12/2022 *Tel.No. . : 65353585 Reg.No. . : SNB3995H Reg.date . : 19/08/2021 Mileage .. : 27,148 Chassis No: LYVXZAKADML585891
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Closed by : Michelle Ong Siew Be
 Svc Consultant : ACC
 Remarks : Mr Wong Kwok Kwong

Parts/Op.No	Description	Mech	Qty	Price	Disc%	Pkg	Amount	G
802	TO REPLACE FRONT LOWER BUMPER, RHF FENDER WIDENER, BRACKETS, CLIPS, ETC.	0		850.00	0		850.00	S
800	TO BLEND AND SPRAY PAINT ON FRONT BUMPER, ETC.	0		750.00	0		750.00	S
280	TO CHECK WIRING INCLUDE RESETTING OF ALL ELECTRICAL MODULES	0		588.00	0		588.00	S
036013113	V039790879/BUMPER CO	1.0	EA	2309.70	10		2,078.73	S
031449340	BUMPER SPOILER FRT A	1.0	EA	590.40	10		531.36	S
031448325	WIDENER FRT RH XC40	1.0	EA	202.90	10		182.61	S
030622628	BUMPER CLIP XC90 16-	10.0	EA	8.80	10		79.20	S
000979878	BLIND RIVET 4.0*21 P	10.0	EA	5.20	10		46.80	S
003541113	BUMPER CLIP 8x8,5	10.0	EA	8.20	10		73.80	S
030640541	BUMPER CLIP GREEN S6	10.0	EA	6.00	10		54.00	S
000987282	EXPANDING NUT XC40 1	10.0	EA	6.90	10		62.10	S
031383786	BUMPER INSTALLING MT	1.0	EA	101.40	10		91.26	S

Gross Total. 5,387.86

Labour Total	2,188.00	Net.....	5,387.86
Parts Total	3,199.86	GST @ 7.0%	377.15
Package Total	0.00	Total.....	5,765.01
		Paid.....	0.00
		Please Pay..	5,765.01

GST: S=StdRated; O=OutOfScope; Z=ZeroRated
 Enquiries must be lodged within 14 days from the invoice date
 This is a computer generated invoice. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMJ4834C

Date of Accident

30/11/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Allianz Insurance Singapore P...**

Period of Insurance **21/09/2022 - 04/09/2023**

Requested By **Michelle Ong (Wearnes Autom...**

Requested Date **30/11/2022 17:06**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 March 2023 12:18 PM
To: Christine Yow
Cc: Admin A
Subject: RE: Allianz TP : SNB3995H /SMJ4834C *** LKK REF: CC4/AIS22012104/Rpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$6,065.01(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **30 NOV 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Christine Yow <christine.yow@wearnes.com>
Sent: Monday, February 20, 2023 8:32 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Allianz TP : SNB3995H /SMJ4834C *** LKK REF: CC4/AIS22012104/Rpa3

Hi,

Please ignore the \$2.00 claim, thanks.

Best regards,

Christine Yow
Administrator
Body & Paint



Wearnes Automotive Pte Ltd
28 Leng Kee Road Singapore 159105
D (65) 6430 4899
www.wearnesauto.com christine.yow@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 17 February 2023 4:18 pm
To: Christine Yow <christine.yow@wearnes.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Allianz TP : SNB3995H /SMJ4834C *** LKK REF: CC4/AIS22012104/Rpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

We noted that there is a search receipt of \$2.00 in your document. However, it is not shown in your LOD cover letter.

Please confirm if you are claiming for \$2.00. If yes, please resend LOD.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Christine Yow <christine.yow@wearnes.com>
Sent: Wednesday, February 15, 2023 10:00 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Allianz TP : SNB3995H /SMJ4834C *** LKK REF: CC4/AIS22012104/Rpa3

Dear OIC,

Kindly revert with an offer soonest. Thank you.

Best Regards,

Christine Yow
Administrator
Body & Paint



Wearnes Automotive Pte Ltd
28 Leng Kee Road Singapore 159105
D (65) 6430 4899
www.wearnesauto.com christine.yow@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 29 January 2023 12:12 pm
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Christine Yow <christine.yow@wearnes.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Allianz TP : SNB3995H /SMJ4834C *** LKK REF: CC4/AIS22012104/Rpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Friday, January 27, 2023 3:39 PM
To: Christine Yow <christine.yow@wearnes.com>; Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>; Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <muhammad-faiz.bin-rosli@allianz.sg>
Subject: FW: Allianz TP : SNB3995H /SMJ4834C

Internal

"Without Prejudice"

Dear Sir/Madam

Your Claim Ref: SNB3995H

Our Claim Ref: 2022 22008569FR-SMJ4834C

We acknowledge receipt of your Letter of Demand dated January 25, 2023 received via email.

Our Direct settlement Partner LKK Auto Consultants Pte Ltd , is in the midst of reviewing your claim matter and will keep you informed once there is any update.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Thank you.

