## **Veron Chen (LKKAuto)**

From: Crystabelle Tan Gek Peng (ECICS, Claims) < Crystabelle\_Tan@ecics.com.sg>

Sent: Wednesday, 7 December 2022 11:24 AM

**To:** Veron Chen (LKKAuto); SUR

**Subject:** RE: SLH 3410X-DOA: 29/11/2022 (ECICS REF: DMPC2200599H/CT)

yes

Best regards

**Crystabelle Tan** 

Senior Associate | Claims



 DID (65) 6303 0190
 Tel (65) 6337 4779

 Email crystabelle\_tan@ecics.com.sg
 Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Wednesday, 7 December 2022 7:51 am

To: Crystabelle Tan Gek Peng (ECICS, Claims) < Crystabelle\_Tan@ecics.com.sg>; SUR < sur@lkkauto.com>

Subject: RE: SLH 3410X-DOA: 29/11/2022 (ECICS REF: DMPC2200599H/CT)

Dear Crystabelle,

Approved on part by part?

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 6 December 2022 5:28 PM

To: Crystabelle Tan Gek Peng (ECICS, Claims) < <a href="mailto:Crystabelle Tan@ecics.com.sg">Crystabelle Tan@ecics.com.sg</a>; SUR < <a href="mailto:Sur@lkkauto.com">sur@lkkauto.com</a>

**Subject:** RE: SLH 3410X-DOA: 29/11/2022 (ECICS REF: DMPC2200599H/CT)

Dear Crystabelle,

Re-submit mandate for approval via merimen

Best Regards,

Veron Chen | Case Handler

## **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystabelle Tan Gek Peng (ECICS, Claims) < <a href="mailto:Crystabelle Tan@ecics.com.sg">Crystabelle Tan@ecics.com.sg</a>

Sent: Tuesday, 6 December 2022 5:26 PM

To: Veron Chen (LKKAuto) < <u>veronchen@lkkauto.com</u>>; SUR < <u>sur@lkkauto.com</u>> Subject: RE: SLH 3410X-DOA: 29/11/2022 (ECICS REF: DMPC2200599H/CT)

Dear Vernon

Please re submit mandate for approval.

Best regards

## **Crystabelle Tan**

Senior Associate | Claims



 DID (65) 6303 0190
 Tel (65) 6337 4779

 Email crystabelle tan@ecics.com.sg
 Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com >

Sent: Tuesday, 6 December 2022 1:01 pm

To: Crystabelle Tan Gek Peng (ECICS, Claims) < Crystabelle Tan@ecics.com.sg>; SUR < sur@lkkauto.com>

Subject: SLH 3410X-DOA: 29/11/2022 (ECICS REF: DMPC2200599H/CT)

Dear Crystabelle,

Please refer email from repairer.

Kindly advised.

## RE: SLH 3410X-DOA: 29/11/2022 (ECICS OD)



Hi Veron

We have check and there is totally no used parts in the market for this vehicle

Hence if offer on lump sum repair

example

Frt door \$550.00 + 10% less 20% = \$484.00

hence is already below our cost to purchase the parts

can u pls advise officer on it. How to go about?

Thanks

Best Regards Shaun Toh L M

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.

This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.