Claims & Performance Management Department
Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C
79 Robinson Road #09-01 Singapore 068897
www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Christine Yow <christine.yow@wearnes.com>
Sent: Friday, January 27, 2023 10:47 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Subject: [EXT] Allianz TP : SNB3995H /SMJ4834C

Dear OIC,

We hereby attach our LOD with supporting documents for your perusal.

Kindly revert with an offer soonest. Thank you.

Best Regards,
Christine Yow
Administrator
Body & Paint



Wearnes Automotive Pte Ltd
28 Leng Kee Road Singapore 159105
D (65) 6430 4899
www.wearnesauto.com christine.yow@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*



Dear Officer In charge,

Considering the current COVID-19 situation, payment for Insurance related claims via GIRO will be strongly recommended and encouraged.

Thank you for your cooperation at this time.

Please find details of Wearnes Automotive Pte Ltd Giro details below:

Email address for payment advice: wae.accounts@wearnes.com

Below are the bank details for payment to Wearnes Automotive Pte Ltd.

Account Name	:	WEARNES AUTOMOTIVE PTE. LTD.
Bank Name	:	Oversea-Chinese Banking Corporation Limited
Bank Branch	:	OCBC Centre Branch
Bank Address	:	65 Chulia Street, Singapore 049513
Bank Code	:	7339
Branch Code	:	501
Bank Account	:	296727-001
Bank Swift Code	:	OCBCSGSG
Currency Code	:	SGD

Kind Regards,

A blue ink handwritten signature, appearing to read 'Andrew Vickers', enclosed within a blue oval scribble.

Andrew Vickers
Head of Bodyshop and Paint
Bodyshop & Paint

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 10 March 2023 8:35 AM
To: ZHENWEI92@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SMJ4834C(ALLIANZ) AND SNB3995H AT/ALONG 2 SIN MING ROAD (NEARBY ACADEMIA SHOP, SIN MING PLAZA), SINGAPORE ON 30/11/2022

MA LEASING PTE LTD
DRIVER: LEE ZHI PING

[By Email Only]

Dear Sir/Madam,

You Ref: SMJ4834C

Our Ref: CC4/AIS22012104/Rpa3

ACCIDENT INVOLVING SMJ4834C(ALLIANZ) AND SNB3995H AT/ALONG 2 SIN MING ROAD (NEARBY ACADEMIA SHOP, SIN MING PLAZA), SINGAPORE ON 30/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SNB3995H against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Dec 2022 16:19	Clm Dtl Modified	Insured Name: -> MA LEASING PTE LTD. Insured ID: -> 202228581H. Claimant's Name: -> WO NG KWOK KWONG. Claimant's ID: -> S7586170B.	[A] HOW MEI KWAN
2	02 Dec 2022 16:19	Clm Veh Model Changed	(206786) VOLVO XC40 2.0 T4 R-DESIGN (A).	[A] HOW MEI KWAN
3	02 Dec 2022 16:19	Clm Created	Reg No: SNB3995H. Policy No: SP2002819132. Acct Date: 2022/11/30. Claim Type: TP. Insurer: Allianz Insurance Singapore Pte. Ltd. (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Wearnes Automotive Pte Ltd (alexandra) (HQ)	[A] HOW MEI KWAN
4	02 Dec 2022 16:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Dec 2022 16:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/13	[A] HOW MEI KWAN
6	02 Dec 2022 16:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Dec 2022 16:20	Assignment 1st Accessed		[A] HOW MEI KWAN
8	02 Dec 2022 16:21	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	22 Dec 2022 23:36	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] HOW MEI KWAN
10	05 Jan 2023 09:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/13. Mandate Remarks: OI collided into stationary vehicle, proceed with Direct Settlement.	[I] Faiz Rosli
11	05 Jan 2023 09:03	Adj Mandate Set	Approved:0.00:OI collided into stationary vehicle, proceed with Direct Settlement.	[I] Faiz Rosli
12	08 Feb 2023 09:05	Adj Mandate Request	Cur Req:6067.01:Liability: 100%. Insured collided onto 3rd party stationary vehicle. We seek your mandate at \$6,067.01(all-in). TP-Mandate IA had been uploaded in Merimen.	[A] CHEW HSIAO TONG
13	08 Feb 2023 09:24	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/12/13. Mandate Remarks: OI collided into stationary vehicle, proceed with Offer	[I] Faiz Rosli
14	08 Feb 2023 09:24	Adj Mandate Set	Approved:6067.01:OI collided into stationary vehicle, proceed with Offer	[I] Faiz Rosli

Date From
 Date To
 Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2878505	02 Dec 2022 16:19:45	TP Case (Insurer)	Motor	Allianz Insurance Singapore Pte. Ltd. (HQ)	Allianz Insurance Singapore Pte. Ltd. (HQ)	SNB3995H	MA LEASING PTE LTD	xx.xx